Page Document Accepted 10/6/2011  Request/approval to study for discontinuance (\$\rho_{2222011}\$)  Notice (if appropriate) to Headquarters of suspension  Notice (if appropriate) to customers/district personnel of suspension  Highway map with community highlighted (\$\rho_{2252011}\$)  Eviction notice (if appropriate) (\$\rho_{2252011}\$)  Eviction notice (if appropriate) (\$\rho_{2252011}\$)  Building inspection report and original photos of building deficiencies (if appropriate) (\$\rho_{2252011}\$)  Post Office and community photos (\$\rho_{2252011}\$)  Post Office and community photos (\$\rho_{2252011}\$)  Post Office and community photos (\$\rho_{2252011}\$)  Worksheet for calculating work service credit (\$\rho_{2252011}\$)  Window transaction record (\$\rho_{2152011}\$)  Record of incoming mail (\$\rho_{2152011}\$)  Record of dispatched mail (\$\rho_{2152011}\$)  Administrative postmaster/OIC comments (\$\rho_{2252011}\$)  Inspection Service/local law enforcement vandalism reports (\$\rho_{2252011}\$)  Post Office fact sheet (\$\rho_{2252011}\$)  Alternate service options/cost analysis (\$\rho_{2352011}\$)  Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (\$\rho_{212011}\$)  Analysis of investigative findings/recommendations (\$\rho_{2012011}\$)		CLARKSVILLE Docket: 1358213SulbWilted 10/6/2011 11:38	3:09 AN
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35.	Instructions for postmaster/OIC to remove proposal ()	
36.	Round-date stamped proposals and invitations for comments from affected offices ()	Г
37.	Notification of taking proposal and comments under internal consideration ()	
38.	Customer comments and Postal Service response letters (05/11/2011)	~
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	T in
40.	Analysis of comments ()	Γ.
41.	Revised proposal (if appropriate) ()	E
42.	Updated PS Form 4920 (if appropriate) (04/21/2011)	V
43.	Certification of record ()	Г
44.	Log of Post Office discontinuance actions ()	Ε°

# Below is the letters that need to go out and forms to complete for Posting the Final Determination for CLARKSVILLE

	CLARKSVILLE Docket: 1358213 - 12041		
*These ar	e the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Return to Flow	
Page	Document		1700
41.	Revised proposal (if appropriate) (07/22/2011)	₹	T)
42.	Updated PS Form 4920 (if appropriate) (18/16/2011)	~	艺
43.	Certification of record (07/22/2011)	~	艺
44.	Log of Post Office discontinuance actions (07/22/2011)	V	艺
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/29/2011)	<b>F</b>	艺
46.	Headquarters' acknowledgment of receipt of record (08/14/2011)	Ĭ <u>~</u>	古
47.	Final determination transmittal letter from Headquarters (08/19/2011)	V	乙
48.	Instruction letter to postmaster/OIC on posting ()	V	力
49.	Round-date stamped final determination cover sheets ()		
50.	Postal Bulletin Post Office Change Announcement ()	Г	T/
51.	Vice president, Delivery and Retail, instruction letter (08/19/2011)	V	7

#### FILE LINK

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02/22/2011

EDWARD PHELAN DISTRICT MANAGER ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the NY 21 congressional district.

CLARKSVILLE Post Office Name: 12041-1223 Zip+4 Code: 13 EAS Level: 351590 Finance Number: Albany County: Proposed Admin Office: FEURA BUSH PO ADMIN Miles Away: 5.0 FEURA BUSH PO Near Office Name: 5.0 Near Miles Away: Number of Customers: 214 Post Office Box: 0 General Delivery: Rural Route (RR): 0 Highway Contract Route (HCR): 0 Intermediate RR: 0 0 Intermediate HCR: 0 City Delivery: 214 Total Customers:

The above office became vacant when the postmaster retired on 03/31/2010.

Office is currently vacant; management requested study. Regular and effective service thru alternate means. Feura Bush Post Office is 5 miles away

Approval to Study for Discontinuance:

EDWARD PHELAN

DISTRICT MANAGER

DATE

cc: Area Manager, Public Affairs and Communication

ERIC TIEMANN

ALBANY PFC

Manager, Post Office Operations



Dockect: 1358213 -1204/ Item Nbr. 2

		NOTICE OF POST O	FFICE EME	RGENC	CY SUSPENSION		
. Office	VILLE				State: NY	Zip	Code: 12041
rea: NORTHE				istrict:	ALBANY PFC		
ongressional Distr	rict: NY 21			ounty:	Albany	er: 35159	10
AS Grade:	13				Finance Number	33108	
ost Office:	<u>r</u>	Classified Station			Classified Branch		СРО
There was no	Emergency	/ Supension for th	is office				
Prepared by:	Nadine Trem	olav				Date:	03/22/2
Title:		Post Office Review Co	ordinator				
	(518) 452-40					Fax No:	(518)



Dockect: 1358213 - 12041 Item Nbr. 3

	NC	TICE TO CUSTOMERS/	DISTRICT PERSO	NNEL OF SUSPENSION	V	
A. Office				CONTRACT NO.	Zie Ce	do: 12041
Area: NORT Congressional Di	KSVILLE HEAST strict: NY 21		District: County:	State: NY ALBANY PFC Albany		de: 12041
EAS Grade:	13		_	Finance Number	351590	
Post Office:	<b>Y</b>	Classified Station		Classified Branch		СРО
There was no En	nergency Supen	sion for this office				
Prepared by:	Nadine Trei	nblay			Date:	03/22/2011
Title:		C Post Office Review Co	ordinator			
Tele No:	(518) 452-4				Fax No:	(518) 464-7429



A service of



# 1358213-12041 Pagey

## Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 12041 Hampton Mani Beme. Delmar New Scotland fiddleburgh, Town Of East Berne 443 Bethlehem Center Middleburgh Eas Glenmont Wolf Hill 3 Feura Bush Wemple Huntersland RK N Stony Point Castleton-On-Huds Selkirk 143 Clarksville Rensselaerville, Catskill Westerlo South Schodack Hawversville Dormansville Town 01 miles Cosymans, Livingstonville Mountain Coeymans ome Hollow nter Smith Corner South Westerio 2011 Microsoft Porposition 5 9,8910 NAVTEO SAND Preston Bates

Post Office™ Location -CLARKSVILLE 1967 DELAWARE **TPKE** CLARKSVILLE, NY 12041-1223 (800) ASK-USPS

> (800) 275-8777 (518) 768-2991

0.0 mi

**Business Hours** 

Mon-Fri 7:30am-11:30am 1:00pm-4:45pm Sat 9:00am-11:00am

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -WESTERLO 591 STATE ROUTE 143 WESTERLO, NY

12193-9998 (800) ASK-USPS (800) 275-8777

(518) 797-3103

4.3 mi

**Business Hours** 

Mon-Fri 9:00am-12:30pm 2:00pm-4:30pm Sat

8:30am-11:30am

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ 3 Location - FEURA BUSH 1380 INDIAN FIELDS

FEURA BUSH, NY 12067-9998 (800) ASK-USPS

(800) 275-8777 (518) 439-2497 **Business Hours** 

Mon-Fri 8:30am-11:30am 1:00pm-4:45pm Sat 9:00am-11:00am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

5.3 mi

Post Office™ Location - EAST BERNE

873 HELDERBERG

TRL

EAST BERNE, NY 12059-2145

(800) ASK-USPS (800) 275-8777

(518) 872-1244

5.9 mi

**Business Hours** 

Mon-Fri 8:45am-1:00pm 2:30pm-4:45pm

Sat

9:00am-11:00am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -ALCOVE 83 COUNTY ROUTE

111 ALCOVE, NY 12007-9998

(800) ASK-USPS

(800) 275-8777 (518) 756-2290

7.0 mi

**Business Hours** 

Mon-Fri 7:30am-11:45am 3:00pm-4:45pm

7:30am-12:00pm Sun closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

#### Post Office™ Locations near 12041

By City

**ALCOVE** EAST BERNE FEURA BUSH WESTERLO CLARKSVILLE

By ZIP Code

12023 12159 12046 12147 12186 12161 12007 12193 12067 12059 12084 12120 12107 12143 12077 12083 12085 12009 12054 12158

#### People and Business Search Find people and businesses at WhitePages.com

People Search Search for a person and perform a reverse lookup on phone numbers and addresses.

**Business Search** Search for a business by name or Reverse Phone Number See who is calling you

category nationwide.

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Yellow Pages, White Pages, also nearby

1358213-12041 Page 400



March 22, 2011

RE: Clarksville NY 13502

Memo to the record. There is no page 5, Eviction Notice.

This is a management initiated study and an eviction does not apply.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator



DOCKET NO. 1358213-1204/

March 22, 2011

RE: Clarksville NY 12041

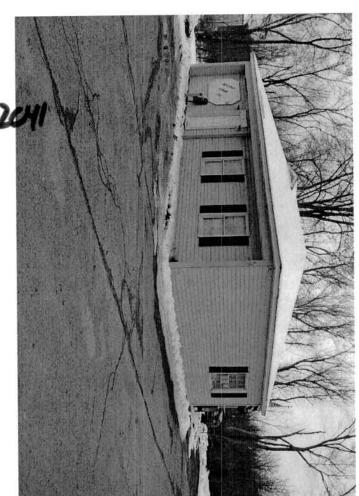
Memo to the record. There is no page 6, Building inspection report and original photos of building deficiencies.

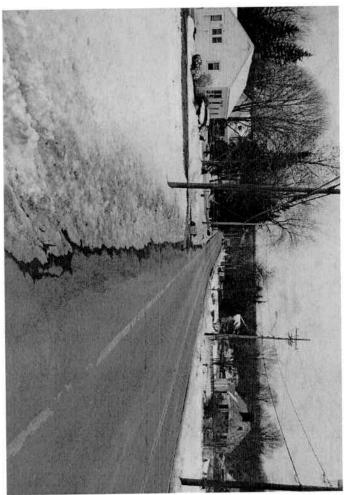
This is a management initiated study; therefore, this item does not apply.

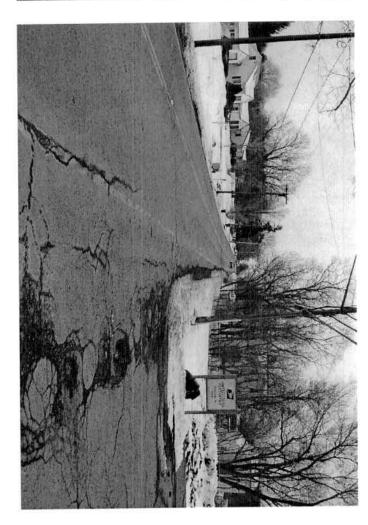
Nadine Tremblay

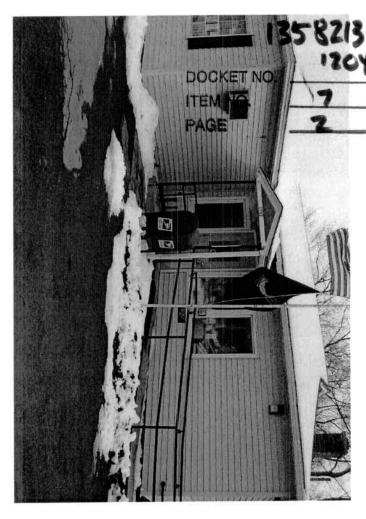
Nadine Tremblay
Post Office Review Coordinator

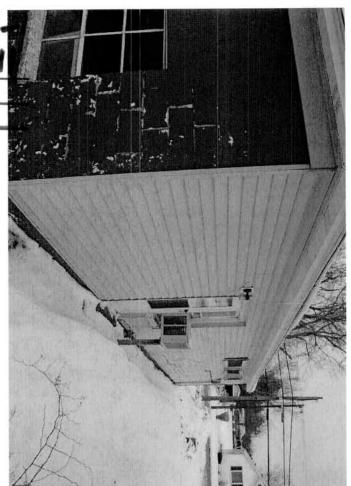


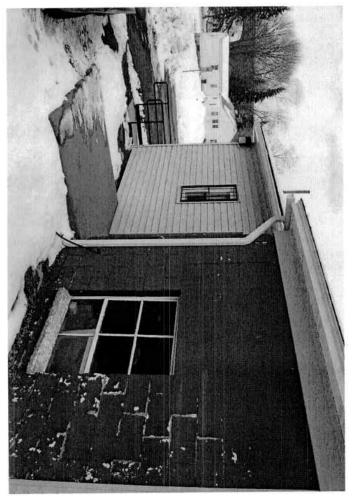


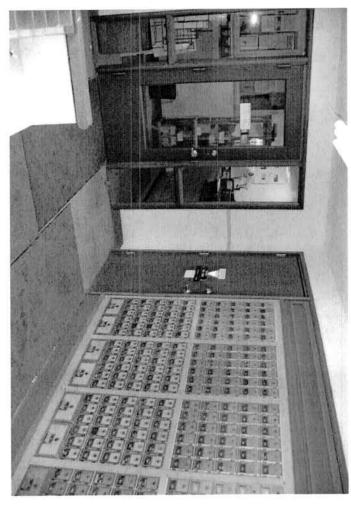


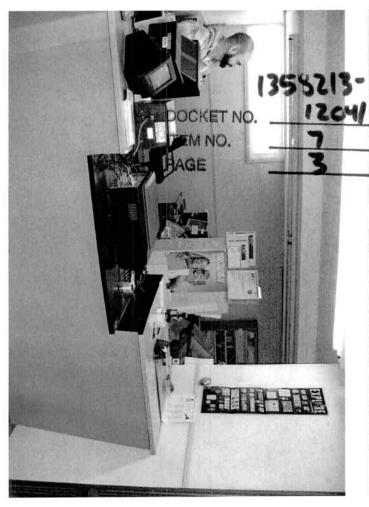




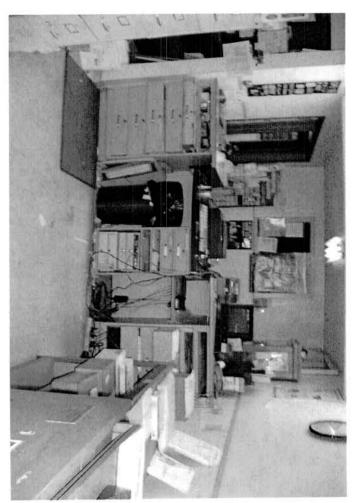












Docket 1358213 - | 204/ Page Nbr 8

Post Office, State & Zip Code CLARKSVILLE, NY 12041	Postmaster's Signature QN66NB		Date 02/28/2011
District Office, State & Zip Code ALBANY PFC, NY 12288	District Manager's Signatur KY2CNZ		Date 03/03/2011
(Check Box)			
✓ Vacancy Management Review	RFR See Instructions on F	Reverse	
Current Office Level		100	13
2. Finance Number		(1-6)	351590
General Delivery Families Served		(7-9)	0
Post Office Boxes/Call Boxes Rented		(10-15)	214
5. Possible City Deliveries		(16-20)	0
6. Administrative Rural Boxes Served		(21-25)	0
7. Intermediate Rural Boxes Served		(26-30)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Offi	ices	(31-35)	0
Administrative Highway Contract/Star Route Boxes Served		(36-39)	0
Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
Administrative Responsibility for Intermediate Highway Contract/Star Rour	te Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches		(48-49)	0
13. Number of Finance Stations/Branches		(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for (If you answer "yes" of this question, complete "Seasonal Workload" section.  15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for (If you answer "yes" of this question, complete "Seasonal Workload" section.	or no)	(54)	N
Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(55-56)	0
Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
Does Office Perform Incoming Distribution for Other Offices?		(58)	N
Does Office Perform Incoming Distribution for Other Offices?		(59)	N
Does Office Perform Incoming Secondary Distribution for Other Stribes.  19.  Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Ro	utes for Your Own Office?	(60)	Y
Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Rout     Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Rout		(61)	Y
21	77. 1971 (* 7.79) († 1910) 2. 2017 († 2. 1	(62)	N
Do You Have Responsibility for Venicle Maintenance Pacifices?	Office?	(63)	N
Does Your Office Have Administrative Responsibility for an All Translet C	Ollico i	(64)	N
Is Postmaster Lessor for Government Owned Building?		(65)	N
Does Office Have MPLSM/SPLSM?		(65)	N
Does Office Distribute Food Stamps?			

PS Form 150, January 1983

Docket 1358213 - 1204

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	214	0
Possible City Deliveries	O	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Camier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural
  - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

#### Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

	Worksheet for calcu	lating Worklo	ad Service	Credit (W	SC) for Pos	st Offices		
Office Name:	CLARKSVILLE	-73.04						
Office Zip+4:	12041 -1223	District:	ALBAN	Y PFC				
		Acti	ivity WSCs					
General Delivery I	Families Served (Item 3, F		.00		0	X 1.0	=	0
	/Call Boxes Rented (Item				214	X 1.0	=	214
	veries (Item 5, PS Form 1				0	X 1.33	=	0
	ral Boxes Served (Item 6,				0	X 1.0	=	0
	I Boxes Served (Item 7, F				0	X 0.7	=	0
	sponsibility for Intermedia							
(Item 8, PS For	n 150)				. 0	X 0.3	= 1	0
A destruction till	hway Contract/Star Route	- Royes Server	d					
(Item 9, PS For	n 150)		u 			V 4.0		0
3 B					0	— X 1.0	=	
Intermediate High	way Contract/Star Route rm 150)	Boxes Served						
(Item 10, PS F0	m 190)	A CEAN ENGINEERS		a Krataratata	0	X 0.7	=	0
Administrative Re	sponsibility for Intermedia	te Highway Co	ntract/Star	Route	0	V 0 2	=	0
Boxes for Other C	Offices (Item 11, PS Form	150)			0	— X 0.3		214
	To	tal Activity WS0	CS					
		Rev	enue WSC	s				
First	25	revenue units:	1.00	X25	units	= _	25.00	
Next	275	revenue units:	0.50	X 146	units	= .	73.00	
Next	700	revenue units:	0.25	X	units	= .	0.00	
Next	5000	revenue units:	0.10	X	units	= .	0.00	
	Balance of	revenue units:	0.01	X (	units	=	0.00	
	Total revenue W	SCs:				-	98.00	
Activity WSCs	214 + Revenue WS	SCs = 98.	00 Base	WSCs .	312.00	= EAS Grade	11	
Previous evaluat	ion: EAS grade	13						
						/if	appropriat	re)
	change in service hours:		- 540	(a)		(11.	appropriat	
(when a vacancy	exists, hours must reflec	t the appropriat	te EAS grad	e)				
Worksheet comp	leted by:							
NADINE TREME	BLAY		NAD	INE.M.TRE	MBLAY@	JSPS.GOV		
Printed Name			Signa	ature				
ALBANY PFC D	istrict Review Coordinator		02/28	3/2011				
Title			Date					
Title								

Docket: 1358213 - 12041 Page Nbr. 10

# Window Transaction Survey

		Window Transaction Survey	action Survey		
PO Name:	CLARKSVILLE	ZIP+4:	12041 - 1223	Completed By:	TMS6C0
Survey Period:	03/05/2011	through	03/18/2011		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-4, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

		Priority Parcels	Express Registered	Passports Meter	Вох	Certified Insured		Nonrevenue
Dav/Date	Postage Sales (.777)	Money Orders (1.083)	C.O.D (1.969)	Settings (5.06)	Rent (2.875)	Special Service (1.792)	Misc. Services (1.787)	(1.787)
Sat - 03/05	5	2	0	0	0	1	2	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	50	33	-	0	-	5	က	0
Tue - 03/08	5	2	0	0	0	1	0	0
Wed - 03/09	30	. 8	0	0	2	5	4	0
Thu - 03/10	19	8	0	0	0	0	2	0
Fri - 03/11	25	13	0	0	0	9	7	0
Sat - 03/12	9	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	16	26	0	0	0	9	4	0
Tue - 03/15	9	7	1	0	0	3	2	0
Wed - 03/16	16	4	0	0	0	3	0	0
Thu - 03/17	80	0	0	0	0	3	2	0
Fri - 03/18	10	9	0	0	0	0	-	0
TOTALS	196	109	2	0	3	33	27	0
Time Factor	777. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	12.7	8.6	0.3	0.0	0.7	4.9	4.0	0.0
Average Number Daily Transactions:	Jaily Transactions:		r.	30.8	Average Daily Re	Average Daily Retail Workload in Minutes:	utes:	32.4
2								

#### Survey of Incoming Mail

Docket: 1358213 - 12041

Item Nbr: 11 Page Nbr. 1

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

CLARKSVILLE 12041 - 1223

Dates Recorded

03/18/2011 03/05/2011 through

Date	Le	tters	F	ats	Par	rcels	Oth	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	50	180	3	20	1	6	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	400	670	50	575	10	11	0	0
Tue - 03/08	80	200	0	115	0	15	0	0
Wed - 03/09	150	315	25	195	1	16	0	0
Thu - 03/10	100	227	5	60	3	17	0	0
Fri - 03/11	114	454	25	230	5	15	0	0
Sat - 03/12	85	400	50	230	3	12	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	227	660	25	550	10	15	0	0
Tue - 03/15	50	100	20	180	0	7	0	0
Wed - 03/16	25	150	6	205	0	3	0	0
Thu - 03/17	15	90	50	100	2	10	0	0
Fri - 03/18	250	227	40	200	6	9	0	0
TOTALS	1,546	3,673	299	2,660	41	136	0	0
Daily Average	128.8	306.1	24.9	221.7	3.4	11.3	0.0	0.0

Signature of Person Making Count:

TMS6C0 TMS6C0

Printed Name:

Date:

03/18/11

#### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

#### Survey of Dispatched Mail

Dockect: 1358213 - 12041

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Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

CLARKSVILLE 12041 - 1223

Dates Recorded

03/05/2011 through 03/18/2011

Date	Letters		F	Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard			
Sat - 03/05	20	0	1	0	0	2	0	0	
Sun - 03/06	0	0	0	0	0	0	0	0	
Mon - 03/07	80	0	5	3	30	10	1	0	
Tue - 03/08	60	0	2	3	2	2	0	0	
Wed - 03/09	100	0	10	0	3	9	0	0	
Thu - 03/10	80	0	6	2	3	12	0	0	
Fri - 03/11	75	5	8	2	2	5	0	0	
Sat - 03/12	25	0	0	2	1	0	0	0	
Sun - 03/13	0	0	0	0	0	0	0	0	
Mon - 03/14	400	0	5	3	26	6	1	0	
Tue - 03/15	50	0	4	0	1	3	0	0	
Wed - 03/16	130	0	3	2	0	5	1	0	
Thu - 03/17	60	0	1	2	0	3	1	0	
Fri - 03/18	50	0	5	0	0	6	1	0	
	1,130	5	50	19	68	63	5	0	
TOTALS Daily Average	94.2	0.4	4.2	1,6	5.7	5.3	0.4	0.0	
Cinchus of Bo	ME// 16/E1		TMS6C0						

Signature of Person Making Count:

Printed Name:

TMS6C0

TMS6C0

Date:

03/18/11



03/25/2011

#### OIC/POSTMASTER

#### SUBJECT: CLARKSVILLE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the CLARKSVILLE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the CLARKSVILLE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/08/2011. This information will be entered into the official record for public viewing.

Post Office Box	214
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	214

If you have any comments on alternate means of providing services to the CLARKSVILLE customers, please provide them below:

NADINE TREMBLAY Post Office Review Coordinator

#### Comments:

These businesses use the office Super Oil po box 328; Master Seal of Albany box 347; matt's sons industrial box310; Heldebrugh siding box 5; Clarksville elemnetry school box D; Dunsten Painting box 199; Onesquethan fire co. box e; Clarksville Community churc box f. There are 27 Eboxs proximty to Post Office.

cc: Official Record



#### 02/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the CLARKSVILLE Post Office, 12041 - 1223, located in Albany County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

NADINE TREMBLAY Post Office Review Coordinator ALBANY PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



Docket: 1358213-12041

Page Nbr: 14a

04/29/2011

Albany County Sheriff 16 Eagle Street 314 Albany NY 12207

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Clarksville Post Office, 12041 - 9998, located in Albany County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: \_\_\_\_

Comments/Findings:

cc: Official Record

Docket: 1358213 - 12041 Item Nbr: 15 Page Nbr: 1

	Post	Office Survey She	et	
Post Office Name	CLARKSVILLE		ZIP+4	12041-1223
Congressional Distri	et NY 21		Date	03/30/2011
List specific information where restrooms are available.	on about the facility, such as railable), security, and other	structural defects, safety haz deficiencies or factors to con	ards, lack of running sider.	g water or restrooms (if so,
Is the facility access	tible to persons with disability	- Inco.	Yes No	
		ease expires 9/30/2013 and ha		mination clause.
Are suitable alterna Delmar	te quarters available for an in	ndependent Post Office? If so	o, where?	
<ol> <li>List potential CPO</li> <li>CPU sites investiga</li> </ol>				
If yes, please identi Clarksville commu	ge meter customers or permit fy them by name and addres tity church po box f	S,		
<ol> <li>Which career and r</li> <li>PM position is vac</li> </ol>	oncareer employees will be ant. If there is a PMR, clerk	affected and what accommod or carriers, POOM will review	lations will be made w vacancies elsewhe	e for them?
How is mail received	and dispatched at the office	and at what times? How wil	I this be affected by	discontinuance? Will a collection
How Post Office b			296	
How Post Office b			214	
What are the wind			13:00 - 16:45 M-F	
			09:00 - 11:00 S	
What are the lobby	hours?		07:30 -17:00 M-F	
			08:00-11:30 S	
<ol> <li>Have there been re None Known</li> </ol>	cent cases of mail theft or va	andalism reported to the post	master/OIC? Explai	n.

#### Post Office Survey Sheet(continued)

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Page Nbr: 2

What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? 10. List potential CBU/parcel lockers sites and distances from present Post Office site. 11. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? 12. Rural delivery/HCR delivery. 13. What is current evaluation? ✓ Yes No Will this change result in the route being overburned? b. adjust route If so, what accommodations will be made to adjust the route? 3, box 0 Miles How many boxes and miles will be added to the route? C. What would be the additional annual expense if the route is increased? 32430 d. What is the one-time cost of CBU/parcel locker installation (id appropriate)? e. At what time of the day does the carrier begin delivery to the community? f. Yes 🖊 No Will this delivery time be affected if the office is discontinued? (Y or N) If so, how? Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? More Same Less 14. Clarksville PO fee group 4 Feura Bush PO fee gropu 4 Delmar PO fee group 3

Docket: 1358213 - 12041 Item Nbr; 16 Page Nbr: 1

#### **Community Survey Sheet**

		Communit	y Survey Sheet	
	Post Office Name	CLARKSVILLE	ZIP+4	12041-1223
	Congressional District	NY 21	Date	03/29/2011
	Incorporated?		Yes 🖊 No	
	Local government provi	ded by:	New Scottland	
	Police protection provid	led by:	Albany County Sheriff	
	Fire protection provided	l by:	Onnesquethan Fire Co.	
	School location:		Clarksville Elementry	
	What population growth Projected Annual House	n is expected? (Please document year) chold Growth Rate: 0.33% see atta	our source) ached Growth Link	
ì	What residential, comm see attached Sperlings I		cted? (Please document your source)	
ş.Y	Are there any special of Is the Post Office facili Check with the field re- see attached Wikipedia	special historical events related to ommunity events to consider? ty a state or national historic landral al estate office when verification is .com	nark (see ASM 515.23)? s needed.)	
			nity (e.g., retirees, commuters, self-em	ployed, farmers)?
	see attached city-data.c		2000 120 120 120 120 120 120 1	
, ),	school bus stop, comm	tes are provided by the Post Office unity meeting location, voting plan ffice offer assistance to senior citize made for these services if the Post	ens and handicapped)?	r.
	none			



# ZIP CODE DEMOGRAPHIC REPORT

DOCKET NO. 1358213-1204/

ITEM NO.

16

Clarksville, NY PAI

ZIP Code:

12041

PAGE

**Total Population:** 

Total Households:

2015

2010

Post Office Name:

307

2010 119

2015

311

121

Projected Annual Household Growth Rate: 0.33%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

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### Highway Contract Route Cost Analysis Form

		E	Highway ( stimated Cost f	Contract Route or Alternative Servic	е	
Office N	lame:	CLARKSVILLE		AL BANY DEC		
Office Z	(ip+4:	12041 -1223	District:	ALBANY PFC		
1.	Enter the boxes to	number of additional be added to the route		0	x 3.64 hours per year	0.00
2.	Enter the miles to b	number of additional be added to the route		0.00	x 10.40 hours per year	0.00
				То	tal time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasing	n/Contracting			35.00
		Total additional	compensation (	HCR hourly rate x to	tal time added to the route)	0.00

#### Rural Route Cost Analysis Form

Docket: 1358213 - 12041

Item Nbr: 17 Page Nbr: 2

#### **Rural Route Carrier** Estimated Cost for Alternative Replacement Service CLARKSVILLE Office Name: District: ALBANY PFC 12041 -1223 Office Zip+4: Enter the number of additional 178 boxes to be added to the rural route Enter the number of additional 0.00 miles to be added to the route 3.27 Enter the volume factor 582.06 Total (additional boxes x volume factor) Enter the number of additional boxes 178 to be added to the rural route 0.00 0.00 x 1.00 Min Centralized boxes 0.00 0.00 x 1.82 Min Regular L route boxes 356.00 178.00 x 2.00 Min Regular Non-L route boxes Total additional box allowance 356.00 x 12 Mileage Enter the number of additional daily miles to be added to 0.00 0.00 Standard the rural route Total additional minutes per week 938.06 (miles carried to two decimal places) Total additional annual minutes 5. 48,779.12 938.06 x 52 Weeks (additional minutes per week year) Total additional annual hours 6. (additional annual minutes/ 812.99 48,779.12 / 60 Minutes 60 minutes per hour) Enter the rural cost per hour (see national payroll summary report - rural 39.89 carrier, consolidated) 32,429.98 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) Total annual cost for alternate service (annual cost minus lock pouch allowance) 32,429.98

PC	OST OFF	U.S. Postal Se CE CLOSING OR CON: Fact Shee	SOLIDATION PROPOSA	AL	1. Date Prepared 03/30/201
2. Post Office Name			3. State and ZIP + 4 Cod	le	
CLARKSVILLE I. District, Customer Service	15. Area	Customer Service	NY, 12041-1223 6. County	7. Congression	onal District
ALBANY PFC	NORT	HEAST	Albany	NY 21 10. Proposed Permanent	Alternate Service
<ol> <li>Reason for Proposal to Discon- office is currently vacant; manageme aquested study. Regular and effective ervice thru alternate means. Feura E office is 5 miles away</li> </ol>	nt	PO Emergency Suspend     No Suspension	(Reason and Date)		
11.	Staffing			12. Hours of Service	
	/acancy Re	eason & Date: retired	a, Time M-F 07:30 - 11:30, 13:00 - 16	Sat 09:00 - 11:00	Total Window Hours Per Week
Occupied 03/31/2010 b. 0IC Care	er	Non-Career	a. Lobby Time M-F 07:30 -17:00	Sat 08:00-11:30	0.00
c. Current PM POSITION Level (150)EAS-13 d. No of Clerks- 0 No of Caree e. No of Others- 0 No of Caree	r- 0 No	wngraded from EAS-13 of Non-Career- 0 of Non-Career- 0		1	,I
13. Number of	Customer	s Served		14, Daily Volume (Pieces)	
a. General Delivery	1	0	Types of Mail	Received	Dispatched
b. P.O. Box		214	a. First-Class	434	94
c. City Delivery		0	b. Newspaper	246	5
d, Rural Delivery		0	c. Parcel	14	10
e. Highway Contract Route Box		0	d. Other	0	0
. Total		214	e, Total	694	109
. No. Receiving Duplicate Service		0	f. No. of Postage Meters		0
h, Average No. Daily Transactions		30,80	g. No. of Permits	1	1
Finances a. FY 2008 2009 2010			Receipts \$ 80,569 \$ 74,195 \$ 65,391	b. EAS Step 1 PM Basic Salary (no Cola) \$ 36381	c. PM Fringe Benefit (33.5% of b.) \$12,188
Postal Owned  30-day cancellation clause?	Yes Home	eased (if Leased, Expiration Date  No  Other	Evicted? Yes 1		∍ \$ 10382 No
17. Schools, Churches and Organ	ization in S	ervice Area: No: 2	19. Administrative/Ema	anating Office (Proposed):	
Clarksville Elementary School Clar	ksville Con	munity Church	Name FEURA BUS Window Service Hours: Lobby Hours:	M-F 08:30 16:45	Miles Away 5.0 SAT 09:00 11:00 SAT 07:30-11:00
				137	·
18. Businesses in Service Area:		No: 6	PO Boxes Available:	e (if different from above):	
18. Businesses in Service Area: Super Oil Master Seal of Albany M Dunsten Painting Onesquethan Fir	att's sons i e Co.	_	PO Boxes Available:  20. Nearest Post Office  Name  Window Service Hours: Lobby Hours:	e (if different from above): 6H PO EAS Level M-F 08:30 16:45	Miles Away 5.0 SAT 09:00 11:00
Super Oil Master Seal of Albany M	att's sons i e Co.	ndustrial Heldeburgh Siding	PO Boxes Available:  20. Nearest Post Office  Name  Window Service Hours: Lobby Hours: PO Boxes Available:	e (if different from above):  H PO EAS 15 Level 15 M-F 08:30 16:45	Miles Away 5.0 SAT 09:00 11:00
Super Oil Master Seal of Albany M	e Co.	ndustrial Heldeburgh Siding	PO Boxes Available:  20. Nearest Post Office  Name FEURA BUS Window Service Hours: Lobby Hours: PO Boxes Available:  Prepared by  Signature NADINE TREMBLAY	e (if different from above): 6H PO EAS Level M-F 08:30 16:45	Miles Away 5.0 SAT 09:00 11:00

PS Form 4920, June 1993



A. Office	<u>.</u>						
Name:	CLARKSV	ILLE			State: NY	Zip C	ode: 12041
Area:	NORTHEA			District:	ALBANY PFC		
	sional Distric	t:	NY 21	County:	Albany Finance Numbe	r: 351590	1
EAS Grad	de:		13			1	
Post Offic	ce:	1	Classified Station		Classified Branch	Ш	СРО
This form	n is a place h	nolde	er for number 19. And the verification of ne	w service t	ype is complete.		
			6				
Prepare	ad hv	Nad	ine Tremblay			Date:	05/11/2011
Title:			ANY PFC Post Office Review Coordinator				
Tele No			3) 452-4085			Fax No:	(518) 464-7429



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04/22/11

OIC/POSTMASTER

SUBJECT: CLARKSVILLE Post Office

Enclosed are questionnaires addressed to customers of the CLARKSVILLE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/08/11 for further review.

Nadine Tremblay Post Office Review Coordinator Enclosures



04/22/2011

POSTAL CUSTOMER CLARKSVILLE POST OFFICE CLARKSVILLE, NY 12041

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Clarksville Post Office retired on 03/31/2010. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. Feura Bush Post Office is 5 miles away

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Feura Bush Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Feura Bush Post Office, located 5.0 miles away. Hours of service at this office are 08:30 to 11:30 and 13:00 to 16:45, Monday through Friday, and 09:00 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/02/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Clarksville Community Church (Reformed), 1997 Delaware Turnpike, Clarksville, NY 12041 on Monday, May 02, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)

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2.



#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
		ark or above	ning or for	nersonal n	eeds?
Do	you pass another Post Office during business hours while traveling to or from wo	YES	NO	personarn	ceus
	If yes, please explain:				

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3.	If you have receive P current se	ost Office box serv	here will be no change to your deliver ce or general delivery service, complete	y service — proceed to question ete this section. How will the prop	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	1				
4.	For wh	nich of the following	do you leave your community? (Chee	ck all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.	Do yo	u currently use loca	I businesses in the community?		
	2012012	Yes N	0		
	If yes,	would you continue	e to use them if the Post Office is disc	ontinued?	
		Yes N	0		
24					
Nam	e:				
Addr	ess:				
Tele	phone:				
Date	ù				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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ITEM NO.
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# **Notice**

Services at the
Clarksville Post Office
are being studied for possible
discontinuance.

Postal Representatives will be at the Clarksville Comm. Church, 1997 Delaware Turnpike, Clarksville, NY 12041 on 05/02/2011 from 5:30 PM to 6:30 PM to discuss alternative services available to the community, the service you now receive, and what effect officially discontinuing the Clarksville Post Office will have on customers and the community.

We look forward to meeting with you to discuss this important matter.

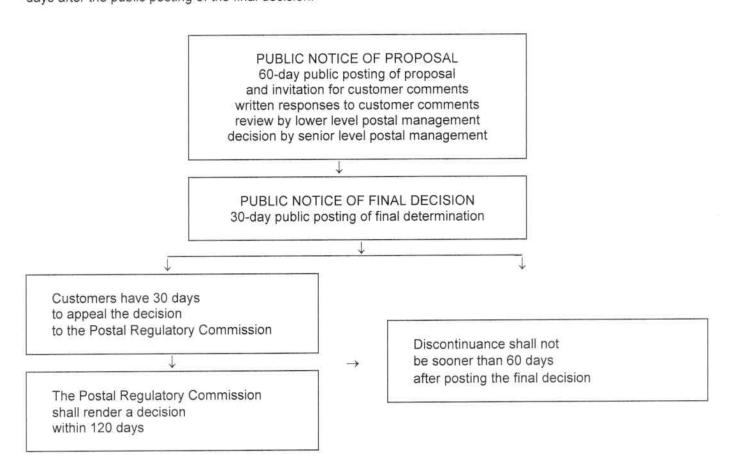
	8413-12091	ITEM NO.	21	
DOCKET NO.	POSTAL SERVICE	PAGE		
ITEM NO.	0		ST OFFICE CHANGE REGULATIONS	

PAGE

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		$\boxtimes$		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail	M			
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	_			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
20	Tog brooming the street	YES			
	If yes, please explain:				



	Post Office box service	ere will be no change to your delivery service, comp	plete this section. How will the prop	
	☐ Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For wi		you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
$\boxtimes$	Shopping			
X	Personal needs			
X	Banking			
	Employment			
X	Social needs			
7.	Yes No	usinesses in the community?  o use them if the Post Office is dis	continued?	
ddress:	Bed 98	Clackwelle &	Ly 12041	
elephone:	518 1686	2391	/	
nte: 4/a	- 1			



### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	K			
e.	Pick up general delivery mail			X	
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	ĭ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	_			
622		-d	dan en Fer		and on
Do	you pass another Post Office during business hours while traveling to or from wo		Name of the last o	personal ne	eeas?
		YES	NO NO		
	If yes, please explain:				
	:				



	☐ Better	Just as Good	I N	o Opinion	Worse
If yes	s, please explain:				
-					
Farmi	sinh of the following do you	Lleave veur semmunitus (Chae	all that apply	Mhara da yay aa	to obtain those
servio		leave your community? (Chec	Сан (пасарріў.)	vvnere do you go	to obtain triese
X	Shopping - all	any, Glenmont	Delma	U	
X	Personal needs -	any, Glenmont	11		
A	Banking Wes	lmar			
	Employment				
X	Social needs	elmar			
	u currently use local busine	esses in the community?			
Do yo					
Do yo	Yes No		5		
20, 20, 21, 24		them if the Post Office is disco	ntinued?		
20.00*12*		them if the Post Office is disco	ntinued?		
If yes,	would you continue to use		ntinued?		
If yes,	would you continue to use		ntinued?	77	
If yes,	would you continue to use  Yes No  Micheline			4. 13.04	<i>C</i> /
If yes,	would you continue to use  Yes No  Micheline	Houck		4. 13.04	<i>-</i> /



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	V			
C.	Mailing Parcels		V		
d.	Pick up Post Office box mail	V			
е.	Pick up general delivery mail	V			
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO	19	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO	9.	
b.	Using for school bus stop	YES	NO	3	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
-		arl ar ahan	ning or for	noreonal n	aade?
Do	you pass another Post Office during business hours while traveling to or from we	ork, or snop	NO	personarn	eeusr
		I I LEO	1	2	
	If yes, please explain: I delman and our	one	eal	week	
	- alue mo runar and our	2-11	1	101	



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: inconvenient and costly for gas- Feura Bush is the apposte direction for us
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Delmar, Glenmont, Slingerlands
	Personal needs *1
	Banking
	Employment Albany
	social needs Delmar, Glenmont, Albany
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	e: Wm + Susan Morris
Ado	ess: Box G 1977 Delaware Tripk
Tele	phone: 768 2656
Dat	4/25/11
	T E

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### Postal Service Customer Questionnaire

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			A	
	b.	Mailing Letters		X		
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	区			
	e.	Pick up general delivery mail				K
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
	h.	Sending Express Mail			K	
	i.	Buying stamp-collecting material				×
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	M NO		
	b.	Resetting/using postage meter	YES	M NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	₩ NO		
	b.	Using for school bus stop	YES	MUNO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:		-		
	d.	Using public bulletin board	YES	M_NO		
	e.	Other	YES	NO P		
		If yes, please explain:	b			
2.	Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for i	personal ne	eds?
٤.	Do	you pade another the comment and great and a series and a	YES YES	☐ NO		
		If yes, please explain: VOORNEESVILLE PAO DELMAR DURI	NG W	BEKLY	2406	PING



3.		ost Office box service	e will be no change to your deliver or general delivery service, comple		
		Better	Just as Good	No Opinion	Worse Worse
	If yes	FEEL MORE	COMFERTABLE KNOW	und my mais 15	SECURE IN
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	*	Shopping			
	M	Personal needs			
		Banking			
		Employment			
	X	Social needs			
5.	If yes,	Yes No	sinesses in the community?	ontinued?	
Van	ne: $\mathcal{J}$	) ENNIS	0 Luexer		
Add	ress:	Po Box à	273 CLORKSV	ille, my (2041	
Γele	ephone:	518 768	-2608		
Date	e:	1/25/2011		:: 	



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps I buy them @ price chopper sometimes				
	b.	Mailing Letters			5	- []
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	I			
	e.	Pick up general delivery mail				
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services	35	/		
	a.	Entering permit mailings	YES	1 NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services			65	
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	LNO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	UNO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	Y NO	S.	
	e.	Other	YES	1 NO		
		If yes, please explain:	_			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	p <del>ing</del> , or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain:  Op mar Post Office				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?								
	Better	Just as Good	No Opinion	Worse					
	work on time f	on't have to wo	the post office.	rome from					
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these					
	Shopping price	ce chopper, walm	art						
		, ,							
	Danishan (	ank of america							
	Employment n	ew UISIONS, Maxim	num Security Produ	cts					
	Social needs								
5.	Yes No	usinesses in the community?							
	If yes, would you continue to	use them if the Post Office is disco	intinued?						
Nan	ne: Bonnie & Rich	nard & Christopher	+ Matthew Slate	her					
Add	ress: 19 Slingerlan	ds are PO Box 3	32 Clarksville M	4 12641					
	phone: 76P-8356								
Date	1 1								



### Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		$\boxtimes$		
	b.	Mailing Letters	X			
	c.	Mailing Parcels			$\boxtimes$	
	d.	Pick up Post Office box mail	×			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h.	Sending Express Mail			$\boxtimes$	
	ĵ.	Buying stamp-collecting material				$\boxtimes$
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ NO	l g	
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	□ №		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
			water the same	7500		
	d.	Using public bulletin board	X YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopr	oing, or for	personal ne	eeds?
e.	50	Too been attend to set atting againg a setting to the time set atting to at item to	YES	⊠ NO		
		If yes, please explain:				



eive P	ost Of	ffice box service or	vill be no general	change to your deli delivery service, con	ivery service nplete this s	— pro ection.	oceed to question How will the pro	n 4. If you co posed servi	urrently ice compare to
		Better		Just as Good			No Opinion		Worse
If yes	, pleas	se explain:							
		the following do yo	u leave	your community? (C	theck all that	t apply.	.) Where do you	go to obtain	these
	Sho	opping							
	Per	rsonal needs							
	Bar	nking							
	Em	ployment							
	Soc	cial needs							
& #	would	Yes No			liscontinued	?			
C,	Pi	erce							
5:	PO	O Bax	81						
ne:	5	18 369	8 - 8	253/			AL.		
	Y/6	26/11							
	If yes  If yes  For wheervice  Do you  If yes,	eive Post Orrent service  If yes, plea  For which of services?  Sh Ba Em So Do you curre If yes, would	eive Post Office box service or rent service?  Better  If yes, please explain:  For which of the following do you services?  Shopping  Personal needs  Banking  Employment  Social needs  Oo you currently use local busing  Yes No  If yes, would you continue to use  Yes No  C. Pierce	eive Post Office box service or general rent service?  Better  If yes, please explain:  For which of the following do you leave services?  Shopping  Personal needs  Banking  Employment  Social needs  Oo you currently use local businesses in Yes No  If yes, would you continue to use them In Yes No  C. Pierce	eive Post Office box service or general delivery service, corrent service?  Better Just as Good  If yes, please explain:  For which of the following do you leave your community? (Oservices?  Shopping Personal needs Banking Employment Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is on the community?  Yes No  President Reservices or general delivery service, corrent services, correct services.	eive Post Office box service or general delivery service, complete this service?  Better Just as Good  If yes, please explain:  For which of the following do you leave your community? (Check all that services?  Shopping  Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued.  Yes No	eive Post Office box service or general delivery service, complete this section. rent service?  Better Just as Good If yes, please explain:  For which of the following do you leave your community? (Check all that apply services?  Shopping Personal needs  Banking  Employment  Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No	eive Post Office box service or general delivery service, complete this section. How will the prorent service?  Better Just as Good No Opinion  If yes, please explain:  For which of the following do you leave your community? (Check all that apply.) Where do you services?  Shopping Personal needs Banking Employment Social needs  Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No	Better



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
o.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	K			
Э.	Pick up general delivery mail				X
	Buying money orders				X
3.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
١.	Sending Express Mail			×	
	Buying stamp-collecting material				X
Oth	ner Postal Services	000-#100:			
а.	Entering permit mailings	YES	⊠ NO		
).	Resetting/using postage meter	YES	X NO		
lok	npostal Services				
1.	Picking up government forms (such as tax forms)	YES	⊠ №		
).	Using for school bus stop	YES	⊠ NO		
·.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:	-			
ļ.,	Using public bulletin board	X YES	□ NO		
	Other  If yes, please explain:  Then a residential  Then a residential	X YES	□ NO		
	If yes, please explain:	Clarksvi	110 P.O.	is a	hall
56	scure as a place to send and receive mail feum Bus				
00 )	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
	s en controlle mes ou management de response de la communicación d	YES			
	If yes, please explain:			+	Len Le



Services?    Shopping     Personal needs     Banking     Employment (Refired)     Social needs     Social needs     Yes   No     If yes, would you continue to use them if the Post Office     Shopping     Personal needs     Personal needs     Shopping     Shopping	nity? (Check all that apply.) Where do you go to obtain these
Shopping  Personal needs  Banking  Employment (Refired)  Social needs  Do you currently use local businesses in the communication of th	nity? (Check all that apply.) Where do you go to obtain these
Shopping  Personal needs  Banking  Employment (Refired)  Social needs  Do you currently use local businesses in the communication of th	nity? (Check all that apply.) Where do you go to obtain these
Personal needs  Banking  Employment (Refired)  Social needs  Do you currently use local businesses in the communication of the post Office of the	
Banking  Employment (Refired)  Social needs  Do you currently use local businesses in the community of the Post Office of the P	
Social needs  Do you currently use local businesses in the community of the post off the post of the post off the post off the post off the post off the post of the post	
Social needs  Do you currently use local businesses in the community of the No  If yes, would you continue to use them if the Post Off	
Do you currently use local businesses in the community of the No If yes, would you continue to use them if the Post Office.	
Yes No  If yes, would you continue to use them if the Post Off	
X Yes No But there aren't many busin	fice is discontinued?
ame: Judith E. Kimes	esses left in Clarksville. The School district is closing our school
ddress: P.O. Box 251 Clark	
elephone: 518 768 - 26 0 7	
Pate: 4/27/11	

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. As stated on the questionneine, I depend upon the Clarksville Post Office to provide a secon place to leave my outgoing mail and to receive my incoming. If I have to go away unexpectedly for a couple of days, I don't have to worry about mail accumulating in an unsecured residential mail box.

In addition, the service provided at the Clarkwille Post Office is prompt yet unharried by crowds of people. Its atmosphere is a friendly one.

Finally, the proposed next-best location, Fewer Bush, may be "only" 5 miles away (10 miles round trip), but is not on my way to any place - certainly to far a distance to pick up daily mail. I can walk to the Clarkwille Post Office.

I hope Clarksville Past Office is allowed to stay open. Unlike city post offices which were closed, one community is not physically connected to any other. We are rother isolated in that regard. Now that our elementary school is being closed, our post office is one of the few remaining hubs of our community.

Sincerely, Justith E. Kimes



### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters			M	
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	K			
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ №		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ио		
b.	Using for school bus stop	YES	Мио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk or shoor	ing or for r	personal ne	eds?
DU	you pass another rost office during business flours write travelling to or from we	YES	NO NO	orisonal ne	.cus:
	If yes, please explain:		/ -		



3.	If you ha receive I current s	Post O	Office box service	e will be no or general	change to your de delivery service, co	livery service — mplete this sect	proceed to question on. How will the pro	n 4. If you currently posed service compare to	
			Better		Just as Good	X	No Opinion	Worse	
	If ye	s, plea	ase explain:						_
	7				:				-
4.	For w		f the following do	you leave	your community? (0	Check all that ap	ply.) Where do you (	go to obtain these	
	X	Sh	nopping						
	×	Pe	ersonal needs						
	M	Ва	anking						
		En	mployment						
	A	So	ocial needs				30		-
5.	Do yo	u curr	ently use local bu	ısinesses ir	the community?				
		X	Yes No						
	If yes			use them is	f the Post Office is	discontinued?			
		M	Yes No						
Nam	ne: VE	NE	SSA I	JGRA	HAM				_
Addı	ress: T	0-	Box 302	-, d	LARKSUIL	LE			_
Tele	phone:	87	12 36 11						
Date	/11	75	-/11				U.		
Jaio			1						_



### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		K		
b.	Mailing Letters	X			
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	$\boxtimes$			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				
i.	Buying stamp-collecting material			П	K
Oth	er Postal Services				0.000
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	⊠ №		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Пио		
		100 100			
e.	Other	YES	☐ NO		¥.
	If yes, please explain:	Purchas	sing P	ackag	ung
	materials		J 1	,	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	X NO		
	If yes, please explain:		10-07-0		
	. Jos. P. Caro				



3.	If you hav receive P current se	ost Office box service or ge	Il be no change to your delive eneral delivery service, compl	ry service — proceed to question 4. lete this section. How will the propos	If you currently sed service compare to
		Better	Just as Good	No Opinion	₩ Worse
	Sho		ally destloy or	unacceptable and in mailboxes: Or unsecure road	A CONTRACTOR OF THE PARTY OF TH
4.	For wh		leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	$\times$	Shopping Guila	terland, Slin	gerlands, Glent	nont
	X	Personal needs da	Tham		
		Banking			
		Employment			
		Social needs			
5.	- AS-	currently use local busine			
	If yes,	And the second s	them if the Post Office is disc	continued?	
		Yes No			
Nar	ne: BR	ENDL & SELN	DWYER		
Add	Iress: P	0. Box 124	; CLARKSVIL	LE, NY 12041	
Tele	ephone:	(518) 768-	2417		
Dat	e: 4/	26/11	Fuera Bust	is completely	inconvenient!



### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters				
c.	Mailing Parcels				$\boxtimes$
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
h.	Sending Express Mail				$\boxtimes$
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	✓ YES	☐ NO		
	If yes, please explain:	Commu	wity	cent	evi
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopr	oing, or for r	personal ne	eds?
50	you page allowed to one office during business flours willie haveling to of floir we		M NO	or containing	
	If yes, please explain:				
	**************************************				

# UNITED STATES POSTAL SERVICE®

3.	If you hav receive P current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to rvice?
		Better Just as Good No Opinion X Worse  please explain: T vent a Post Office box because of
	If yes	please explain: I rent a Post Office box because of
	to	go to Feura Bush to rest a box. Go back to everyone
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these paying
	X	Shopping Albany
	X	Personal needs Albaha
	X	Banking Delman
	$\boxtimes$	Employment
	$\boxtimes$	Social needs Albasy
5.	Do you	currently use local businesses in the community?
		Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		Yes No
Nar	ne: J	oseph T. Hogah
Ado	Iress:	2.0. Box 0113 Clarksville, NY 12041-0113
Tele	ephone:	518-756-9670 (work)
Dat	e:	April 26,2011
Pla	ase add an	y additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
con	plete this	juestionnaire.
1	LF -	L wast a feura bush danness, - will
1	mov	e there! Clarksville has had a Post
C	Offic	E want a Feura Bush address, I will a thene! Clarksville has had a Post e Four almost 200 years. Keep the Post e open and close on saturday.
(	SFFI	e open and close on saturday.



#### Postal Service Customer Questionnaire

Pos	stal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps				X	
b.	Mailing Letters		M			
c.	Mailing Parcels				X	
d.	Pick up Post Office box mail		$\boxtimes$			
e.	Pick up general delivery mail					×
f.	Buying money orders					X
g.	Obtaining special services, including Certified Mail, Registered Mail Mail, Delivery Confirmation, or Signature Confirmation	I, Insured			×	
h.	Sending Express Mail				$\bowtie$	Γ,
i,	Buying stamp-collecting material					B
Oth	er Postal Services					
a.	Entering permit mailings		YES	₹ NO		
b.	Resetting/using postage meter		YES	X NO		
Nor	postal Services					
a.	Picking up government forms (such as tax forms)		YES	Z-NO	×	
b.	Using for school bus stop		YES	ON A		
Ç.	Assisting senior citizens, persons with disabilities, etc.		YES	DINO		
	If yes, please explain:	-				
d.	Using public bulletin board Very	Importunt	<b>⊠</b> YES	□ NO		
e.	Other	,	YES	☐ NO		
	If yes, please explain:  POST 144 SCHOOL BOARD ELC	esteral.				
Doy	ou pass another Post Office during business hours while traveling to		rk, or shopp	ing, or for p	ersonal ne	eds?
-0-TOG \$				NO NO		- n.e.ii
	If yes, please explain:					0.30
	MA TO BE TO THE TOTAL OF T					
					7. 1	



3.	If you hav receive Po current se	ost Office box s	ry, there will be service or gen	pe no change to your deral delivery service, c	elivery service complete this se	<ul> <li>proceed to quest ection. How will the p</li> </ul>	ion 4. If you cur proposed service	rently e compare to
		Better		Just as Good		No Opinion	×	Worse
	on 3	tationery.	cards, for	a business in	Onlle which is. This w.l	hwill require cost	hanging a - we would	ddresses prefer not
4.	For wh service		ving do you le	ave your community?	(Check all that	apply.) Where do yo	u go to obtain t	hese
	A	Shopping	Large	burchases n	nust be	made outsid	e of C'vill	0.
	X	Personal ne	_				1	
	$\boxtimes$	Banking	No 100	unks in Clark	cavillo			
	M	Employment						
	区	Social needs	This i	s mixed. We	have a lot	of friends,	n civille, b	utmany tas well.
5.	Do you	currently use		ses in the community?		0.400 € 0.00 ° 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00 € 0.00		, 0,0
		Yes 🗌	No					
	If yes,	would you cont	inue to use th	em if the Post Office is	discontinued?	Y.		
		Yes 🗌	No					
Nan	ne: Z	PUSSEL	L 51	HAVER /SI	ISAN DE	EE and S	usan De	e Asociats
Add	ress:	Po B	ox 29	1 CLARL	SU ILLE	E MY		
Tele	phone:			8-2158		5 51		
Date	e:	4.	-25-11	/				
Plea	ase add an	y additional cor	nments on a	separate piece of pape	er and attach it	to this form. Thank y	ou for taking th	e time to

complete this questionnaire.

Susan Dee Associates has made a commitment to purchase all supplies from our local Po. Changing our address would be a hardship to those of us who have businesses in this community. The local Po provides a much needed Service to our small community and is a meeting place for many citizens as they go about their daily lives. Removing this Po will be just another blow to small communities trying to survive and maintain identities + a sense of community. Please do not leave us wo a local P.O.



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			$\bowtie$	
	b.	Mailing Letters	×			
	C.	Mailing Parcels			$\bowtie$	
	d.	Pick up Post Office box mail	×			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				M
	Oth	er Postal Services	. /			
	a.	Entering permit mailings	YES	□ NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	(X) YES	□ №	3.	
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopt	oing, or for	personal n	eeds?
2.	Do	you pass another 1 out onlos daring stanted heart mile as a mig	YES	X NO	7)	
		If yes, please explain:			-	- 0



3. receive F current s	ost Office box service or	general delivery service, comp	ry service — proceed to question lete this section. How will the prop	posed service compare to
	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
	I			
4. For wh	TOLD TO THE TOLD THE THE TOLD TO THE TOLD TO THE TOLD TH	ou leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
X	Shopping			
	Personal needs			
X	Banking		ř.	
	Employment			
X	Social needs		2	
ame: k	Yes No	se them if the Post Office is disc		
	P.O. Box	167 Qal	esvily MY	1204/
elephone:	518-76	8-5025		
ate:	4/25/11			
	ny additional comments o questionnaire,	on a separate piece of paper and	d attach it to this form. Thank you	for taking the time to
We	have	a Busines	0 + work	From ou
homs	e + ma	:1 approx	400 letter	s a week
+	the ci	anksville (	0, 000	stamps
xne	printed	via st	amps.com.	the P.O.
		15 very		

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2.



# Postal Service Customer Questionnaire

				1.5	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	A PT	X	П	П
C.	Mailing Parcels			un Euc	,
4	100 miles   100 mi				
d.	Pick up Post Office box mail		X		
e.	Pick up general delivery mail	17 4 5	18		X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ooli,			
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material			Пе	X
Oth	ner Postal Services			-	Paul
a.	Entering permit mailings	YES	NO X		
b.	Resetting/using postage meter	YES	X NO	\$.	
Nor	npostal Services	1	Action No.		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	X NO	ren i	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:	- Lock	. (. 2.	Ċ.	
d.	Using public bulletin board	X YES	☐ NO	1	
e.	Other	YES	文 NO		
	If yes, please explain:		-		
Do y	you pass another Post Office during business hours while traveling to or from wo	rk, or shoppi	ing, or for pe	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:	Lam	CLOSE	To	14.
	Nooheesville + Slingerlands - USE them	occi	45101	ALL	9.



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently  3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?	
Better Just as Good No Opinion Worse	
business mail there that is EASY to retrieve 2#3x per week	ر.
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping grocery - Voorhoesville -	
Personal needs - Delmer or Colonie	
Banking Shingerlands	
Employment	
Social needs ALL OVCY	
5. Do you currently use local businesses in the community?  X Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No	
Name: MARY MORIARTY	
Address: BOX 222 CLARKSVILLE	
Telephone: 768 4640	
Date: 4-26-11	
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.	
The smaller P.O. gives better services -	
The smaller P.O. gives better services - Shorter lines, personal recognition, etc.	



## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	Ø			
C.	Mailing Parcels	A			
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ø		
h.	Sending Express Mail		M		
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	21-11-11			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
	₹	YES	X NO		
	If yes, please explain:	, , , , , , , , , , , , , , , , , , , ,	/ \		



		Better	Just as Good	No Opinion	Worse Worse
9)	If yes	, please explain:			
	For wh		ou leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
	П	Social needs			
		3			
	Do yo		nesses in the community?		
		Yes No			
	If yes,	would you continue to us	se them if the Post Office is disco	ntinued?	
		Yes No			
ame	٥٠.	J. Burlinge	r		
dre	ess:				
	hone:				
ler					
elep	3	4/11			

It is a tragedy that such a vital service in our community is being considered for elimination. Clarksville is the Capital District's conduit to all the greatness of our rural neighborhood s, and is one of the most coveted areas for residential, business, and tourism growth. The local post office has long been an invaluable connection to the broader region. Businesspeople, community members and even transients rely on the services it provides, and would be catastophically affected by its closure. Essentially, the engine of correspondence, the functioning of financial transactions, and the direct link of the communicative lifesblood of our village would be destroyed. A burgeoning, prosperous hamlet would suffer an inexorable

blow. Hopefully, such a drastic and fundamentally damaging plan will be reconsidered.





### Postal Service Customer Questionnaire

Por	stal Services	Daily	Weekly	Monthly Never	
a.	Buying Stamps				
b.	Mailing Letters	X	M	ПП	
	State of the state	A	~/		
C.	Mailing Parcels		M		
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services		3		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
		800			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain: medication - it would too in to pick up mailed medication + it	convient Shouldn'	to go + be let	elsewhere At at boxes or	n streets,
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal needs?	
	%	YES	NO		
	If yes, please explain:	Sli	ngerla	nds	



3.	If you have receive Pos current serv	t Office box se	, there will be no chang vice or general deliver	ge to your delivery s y service, complete	service — proceed to question 4 this section. How will the propo	. If you currently sed service compare to
	1	Better		s Good	No Opinion	Worse
	If yes, p	olease explain:	Fin not eli	gible" for	delivery according use the Po Box because - keep it open.	to that
	Post	Master.	She said	Frad to 1	ise the PO Box becau	ise we live too close
4.		h of the followir			all that apply.) Where do you go	
	A	Shopping	various			
		Personal need	s ?			
	E,	Banking	albany			
	A	Employment	awany			
		Social needs	? '			
5.	Do you o	_/ _	cal businesses in the co	ommunity?		
	If yes, wo		ue to use them if the Po	ost Office is discon	tinued?	
		Yes _	No > maybe	3:		
Nan	ne:	Nana	cy + Don	Cass		
Add	iress:	Po	Box 335	Clarksv	ille	
Tele	ephone:	76	8-8234			
Date	e:	4	(27/11			-



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters	V			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail	$\triangle$			V
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
	h.	Sending Express Mail				U
	i.	Buying stamp-collecting material				W
	Oth	er Postal Services				
	a.	Entering permit mailings	✓ YES	☐ NO		
	b.	Resetting/using postage meter	YES	O NO		
	Nor	npostal Services		1		
	a.	Picking up government forms (such as tax forms)	YES"	NO NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
				-/		
	d.	Using public bulletin board	YES	U NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	□ NO		
		If yes, please explain:				70
		Pass Ollman PO almost d	party	\		



3. receive F current s	ost Office box serv	here will be no change ice or general delivery s	service, comple	ete this section	n. How will the	e proposed ser	rvice com	pare to
	Better	Just as	Good		No Opinion		Wors	se
If yes	s, please explain:					^		C = = 1 A
		Can us	e bel	mar	ONF	· B. es	we	30 Birth
For wi		do you leave your com	munity? (Chec	k all that appl	y.) Where do	you go to obta	in these	1.00/25 22
Ø	Shopping							
W	Personal needs							
	Banking							
V	Employment							
V	Social needs				-			
E Dave	u ourrently use less	I businesses in the com	munity?				针	
5. Do yo	u currently use loca		intuitity f					
If ves		e to use them if the Pos	t Office is disco	ontinued?				
11 700,	Yes N							
	I les I I	o .						
lame: E	Levero	w						
ddress;	Box 73	Clarks	~ ny	12041				
elephone:								
ate:	4.23.	(1						)i
	questionnaire.	ents on a separate piec						
	The	parlais	lot o	b cla	terli	le Po	si c	huge
	e has	sel to ge	100	400	D	1+	el o	T 12
6	Dat hal	es for	mont	S M	HU, .		7,00	PC , 500
	mwn	Jus 0	1 (1011)	wya	nsou.	7 9 000	2 1	ed like
	not p	podses	remo	ned.	mak	es W	m D	mone
0	the	PO dals	m m	und 1		PLANE	010	onvie
Ilw	y your	EVUM CON	cerner	- for	J (M	The		€ 1



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	00068170
a.	Buying Stamps			$\times$		
b.	Mailing Letters		M			
c.	Mailing Parcels				$\boxtimes$	
d.	Pick up Post Office box mail	Ø				
e.	Pick up general delivery mail				M	
f.	Buying money orders				$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					Ø
h.	Sending Express Mail					$\boxtimes$
i.	Buying stamp-collecting material				X	
Oth	er Postal Services					
a.	Entering permit mailings	YES	M NO			
b.	Resetting/using postage meter	YES	⋈ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	X YES	☐ NO			
b.	Using for school bus stop	YES	⊠ NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	□ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eeds?	
and the	/ THE PERSON THE PROPERTY OF		NO NO			
	If yes, please explain:					



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
4.	If yes, please explain:   get my Post office Box del Nern daily on my  Nov to work or home from work. This is for our  Local non-profit agency. I would have to trave! 5 miles out of the  Way to an obscure post office and 5 miles back. That's 10 miles a day  For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 50 miles a week  about 200 miles
	Shopping Delmar or Albany; but mostly via internet a month.  Personal needs  And delivered by mail.
	Banking by mail via Clurksville Post office
	Employment Albany
	Social needs
5.	Do you currently use local businesses in the community?    Yes   No   Non-profit youth agency     Yes   No   No   No. Box at the Clarks ville     Post office our letter head
Nar	ne: Kob Breen Franciscan Ecology Cost 9/800 dollars Without
Add	ress: P.O. Box 348 Clarksville Clarksville address.
Tele	ephone: 518-269-5013 and new stationary costs if
Dat	e: 4/25/2011 You shut down jour Post office.
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to aplete this questionnaire.
Cl	arksville is a small rural community, We just had
097	arksville is a small rural community. We just had ar school closed down too. Now we only have ur Post office. I like that our post office teff has been present at community events. his is not a business; this is democracy. Democracy
Co	And democratic government services like the Post office are more expensive than hyper-efficient reprate business operations. The Post-office needs to intain a tripk bottom line, not a single bottom line!



## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	M			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail		$\boxtimes$		
e.	Pick up general delivery mail			卤	
f.	Buying money orders		M		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material		X		
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, onfor	personal n	eeds?
20	, ou pade another, set of the set	YES	Tho		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w		u leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
CHC 04 . *137	u currently use local busin	esses in the community?  them if the Post Office is disc	ontinued?	
If yes,	u currently use local busin Yes No would you continue to use Yes No	e them if the Post Office is disc	ontinued?	
If yes,	u currently use local busin Yes No would you continue to use Yes No	e them if the Post Office is disc	ontinued?	

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2.

Please! Don't change / close my post

soffice now! It's convenience is one of

the reasons I I've where I do



#### Postal Service Customer Questionnaire

Stal Services Buying Stamps	Daily	Weekly	Monthly	Never
Buying Stamps				
anying otampo			M	
Mailing Letters		'W		
Mailing Parcels				M
Pick up Post Office box mail		M		
Pick up general delivery mail		X		
Buying money orders				M
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
Sending Express Mail				M
Buying stamp-collecting material				M
er Postal Services	11 P.27 - 3411			/ -
Entering permit mailings	YES	D NO		
Resetting/using postage meter	YES	⊠ NO		
postal Services		*		
Picking up government forms (such as tax forms)	YES	X NO		
Using for school bus stop	YES	MNO		
Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
If yes, please explain:				
Using public bulletin board	YES	™ NO		
Other	YES	NO NO		
If yes, please explain:				
ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
If yes, please explain:				-
	Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  er Postal Services  Entering permit mailings  Resetting/using postage meter  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  er Postal Services  Entering permit mailings  Resetting/using postage meter  yes  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:  ou pass another Post Office during business hours while traveling to or from work, or shopp	Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  er Postal Services  Entering permit mailings  Resetting/using postage meter  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  Tyes No  Other  Tyes No  If yes, please explain:  Ou pass another Post Office during business hours while traveling to or from work, or shopping, or for property of the	Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  er Postal Services  Entering permit mailings  Resetting/using postage meter  postal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  Tyes No  If yes, please explain:  Ou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal new yes No



	☐ Better	Just as Good	No Opinio	on Worse
If yes	, please explain:			
For wh		ou leave your community? (Che	ck all that apply.) Where	do you go to obtain these
A	Shopping			
D.	Personal needs			
DK.	Banking			
A	Employment	-		
Z.	Social needs			
1				
Do you		inesses in the community?		
	Yes No	- the state Deat Office is dis-	instinued?	
If yes,	Yes No	se them if the Post Office is disc	continued r	
	Y res I No			
	Brian J	. Egan		
1.	PO BOX	85 Clarker	ille, NY	12041
		· ·	· (C)	



#### Postal Service Customer Questionnaire

b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	Pos	stal Services	Daily	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain:  d. Using public bulletin board e. Other If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	a.	Buying Stamps			$\square$	
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	b.	Mailing Letters			M	
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	C.	Mailing Parcels				V
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board e. Other If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Pick up Post Office box mail		Ø		
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	e.	Pick up general delivery mail				M
Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	f.	Buying money orders				M
i. Buying stamp-collecting material	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø,
Other Postal Services  a. Entering permit mailings	h.					
a. Entering permit mailings	i.	Buying stamp-collecting material				\(\sigma\)
b. Resetting/using postage meter	Oth	ner Postal Services		,		
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop	a.	Entering permit mailings	YES	₫ №		
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO  NO  YES NO	b.	Resetting/using postage meter	YES	☑ NO		
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO  YES NO	No	npostal Services				
c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO	a.	Picking up government forms (such as tax forms)	YES	M NO		
If yes, please explain:  d. Using public bulletin board	b.	Using for school bus stop	YES	NO		
d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO	c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO		If yes, please explain:	-			
If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Using public bulletin board	YES	M NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	e.	Other	YES	☑ NO		
YES NO		If yes, please explain:				
YES NO	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
If yes please explain:			YES	☐ NO		
		If yes, please explain:				
		There is a Post Office attached to the Hua				



3.	If you have receive P current se	ost Office box servi	here will be no change to your delivery ce or general delivery service, comple	y service — proceed to question te this section. How will the prop	4. If you currently posed service compare to	
		Better	Just as Good	No Opinion	Worse	
	If yes	, please explain: T	have been waiting que area as I cannot by	nate it to the C	larksville, Pointin	e.
4.	For wh		do you leave your community? (Chec	k all that apply.) Where do you g	go to obtain these	
	1	Shopping D	elmor			
	$\square$	Personal needs	Delmar			
		Banking De	lmor			
	V	Employment	Albany (Downtown)	5		
	V	Social needs	Delamar			
5.	Do you	u currently use local	businesses in the community?			
	If yes,	would you continue	to use them if the Post Office is disco	ontinued?		
		Yes No	,			
Nar	ne: Ja	mes Carel	10-			
Ado	dress: 2	2067 Dela	ware Tumpike, clar	ts vilte, Ny 120	746	
Tele	ephone: 5	18-248-350	9			
Dat	e: 4/2	1-3/()				



#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps			$\bowtie$				
b.	Mailing Letters	$\bowtie$						
c.	Mailing Parcels	1		$\square$				
d.	Pick up Post Office box mail	$\bowtie$						
e.	Pick up general delivery mail				X			
f.	Buying money orders				X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\square$				
h.	Sending Express Mail				X			
i.	Buying stamp-collecting material				$\boxtimes$			
Oth	er Postal Services							
a.	Entering permit mailings	YES	⊠ NO					
b.	Resetting/using postage meter	YES	₩ NO					
Non	postal Services							
a.	Picking up government forms (such as tax forms)	YES	₩ NO					
b.	Using for school bus stop	YES	M NO					
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO					
	If yes, please explain:							
d.	Using public bulletin board	YES	NO NO					
e.	Other	YES	⊠ NO					
	If yes, please explain:							
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
	reconstruction described in the second contract of the second of the se	YES	M NO					
	If yes, please explain:				- E			
	<del>*************************************</del>							



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w	hich of the following do y	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
$\boxtimes$	Shopping		0	almas, Mry - Glen
$\boxtimes$	Personal needs			( al : 20 )
$\boxtimes$	Banking			( Summer )
	Employment			
$\overline{\times}$	Social needs		4	
5	Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
ne:	grangho.	Bessery		
	2010 Del	aware Turagique	G. O. Bay 137	Chrhaill N.
ress:				
iress:	518-768	1-2018		



#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\bowtie$		
b.	Mailing Letters	×			
Ç.	Mailing Parcels			X	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				
f,	Buying money orders			×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\bowtie$		
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	M NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO X		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES.	☐ NO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	□ NO		
e.	Other	X YES	☐ NO		
	If yes, please explain:  MEETING FOLK DAILY & WEEK	LX			
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for	personal ne	eeds?
		YES	X NO		
	If yes, please explain:				



3. re	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ceive Post Office box service or general delivery service, complete this section. How will the proposed service compare to prent service?
	☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
	If yes, please explain: HAU ING GOTTEN MY MAIL FOR 74 YRS
	If yes, please explain: HAU ING GOTTEN MY MAIL FOR 74 YRS
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
4.	services?
	Shopping VOORHEESUILLE, GUILDERLAND, DELMAR
	Personal needs
	Banking     Banking
	☐ ☆ Employment
×	Social needs
Name. Addre	7/6 2504
eleph	one: 518 - 768 - 2891
Date:	4-25-61
Please	add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to te this questionnaire.  NOTHING LIKE HITTING US WITH THIS, RIGHT AFTER THE SCHOOL  DISTRIST SAYS THEY ARE CLOSING OUR SCHOOL! IF YOU REALLY WANT SAOE MONEY, STOP



## Postal Service Customer Questionnaire

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		$\boxtimes$		
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				$\boxtimes$
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h.	Sending Express Mail			X	
	į.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO 🔀		
	b.	Resetting/using postage meter	YES	NO IX		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	X NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO IX		
		If yes, please explain:			<u> </u>	
		( <del>0-2</del>				
	d.	Using public bulletin board	X YES	☐ NO		
	e.	Other	YES	X NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal ne	eeds?
en c	50	,	YES	X NO	p (1) 1 maj (12 Maj (14 Maj	
		If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: Have To change P.O. Box and change wailing
	address
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment Glenmont
	Social needs
5.	Do you currently use local businesses in the community?  Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	☐ Yes ☒ No
Nan	ne: Bruce Lasher
Add	ress: 10 Hart Terr Clarksville N.Y 12041
Tele	phone:(518) 944-4678
	: 4-23-11



#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	×			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material			X	
Oth	er Postal Services				
a.	Entering permit mailings	XYES	□ №		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	3'			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	\ <u>.</u>			
Dov	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing or for n	ersonal ne	eds?
	to or north way	YES		e.oonai net	ouo!
	If yes, please explain:	-	· •		112

STORY BLAND HER THE REAL PROPERTY.



current s	service?	or general delivery service, comple	_	-
	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
servic	shopping			
1				
W	Personal needs		7/11 / / / / / / / / / / / / / / / / / /	
	Banking			
V,	Employment			
V	Social needs			
If yes,	, would you continue to	use them if the Post Office is disco	ontinued?	
me:	LARRY	+ DeBBu	STORM	
Iress:	P.O. B	0x 21 C1	erksville N	4 12041
ephone:	518-	268-200	9	
e;	4/8	23/11		
ase add a	ny additional comment questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you	for taking the time to
ipiete tilis	questionnaire.			
		Leave o	UR PO	ST
				OFFICE
		OPEN		

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2.



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		X		
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail	$\bowtie$			
e.	Pick up general delivery mail				X
f.	Buying money orders				$\overline{\times}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			×	
i.	Buying stamp-collecting material	П			
Oth	ner Postal Services				
a.	Entering permit mailings	YES	¥ NO		
b.	Resetting/using postage meter	YES	ON K		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	<b>⋈</b> NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	≥ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	√ NO		
	Other		ZI NO		
e.	Other	YES	NO  X		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eeds?
			NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
lf y	yes, please explain:			
_				
	which of the following d	o you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
Do	to the state of th	businesses in the community?		
12000	Yes No		46	
If ye		o use them if the Post Office is disc	ontinued?	
	Yes No			
ə:				
U,				
ess:				
hone:				
mone.				<del></del>

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# Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			X	
	b.	Mailing Letters		X		
	c.	Mailing Parcels		A		
	d.	Pick up Post Office box mail	K			
	e.	Pick up general delivery mail				X
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured			X	
	h.	Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail				$\boxtimes$
		Buying stamp-collecting material		П		Z
	i.	ner Postal Services	1			
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	NO IX		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	X NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	☐ NO		
	u.		T YES	□ NO		
	e.	Other				
		If yes, please explain:	X			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
		regionale Production and State of the Control of th		NO		
		If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
	Po would be much further and and out of the way.
4.	For which of the following do you leave your community? (Check all that a yy.) Where do you go to obtain these services?
	Shopping Delmer
	Personal needs Colonic
	Banking Guilderland
	Employment Rative 1
	Social needs Alberry
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	ne: Donald Slingerland
Add	ress: Po Box 185, 2110 Delaware Tpke, Clarkwille, No
Tele	phone: 768-2462, 421-2854
Date	: April, 25, 2011

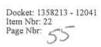


#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	V,			
b.	Mailing Letters	V			
c.	Mailing Parcels				
d.	Pick up Post Office box mail	I ,			
e.	Pick up general delivery mail	团			
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			3	
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b,	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	I NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		2		
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:	I monet	No.	ed an	el_
	If yes, please explain: only leave Carlsmille	once.	ame	eh	



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	go to the Post office when they are out of the weather
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping price chapper once a mech
	Personal needs Drs. once a week.
	Banking once a week
	Employment
	Social needs
5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No
Nan	ne: Keith beonard
Add	ress: P.O. Box 142 Clarksville, NY 12041
Tele	phone: 518-768-2830
Date	4/23/11
Plea	use add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire. Many people in our small town use our world hinder the community to Chose our post affeire!!!





#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	$\boxtimes$	X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	$\boxtimes$			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO		
Not	npostal Services		1183		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:			₩ '1	
d.	Using public bulletin board	YES	NO NO	,	
e.	Other	YES	NO X		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for r	personal ne	eds?
		X YES	□ NO		
	If yes, please explain:				

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3.	receive P current se	ost Office box service	or general delivery service, com	rery service — proceed to question plete this section. How will the property	posed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Ch	neck all that apply.) Where do you g	jo to obtain these
	X	Shopping			
	X	Personal needs			
	X	Banking			
	X	Employment	, -		
	X	Social needs			
	,				
5.	Do you	Yes No	usinesses in the community?		
	If ves.	(Married)	use them if the Post Office is dis	scontinued?	
		Yes No			
Nan	ne:	HELDENBERG	Sieling Icc		
٨٨٨	ress: B	bx J. cl	MAKEDILLE n.	5 12AW	
Auu	1633.	07 5 . 00	THE SOIL OF THE	i port	
Tele	phone:	768-24	29		
		1/2 +111			
Date	3,	1123111			



#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters	N/			
C.	Mailing Parcels		V		
d.	Pick up Post Office box mail	$\square$			$\Box_{\prime}$
e.	Pick up general delivery mail				
f.	Buying money orders			$\mathbf{V}$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\square$	
h.	Sending Express Mail			$\Box$ ,	V
i.	Buying stamp-collecting material			V	
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services	,			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	V NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	NOT	CES		
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ping, or for	personal n	eeds?
	X CONTRACTOR OF THE PROPERTY O	YES	□ NO		in a
	If yes, please explain:			*	,
	SLINGURLANDS				



	receive Po current se	rvice?			s section. How will the propo	_/
		Better	Just as	Good	No Opinion	₩ Worse
	If yes,	please explain:				
	-					
4.	For whi		you leave your cor	mmunity? (Check all t	hat apply.) Where do you go	to obtain these
	V	Shopping	5	UNGGREAM	·/	
	V	Personal needs	G	LENMONT		
	<b>V</b>	Banking		SIMBL.		
	V	Employment		ALBAM		
	V	Social needs		ALBANY/CL	alus vi ur.	
				,		
5.	36.	currently use local bu	sinesses in the co	mmunity?		
		Yes No				
	If yes, \	would you continue to	use them if the Po	st Office is discontinu	ed?	
		Yes No				
Name	9;	FRANCI	J E. FE	RPG		
Addre	ess: f	P.O. BOX 11			+ TPKE, CL	RUSVIUT
Telep	hone:	118				
Date:		04-7	15-11			
		y additional comments uestionnaire.	on a separate pie	ce of paper and attac	h it to this form. Thank you f	or taking the time to
0						

PICHING UP LARGE PACHAGES 5 MILES IS AN EXTREME NAPOSNIP AND INCOLUMENTES. WALLUG A MAILBOX ON A REBO WHEN IS A MAIL MEMBAY IS DISASTER IN WINTER TIME.



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps				
	b.	Mailing Letters	1			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	1			
	e,	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services	/			
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:		-		
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	☐ YES	□ NO		
	٠.			1		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
7		ACC N	YES	MNO		
		If yes, please explain:				



current se	Better	Just as Good	No Opinion	☐ Worse
		Just as Good	No Opinion	I vvoise
If yes	s, please explain:	10-11-11/-1-11-11-1-1-1-1-1-1-1-1-1-1-1-		
-				
For wh		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
V	Shopping			
14	Personal needs			
G'	Banking			
	Employment			
4	Social needs		х.	
Do you		usinesses in the community?		
	Yes No			
If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
e:	ROBERT	H. EULER		la.
ress:	24 Rowe	SHILL ROAD	CLAHKSVILLE	N.Y.
phone:	518-768	-2853		
	1/21/11			

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#### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	1		×	
	b.	Mailing Letters		X		
	C.	Mailing Parcels	نظ		×	
	d.	Pick up Post Office box mail	X		4.34	
	e.	Pick up general delivery mail			K	
	f.	Buying money orders			8	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	図			
	h.	Sending Express Mail	f.		X	
	i.	Buying stamp-collecting material				×
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	X NO		
	Non	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	М ио		
	b.	Using for school bus stop	YES	X NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
		FIRE DEPT. POSTINGS ON ACTIVI		in a set in a	omonal na	
2.	Do :	you pass another Post Office during business hours while traveling to or from wo	25.00	-	ersonal ne	eusr
		If you who are available.	X YES	NO		5 12
		If yes, please explain:	1 50		1-	
		only when shopping I Am A ReTike	of wex	1/OR	CIIIZ	- 64/



3.	If you have receive P current se	ost Office box service	e will be no chang or general deliver	ge to your deliv y service, com	ery service — proceed to plete this section. How wi	question 4. If you cu If the proposed service	ce compare to
		Better	Just a	s Good	No Opin	ion	Worse
	If yes	, please explain:					
4.	For wh		you leave your co	ommunity? (Ch	eck all that apply.) Where	do you go to obtain	these
	X	Shopping	DelMAR	OR C	stenmon7		
	X	Personal needs	il		( )		
	X	Banking	ž t	çi	· l		
		Employment	ReTi	a ed			
		Social needs					
5.	<b>.</b>	verified year of the control of the		8	scontinued?		
Nam	ne: /	MARY V	an Al	STYN	е.		
Add	ress: /	50 NORT	h Ro	ad,	CIARKSVII.	le, NY	12041
Tele	phone:	519-76	8-245	59	_3 X 11= 9	±:- ±	
Date	):	4-25-	2011			21	



# Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		K		
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	NO NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	MO NO		
	b.	Using for school bus stop	YES	NO NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	Y YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
			and an abance	ning or for	personal n	eeds?
2.	Do	you pass another Post Office during business hours while traveling to or from w		NO NO	personarii	Geus
		If yes, please explain:	,			



If you have carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service? Better Just as Good No Opinion Worse would For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? 1 ones XI Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? 5. Yes If yes, would you continue to use them if the Post Office is discontinued? Name: Address: Telephone Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. It is said that all our Community resources are being tecken from Us. First the School, Now the post office.



### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		×		
	b.	Mailing Letters	X			
	C.	Mailing Parcels			$\boxtimes$	
	d.	Pick up Post Office box mail	$\boxtimes$			
	e.	Pick up general delivery mail	ÌΧί			
	f.	Buying money orders				$\boxtimes$
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
	h.	Sending Express Mail				$\boxtimes$
	ĺ,	Buying stamp-collecting material				$\boxtimes$
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	≥ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
0	De	you pass another Post Office during business hours while traveling to or from wo	ork or shoop	ing or for	personal ne	eeds?
2.	DO	you pass another rost office during business hours while traveling to or hom we	YES	₩ NO		
		If yes, please explain:				



3.	If you have receive F current s	ve carrier delivery, the Post Office box service ervice?	ere will be no e or general c	change to your deli lelivery service, cor	ivery service — nplete this sect	proceed to questi ion. How will the p	on 4. If you roposed se	currently rvice compare to
		Better		Just as Good		No Opinion	- 1	Worse
	If yes	s, please explain:						
	-							
4.	For wh	nich of the following des?	lo you leave y	our community? (C	heck all that ap	ply.) Where do yo	u go to obta	ain these
	$\boxtimes$	Shopping						
	凶	Personal needs						
	$\boxtimes$	Banking						
		Employment						
		Social needs						
5.		u currently use local to Yes No would you continue to			iscontinued?			
Nan	ne: Pe	yes No	my U	erhagen	5-5-1 (1-5-5-1)   1-4-6-1			
Add	ress: B	101 -	- 23	9 lipper	Flat R	och Rd	Clar	Louille
Tele	phone:	518-76	8-28	738				
Date	a: 4	125/11				=		



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never				
a.	Buying Stamps			X					
b.	Mailing Letters		M						
C.	Mailing Parcels				M				
d.	Pick up Post Office box mail	DE							
e.	Pick up general delivery mail				M				
f.	Buying money orders			A					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X					
h.	Sending Express Mail			X					
i.	Buying stamp-collecting material				M				
Oth	er Postal Services								
a.	Entering permit mailings	YES	NO						
b.	Resetting/using postage meter	YES	⊠ NO						
No	npostal Services		S						
a.	Picking up government forms (such as tax forms)	YES	NO V						
b.	Using for school bus stop	YES	M NO						
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO						
	If yes, please explain:								
d.	Using public bulletin board	YES	M NO						
e.	Other	YES	XI NO						
38	If yes, please explain:		7.51						
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp		personal ne	eeds?				
	If yes, please explain: Delmae, don't STAP	YES -	NO						
	Too busy,								



3.	If you hav receive Po current se	ost Office box se	, there will b rvice or gene	e no change to yo eral delivery servi	our delivery servi ce, complete this	ce — proceed to o section. How will	the proposed s	ervice compare to	)
		Better		Just as Good	1	No Opinio	n	Worse	
	If yes,	please explain:	Tulla Dulla	The IA	KING	To gos	masi	OR DE	_
4.	For wh	ZT, SM2 ich of the following	2/15, 1/2 ng do you le	PFY ME ave your commun	ity? (Check all th	FTOORS) nat apply.) Where	LUGS do you go to ob	tain these	
	service	Shopping D	elma	R					
	X.	Personal need	is Glen	mont					
	Ø,	Banking 6	enno	nT	1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
	X	Employment	2elm.	AR					_,
	X	Social needs	AlBAN.	4					-
5.	Do you	currently use lo	cal business	es in the commun	ity?				
	now 1	Yes 🗌	No						
	If yes,	would you contin	ue to use the	em if the Post Offi	ce is discontinue	ed?			
		Yes 🗌	No						
Var	ne: K	ALBAL	? Lo	wedy	/				
	Iress:	XX 190	5,0	31 ARK	5011/2	my.	12041	/	
			/			0			
Tele	ephone:			· · · · · · · · · · · · · · · · · · ·					-
Dat	e: 4	25-11							
	*								



### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X
	b.	Mailing Letters	K			
	C.	Mailing Parcels				其
	d.	Pick up Post Office box mail	Z			
	e.	Pick up general delivery mail	本			
	f.	Buying money orders				位
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ŕ
	h.	Sending Express Mail				Þ
	i.	Buying stamp-collecting material				中
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	Д ио		
	b.	Resetting/using postage meter	YES	₩NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	# NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	₩ NO		
	e.	Other	YES	A NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
4.	Do	Tod bago attoriot 1 oof other antilla seemen hear attill a seemen at a	☐ YES	# NO	T.C.	
		If yes, please explain:		- 50		
		Adv. Sign. Vi				



3. r	f you ha eceive F current s	ve carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently Post Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes	s, please explain:
	-	
4.	For wis	hich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
		Shopping
		Personal needs
	X	Banking Delmar
		Employment
		Social needs
-	D	
5.	Бо уо	u currently use local businesses in the community?  Yes No
	If ves	would you continue to use them if the Post Office is discontinued?
	)	Yes No
Name	·	Dunston's Painting Contractor
Addre	ss:	P.D. BOX 191 Clarksville NY 12041
Telep	hone:	518 768-8279
Date:	L	4-25-11

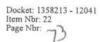


#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	130			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Not	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	oing, or for r	personal ne	eds?
_ •	and house mineral annear minister was made in an a mine manage of a mail ma		NO NO		
	If yes, please explain:				



3.	If you have receive F current s	Post Office box service	re will be no change to your delive or general delivery service, comp	ery service — proceed to question a elete this section. How will the properties	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	8				
4.	For what service		you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	X	Shopping			
	N	Personal needs			
	$\boxtimes$	Banking			
	区	Employment			
	玄	Social needs			
5.	Dava	u currently use local h	usinesses in the community?		
J.	Бо уо	Yes No	danies sea in the community:		
	If yes,	would you continue to	use them if the Post Office is dis-	continued?	
		Yes No			
Nam	e: R	09er 5	nith		
Addr	ess: /	501'iv	est. Clas	Ksville	
Telep	ohone:	518-7	(8-2876	-1-5	
Date	: 4	123/11			



2.



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters	X			
C.	Mailing Parcels	M			
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				M
f.	Buying money orders			M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				
Oth	ner Postal Services	( )			
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eeds?
25-000	under the second of the secon	YES	□ NO	energi i i se e e e e e e e e e e e e e e e e	
	If yes, please explain:		11 119		



3.	If you hav receive Po current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to rvice?
		Better Just as Good No Opinion Worse
	If yes,	please explain:
	-	
4.	For wh service	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	*X	Shopping
	AZ	Personal needs
	分	Banking ·
	\$4,	Employment
	1	Social needs
5.	Do you	currently use local businesses in the community?  Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
	,	Yes No
Nar	me:	
Ado	dress:	
Tele	ephone:	
Dat	e:	



## Postal Service Customer Questionnaire

	Pos	etal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps	4				
	b.	Mailing Letters	V				
	C.	Mailing Parcels		W			
	d.	Pick up Post Office box mail	Y				
	e.	Pick up general delivery mail	V				
	f.	Buying money orders		4			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		W			
	h.	Sending Express Mail		F	19		
	1.	Buying stamp-collecting material			4		
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	NO			
	b.	Resetting/using postage meter	YES	NO			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	☐ NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO			
	0	If yes, please explain: Also has no family	Ind a	en el	derly	5	1
	d.	Using public bulletin board	YES	□ NO	nal	iphlo.	valsi
	e.	Other	YES	☐ NO		U	
flyes	0	If yes, please explain:  You pass abother Post Office during business hours while traveling to or from w	to pro	LA ping, or for	lilad persona n	eeds?	ents
) (/2.	DOC	Tou has abouted to at office during addition foods without a sound to at hour to	YES	15 NO	,		
		If yes, please explain:					



3.	If you have receive Po current se	ost Office box service	re will be no change to your delivery or general delivery service, comple	service — proceed to question 4. It te this section. How will the propose	f you currently ed service compare to
	our on co				
		Better	Just as Good	No Opinion	Worse
(1)	If yes,	please explain:	in revelopment is	grateful for o	ru fact affice
onx	Jerita	pay ou	gest office farte you leave your community? (Chec	signtes - Of it	helps, allow
4.	service		you leave your confinding? (Onec		arkselly +1
		Shopping V	rocheeseidle, Die	ilderland	a just day
		Personal needs	Duiderland, V	ouchessolle, Ch	aussoille (
		Banking Del	mag	, , , , , , , , , , , , , , , , , , ,	
		Employment —	Retired		
		Social needs	ight here in Cla	rksville	
			U		
5.	Do you	currently use local b	usinesses in the community?		
	2	Yes No			
	If yes, v	would you continue to	use them if the Post Office is disco	ntinued?	
		Yes No			
Nar	me:	attif fe	etro		
Add	iress: PQ	Bey 23	1 Clarksville	, Auf 12041	-
Tele	ephone:	5/8) 768	2610	4	
Dat	e: Ay	ul 23,-	2011		



#### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			K		
	b.	Mailing Letters		M			
	Ç.	Mailing Parcels	$\Box_{\downarrow}$			$\square \bowtie$	10
	d.	Pick up Post Office box mail	= Erei				
	e.	Pick up general delivery mail	14	П			
	f.	Buying money orders				$\square$ $N$	JA
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					1
	h.	Sending Express Mail					) AF
	i.	Buying stamp-collecting material				$\square \wedge$	A
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	M NO	\ N/4	Δ	
	b.	Resetting/using postage meter	YES	NO.	111/	7	
	Nor	npostal Services		5)	2.00	2	
	a.	Picking up government forms (such as tax forms)	YES	≥ NOT	rint	onlin	R
	b.	Using for school bus stop	YES	NO 🔯	NA		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO	N/+	7	
		If yes, please explain:	-	1	<u> </u>		
	d.	Using public bulletin board	YES	⊠ NO	N/A		
	e.	Other	YES	☐ NO			
		If yes, please explain: Reading exto ox b	oarc	/			
2.	Do	you pass another Post Office during business hours while traveling to or from w			personal ne	eeds?	
	12000	g norm the source of the sourc	YES	☐ NO			
		If yes, please explain:				4	
		Delmar N.y.					
		U					



3.	If you have carrier delivery receive Post Office box securrent service?	, there will be no change to your deliv rvice or general delivery service, com	very service — proceed to que plete this section. How will the	estion 4. If you currently e proposed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	·			
4.	For which of the followir services?	ng do you leave your community? (Ch	neck all that apply.) Where do	you go to obtain these
	Shopping 7	Delmar		
	Personal need	Delpar		
	Banking (	albany		
	Employment	albane		
	Social needs	Clarksville		
5.	Do you currently use loc	cal businesses in the community?		
	Yes 🗌	No		
	If yes, would you continu	ue to use them if the Post Office is dis	scontinued?	
	Yes 🗌	No		
Nan	ne: Shirley	Trossback	)	
Add	ress:2075 D	relaware Tot	K. P.O. BO	× 198
Tolo	ClarK51	111e, NY. 120	41	,
I ele	phone (5/8) 7(68	29.32		
Date	· 4/25/11	N)		_
	/ /			



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		×		
	b.	Mailing Letters	1	×		
	c.	Mailing Parcels		X		
	d.	Pick up Post Office box mail		$\nearrow$		
	e.	Pick up general delivery mail	×			
	f.	Buying money orders				$\mathbb{X}$
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services		/		
	∉a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	М №		
	b.	Using for school bus stop	YES	XNO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	MO MO		
		If yes, please explain:				
			V			
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				-11
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
4.	20	Jon bago attainer i age attaine a attaine	YES	□ №		
		If yes, please explain: Delmar, N 12054				- 50
		Vaccina, 1 1205				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	1			
	For which of the following do services?	you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	Shopping Alb	any Colonie, Del	mar, Stingerlo	and, Voorheese
	Personal needs	Elany		
	Banking VOOV	resnite, 66 mm	nt Delman	
	Employment Al	ieve, Greenvi	10 Nav <sup>©</sup>	
	Social needs	ridonville		
	Do you currently use local bu	sinceses in the community?		
	Yes No	silesses in the community?		*
	If yes, would you continue to	use them if the Post Office is dis-	continued?	
	Yes No			
ime:	EllentohnF	Langan		
idress	: PO BOX 34 (	larksnile, NY	12041	
elepho	one: 578-768-	2363		2
	20 11		¥.	

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#### Postal Service Customer Questionnaire

	The state of the s	00.01110010		io ionoving	*	
Pos	stal Services	Daily	Weekly	Monthly	Never	Sometine
a.	Buying Stamps			X		
b.	Mailing Letters					
C.	Mailing Parcels ON Holidays					
d.	Pick up Post Office box mail	×				
e.	Pick up general delivery mail			$\blacksquare$		D
f.	Buying money orders				X	17
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					$\boxtimes$
h.	Sending Express Mail					X
i.	Buying stamp-collecting material				X	IJ
Oth	er Postal Services	2000 mg 2007				
a.	Entering permit mailings	YES	M NO			
b.	Resetting/using postage meter	YES	MO M			
Noi	postal Services					
a.	Picking up government forms (such as tax forms)	YES	X NO			
b.	Using for school bus stop	YES	M NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO			
	If yes, please explain:	-				
d.	Using public bulletin board	YES	⊠ NO			
e.	Other	YES	⊠ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from we	ork or shopr	oing or for r	personal ne	eds?	
15:30		YES	□ NO		70777.0	
	If yes, please explain:  No not pass of ouch office doubt	The	FR	11.00	Bus	-6
	post office is out of the way !	and	inpo	nven	sen	7.1
	The school board just clos	ed o	ur	Hen	eng	tury
	The school board just clos School. Please do not clos	e a	w p	oust	-OF	Fich
	for (					



	current se				П w
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	_			9	
4.			you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	service	Shopping			
		Personal needs			
		Banking	- A		
		Employment			
		Social needs			
5.	Do you	currently use local bu	usinesses in the community?		
01		Yes No	•		
	If ves. v	A-COUNTY	use them if the Post Office is disc	continued?	
	100 A (2004)	Yes No			
Name	): 				
Addre	ee.				
Addre	33.				
Telep	hone:				
Date:					
Pleas	e add any lete this q	y additional comments questionnaire.	s on a separate piece of paper an	d attach it to this form. Thank you	for taking the time to

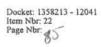


## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		M		
	c.	Mailing Parcels				□ rared
	d.	Pick up Post Office box mail	X			
	e,	Pick up general delivery mail	A			
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				□ rare
	h.	Sending Express Mail				A
	i.	Buying stamp-collecting material	$\Box$			A
	Oth	ner Postal Services		1		
	a.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	₩ NO		
	No	npostal Services		/		
	a.	Picking up government forms (such as tax forms)	YES	M NO		
	b.	Using for school bus stop	YES	1 NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №	(3	
	e.	Other	YES	1 NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	needs?
			YES	□ №		
		If yes, please explain:	-			



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	the alternate P.O. IS out of our way. If Clarksville
or.	Closes we will have to put up a Maulbox unformately.  For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
4.	services?  Shopping Albany Delmak
	Personal needs Delmar
	Banking alenmont
	# Employment Julmar Renssclaur
	Social needs all over
5.	Do you cyrrently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Van	ne: Mandy Kurk
Add	ress: POBOX 53 (Clarx8VIIIe, NY 12041.
Tele	ephone: alanesiane N 768-8221
Date	4-30-11



2.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material			П	M
Oth	ner Postal Services	170			,
a.	Entering permit mailings	✓ YES	□ №		9
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	□ NO		
	WESVILLE HISTORICAL SOCIETY  HOME OF THE LIME KILUS  PO BOX 91	CLM			
d.	WKSVILLE, NEW YORK 12041-0091 brand brand brand price of the state of	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	Communi	ty res	ource	
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		T YES	X NO		
	If yes, please explain:		~ ~ ~ ~		

( \



		Better			Just as C	Good		N	o Opin	ion		X	Wor	rse
	If yes	s, please expla	ain: P . O .	Box 9	1 is	all w	e hav	re. We	do	not	have	a	bui	lding
		rksvill										V	ng l	No.
1.	For wh	nich of the folles?	owing do y	ou leave y	our com	nunity? (C	heck all	that apply.)	Where	do yo	u go to o	btain	these	
	$\boxtimes$	Shopping									711	V	no fiz	900
		Personal n	eeds											
	$\boxtimes$	Banking				Y -0	0.0	Service III	1.11%					
		Employme	nt				*				la la	12		
		Social nee	ds										, Li	
5.		vould you co	No				iscontinu	ed?						
		Yes, i	f they	can	survi	ve the	e clo	sings.			1 -			
ame:				CLAR		E HIST		L SOCIE	TY					
ame:	s:						100000	10-7-0-2						



Clarksville Historical Society
P.O. Box 91
Clarksville, New York 12041-0091
Joseph T. Hogan, President
(518)756-9670

April 26, 2011

Eric Tiemann Manager, Post Office Operations 30 Karner Road Albany, New York 12288-9992

Dear Eric Tiemann,

We rent a post office box and spend about \$800.00/year at the Clarksville Post Office. We mail a large newsletter ( over one ounce) four times a year; monthly minutes to 18 board members; mailings to our members; annual raffle ticket mailing; Clarksville Heritage Day mailings; thank you notes and donation receipts; and many more mailings. We also ship our coffee mugs and historical booklets.

We are preparing to request our sixth pictorial cancellation stamp for our sixth annual Clarksville Heritage Day on August 6, 2011. On April 16, 2008, Clarksville celebrated its 175TH Birthday with a special pictorial cancellation (see attachment #1).

We are working on the Clarksville Post Office's 200TH Anniversary Celebration. I am researching the history and we are planning a booklet, "Clarksville Post Office 200 Years of History". We will have a special pictorial cancellation, a cake, and a community celebration on June 27, 2012 (if the post office is open!).

The society purchases all of our postage at the Clarksville Post Office and we include the post office in all of our events. We have been working very hard to keep our post office open.

On March 30, 2011, Clarksville learned that the Clarksville Elementary School will be closed in June (see attachment #2). Clarksville is devastated by this closure and has organized a large committee to fight the closure. The post office closure announcement could not have come at a worse time!

With raising gas prices, we can not afford to drive five miles out of our way to Feura Bush Post Office. The security of a post

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office box is a good investment. Nobody should receive a free box. Make all box holders pay for the security they receive. Our Senior Citizens need the local post office. Please consider closing saturdays and/or one day per week instead of closing the post office.

The post office box 91 is all we have. We do not have a building in Clarksville and we do not want a post office box in Feura Bush. Just as the people in Feura Bush do not want a post office box in Clarksville!

Sincerely,

Joseph T. Hogan

President

ITEM NO.

PAGE



# The Limestone

Vol. 4, No. 4

The Clarksville Historical Society Newsletter

May 2008

## Clarksville's 175th Birthday Celebration

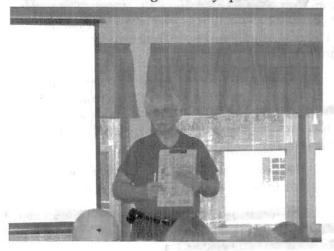
By Susan Dee

On April 16, 2008, Clarksville celebrated its 175<sup>th</sup> birthday. Festivities planned and executed by members of the Clarksville Historical Society (CHS) were held at the Clarksville Community Church and



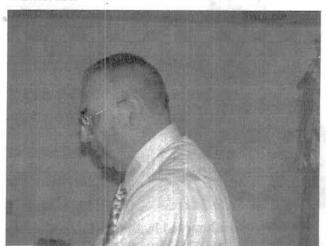
participation exceeded all expectations. Attendees packed the Clarksville Community Church Fellowship Hall spilling out into the hallway. It is estimated that more than 120 people were present.

The celebration opened at 7:00 pm with an introduction by CHS's President, Joseph T. Hogan, who started with a congratulatory speech and then



launched into a brief history of Clarksville.

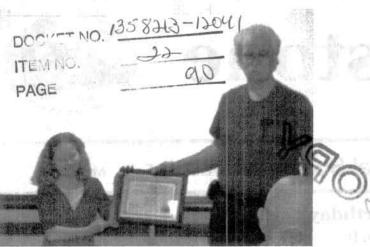
Rev. William (Bill) Morris of the Clarksville Community Church provided an invocation and memories of his interview and introduction to Clarksville.



Town of New Scotland historian since 1974, Robert Parmenter, presented a slide show on the history of Clarksville. Bob's slide shows are renowned and he didn't let us down this time. Pictures showed residences, business, and churches from the 1800 and 1900s as well as the buildings located on those sites today.

Prior to the celebration, CHS coordinated a contest with Ms. Heather Bush's and Mrs. Bonnie O'Shea's Clarksville Elementary School's fourth grade classes. The students were challenged to create a postal cancellation stamp. Nineteen drawings were submitted for the contest. Katie O'Neil was the winner with her drawing of the Triangle Building, aka the Toll House. See photo on page 6.

Clarksville's 175<sup>th</sup> Birthday Celebration continued on pages 6 and 7.



Joe Hogan talked about the special commemorative items that were created in honor of the occasion. One was a coffee mug especially designed for the celebration. Another item for sale was a Cancellation Certificate with Katie's postal cancellation.



We were also honored by the attendance of four of our local representatives, who presented either congratulatory speeches or official proclamations recognizing Clarksville's birthday.

Senator Neil Breslin read from his Senate Resolution #5212, which was adopted by the Legislature on April 15, 2008 commemorating the 175<sup>th</sup> Anniversary of the Village of Clarksville.

Albany County Executive Michael Breslin also presented a county Proclamation celebrating the 175<sup>th</sup> Anniversary of Clarksville and celebration its many contributions to the surrounding community and Albany County.

The Town of New Scotland, represented by Supervisor, Tom Dolin, graciously offered congratulations to Clarksville in honor of our birthday.

We were also honored by the Town of Bethlehem by Supervisor John (Jack) Cunningham who presented a proclamation from the Town of Bethlehem congratulating the village of Clarksville on 175 years of excellence and spoke of our shared past with the Town of Bethlehem.



(l to r) Albany County Legislature Chair Charlie Houghtaling, Senator Neil Breslin, Albany County Executive Michael Breslin, CHS President Joseph Hogan, Town of New Scotland Supervisor Tom Dolin, Town of Bethlehem Supervisor John (Jack) Cunningham.



Coffee and birthday cake, purchased at Hannaford in Delaware Plaza, rounded out the evening.

At the very end, after all festivities were over, Joe Hogan received a FedEx express package from New York State Governor David A. Paterson. It contained a wonderful letter of congratulations to all who have gathered to celebrate the 175<sup>th</sup> anniversary of Clarksville.

One more letter of congratulations was received, after the event, and that was from President George Bush. In it he acknowledges the opportunity to take pride in the rich heritage of our community.

An article in the April 17, 2008 issue of the Altamont Enterprise reported on the event.

A special postal cancellation will be available until the end of April at the Clarksville Post Office.

Mugs are also still offered.

## Clarksville's 175th Birthday continued from page 6 DOCKET NO. 1358213-12041

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EXECUTIVE CHARMER

THE WRITE BOY ST WASHINGTON

April 18, 2008.

I send greetings to those celebrating the 175th anniversary of Clarksville. New York. This indestone is an opportunity to take pride in the rich figurage of your community

Communities like Cours provide support as people ruise families, build better lives, and pursue their Joanny. The success of Clarksville is a testament to the contributions of your entirens and the hope and promise

303C

Linux and I send our best wishes in this special occasion



#### ebrating Clarksville's 173 Pears

or on hundred events five some eg, testas, on Appl et vollage of Betheriett F.O. seas changed to be known as the Christophy and

e at Contact de la celebrating da 174 (Aumoversor), 2001.

no (C) annougham. Supervision of the Lorentz Digitalisms gis of the village of Christophe on ("\* vests of excellence minoring fine emission of villages ("outile and the state of Ne



April 14 2mW

COP I am delighted to send preelings to all who have gathered to conduct the 's' intercepture of Clarkwelle.

The funguse State takes protective common signation indecisions of its interior califfer buildings, landmarks and monuments, which serve as physical links to car part he area surrors as Clariscolle, or Albuny County, was first sential in the early 1900. It as originally named after the first best Office in the Town of Rothlehem and on April 10, 35% was changed from the Vallage of Bethlehem P.C. in Clarksville in proposition A. Clark.

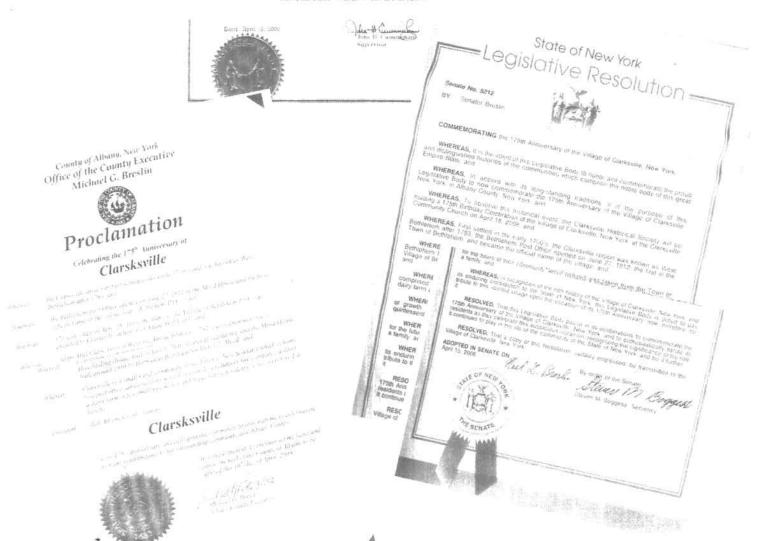
First committants has perially withstood the test of true and harbors the instory of the instand, the relations that pive is fifty is interessour, and out will have the proclamity to show their uppers for Clarkoville and errors a variety of activities from and only to a wonderful Birthdal. Celabration at the Clarkoville Community Court.

I want to congratatate the fortunate testifiers of the quanti and peacetin tural emblodheed for making New York State signed place to five, so ale and truse a famili-

With worsest negative and pert wishes for a maniocal fermit stone inviscence.

David M. Paterson

DAVID & PATERSON.





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Clarksville Historical Society P.O. Box 91 Clarksville, New York 12041-0091 Joseph T. Hogan, President (518)756-9670

February 24, 2011

Bethlehem Central School District Board of Education James E. Dering, President 90 Adams Place Delmar, New York 12054

Dear Mr. Dering:

The Clarksville Historical Society is appalled that you are closing our school. The Clarksville Elementary School is listed on the New York State Register of Historic Places and the National Register of Historic Places and is the jewel of the Bethlehem Central School District. The National Register is the nation's official list of properties worthy of preservation. Listing on the National Register recognizes the importance of these properties to the history of our country. As educators, you should cherish this gem and not work so hard to destroy it.

Since it can only be a school, the Clarksville Historical Society fully supports a Charter School taking control. The taxpayers are not going to let a \$3.5 million dollar building sit there and deteriorate and lose value. We will do everything we can to maintain a school in our community.

Clarksville demands that the outdoor "upkeep" at the Clarksville Elementary School be unchanged. Security lighting and a security system to guard against vandalism and copper thieves must be maintained. The building will need heat to protect its value. Snow removal must be provided so emergency vehicles can access the building. Someone needs to check the building every week and daily in the winter months. \$3,700.00 per year? I don't think so.

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There is more to it that "four walls and a roof". (The Altamont Enterprise, February 17, 2011 "Clarksville on the line") Clarksville hangs by a delicate thread. With the loss of our school our 199 year old post office may be next. Since the 1950's, Clarksville has held on to our school, church, firehouse and post office. We cannot afford to lose any of our "community centers". The downfall of Clarksville will lead to its elimination. We are proud of Clarksville and wish to keep it on the map, literally.

Your name will become part of our history for the cause of Clarksville's downfall. Hopefully, we will turn it around.

Sincerely,

Joseph T. Hogan

President

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ent

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#### **BACKGROUND HISTORY**

The Town of Watervliet was incorporated March 7, 1788 and included all of Albany County.

There were mills, houses and farms in what would become Clarksville.

The Town of Bethlehem was taken from the Town of Watervliet and incorporated on March 12, 1793. Clarksville was known as West Bethlehem after this date.

The Bethlehem P.O. was opened on June 27, 1812 in the Meed House (Clarksville). Henry L. Meed was the first postmaster. Bethlehem P.O. became the first official name of the village (Clarksville). The post office was the first in the Town of Bethlehem. It was the only post office for twelve years. Henry L. Meed was the Town of Bethlehem supervisor from 1821 to 1822 and town government was held in the Meed House. Bethlehem P.O. was the largest village in the Town of Bethlehem.

The Town of New Scotland was taken from the Town of Bethlehem on April 25, 1832. By order of the Postmaster General William T. Barry, the Village of Bethlehem P.O. was changed to Clarksville in honor of Adam A. Clark on April 16, 1833. This was done to eliminate the confusion of delivering the mail to the remaining part of the Town of Bethlehem.

In 1942 a petition for a centralized school district was started. Clarksville, Unionville, Stony Hill, Onesquethaw and Woodside school districts were interested in merging together. They debated whether to join the Voorheesville Central School District or the Central School District No. 6 of the Town of Bethlehem. They were in favor of joining the Voorheesville Central School District.

Voorheesville could not build a school at Clarksville, but "Bethlehem" said it would build and always maintain a school at Clarksville. The five merged school districts voted to join the Central School District No. 6 of the Town of Bethlehem because of the offer to build and always maintain a school at Clarksville. The Clarksville Grade School opened in the fall of 1949.

"We are sold on the small community school for small children", the district's progressive supervising Principal, Hamilton Bookout said. "It means more interest on the part of parents, and it makes it much easier for the parent to participate in school affairs. You have to have an understanding of the home and parent if you're going to teach the child." "The new school functions as a real center for this rural-suburban community. As in all modern schools, the auditorium and kitchen facilities are located for independent use in after-school hours by such groups as the Home Bureau, the American Legion Auxiliary, the scouts and the 4-H clubs." Planning for use pays more dividends than planning merely for looks.



2.



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	X			
C.	Mailing Parcels		$\boxtimes$		
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail		X		
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	¥ NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO	.17	1
	If yes, please explain:  Line of Het mail Services	ORTAL	WHG MA	. I Evo,	u 306
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eeds?
		YES	₩ NO		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: mail in Box while out of Townini.   Exposed to
	THEFA + UANDALISM, WEATHER
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	shopping DO NOT SEE HOW ANY OF THESE
	Shopping DO NOT SEE HOW ANY OF THESP  Personal needs APPLY + HAVING A POSTOFICE!
	Banking
	Employment
	Social needs
S. Nam	Do you currently use local businesses in the community?    Yes
	POBOX 216 265 UPPER FLATROCK PW
Add	ress: CLARKSUL (P. WY 1204)
Tele	ephone: 578768-2073
Date	e: 429/11
com	EROPE POALITY OF LIFE IN AREA. I DENTITY OF TOWN (AREA) Would Be Lost. DEFINITION NOT WARRENDED.
	Joseph W. Wells



#### Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			$\subseteq'$	
	b.	Mailing Letters				
	c.	Mailing Parcels		V		
	d.	Pick up Post Office box mail	$\Box$			
	e.	Pick up general delivery mail			V	
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\square$	
	h.	Sending Express Mail				$\Box$
	i,	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	✓ YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2,	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
				₩ NO		
		If yes, please explain:				



3.	If you have receive Po current ser	st Office box service or g	ill be no change to your delivery reneral delivery service, complete	service — proceed to question e this section. How will the pro	4. If you currently posed service compare to
		Better	Just as Good	No Opinion	Worse
nail hox	Which	Would brook	P. MCACTASS Pt44	heywanted WE to C	to special traffic
455 by 1	For which services	CRUTCHES OR W ch of the following do you s?	Wiker Now Dox Wa leave your community? (Check	SUMULA DENGE all that apply.) Where do you	lestroyed by plowing to obtain these
	$\nabla$	Shopping - 2001	heesuille		
	V	Personal needs			
	1	Banking			
		Employment			
		Social needs		35	
5.	(	currently use local busine Yes No No Vould you continue to use Yes No	esses in the community? them if the Post Office is discor	ntinued?	
Nan	ne: Gall	e + Chuck	Van Wie		
Add	Iress: p/	eadow B	rool Farm	Clarksville	DY 12041
Tele	ephone: 5	18-768-24	151		
Date	e: 4/28	. ///		1 11 11 11 11 11 11 11 11 11 11 11 11 1	
		additional comments on uestionnaire.	a separate piece of paper and a	attach it to this form. Thank you	for taking the time to

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## Meadow Brook Farms Dairy AGE

CHAS. VAN WIE AND SONS Box 248 Clarksville, New York 12041 (518) 768-2451

TO: U.S. POSTAL SERVICE-ATTN: ERIC TIEMANN 4/28/11

FROM: MEADOWBROOK FARMS DAIRY

RE: CLOSING CLARKSVILLE POST OFFICE

We received your letter in regard to the closing of the Clarksville Post Office We would like to state that this action would cost us great hardship as well as a sbstantial amount of money. We are a small family dairy farm, however, we deliver to a wide area with our product. Most of our customers choose to do their banking on-line which means their checks are sent through the U.S. mail. In good weather we are at our Post Office weekly, in rough winter weather usually three to four times a week if able. We purchase all our stationary by the hundreds or thousands. This includes paper, envelopes, billing invoices, route sheets, business cards and probably some things I have forgotten.. Needless to say they are all printed with our business information. Our customers return their payment in the mail with the information they have gotten from the printed material. All our correspondence is written on our special printed stationary which we could not even begin to replace. It would also be a nightmare trying to get all this new information to our customers as they are located in New York City, Saratoga, Troy, Castleton, Berne, Westerlo, Greenville and many other areas. We send out weekly billings to all the Food Emporiums in NYC via the Clarksville P.O. Most of all the cost to replace this would be unbearable for us at this time. You state that it is 5 miles

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## Meadow Brook Farms Dairy AGE

CHAS. VAN WIE AND SONS Box 248 Clarksville, New York 12041 (518) 768-2451

to the Feura Bush post office. I think you mean five miles over and five miles back. Have you not considered the cost when we have to travel that far to pick up packages and send them out. We do this at our post office quite often right now as we are always receiving packages used in our business as well as our home. On a personal note I would like to state I am 75 years old and my husband is 78. If we had to put up a post office box it would have to be on the side of the rode opposite our driveway. Cars come down Route 443 by our farm at a considerable rate of speed as the speed sign for 35 mph is below our driveway. The snow plows not only plow in the boxes but I can't tell you how many times we had to repair or replace them when we had rural delivery. Being I use a crutch and my husband is a candidate for knee surgery this solution could mean serious injury for us. I really feel that if you want to save money you should consider cutting out Saturday mail delivery. Closing the post offices in rural towns where it means a hardship for the country people should not even be considered. Thankyou for yur consideration in this matter.

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#### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Z ,		
	b.	Mailing Letters		I		
	c.	Mailing Parcels			d	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail	$   \angle   $		$\Box_{\prime}$	
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			U	
	h.	Sending Express Mail			d	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	1 NO		
	b.	Resetting/using postage meter	YES	19 NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	1 NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
			,	Vontan		
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2	Da	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or fer	personal ne	eeds?
2.	DO	you pass another rost office during business flours write traveling to or from we	YES	NO NO	. J. Joenan III	- 3431
		If yes, please explain:				

Principal periodic



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: I like being able to go to the post office in clarkwill when I way and get my moul on my way to work, going to Fewa Bush to to
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Ty Shopping Glenmont
	Personal needs
	F Banking Glenmont
	Employment Albuny
	Social needs
5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No I don't think this is relavant.
Nar	me: Bonnie Emo / Norman Donaldson
Add	dress: PO BOX 236
Tel	ephone: 518(708 - 5022
Dat	te: 4/25/11

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4/25/11

## To: Eric Tremann

I have hied in Clarksville for most of my life. We have been fighting to keep our school open, and now to fight to keep our post office open is alittle much. Clarksville is a very close, family community, our post office is part of that. Please don't close this office. It is nice to take walks down on nice day and on weekends. to go to Yeura Bush is to far to do that. Maybe reconsider the chows or something but to close it would not be right.

Hankyou. Lonnu Erno, Paralegal.



## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\times$	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	[X			
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\times$	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				$\boxtimes$
Oth	ner Postal Services				
a.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	ON K		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
	If yes, please explain:	-			
d.	Using public bulletin board	X YES	. NO		
e.	Other	X YES	□ NO		
	If yes, please explain: hello to neighbors. Small from co	one of f	ty court	eri	,
2. Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal	needs?
	A Marie E common resistancia a management and common an	X YES	NO		
	If yes, please explain: Slingerlands. Also Menands - But go	a Just	dose	d Mer	ands



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?					
		☐ Better	Just as Good	No Opinion	Worse	
	lo	y, and anyone It's a feura Bus	can take it, and to	oft out in a mail box works go by at 50 m.p.h. In Clarksville, I want the sale	It's not safe.	ý
4.	For wh service	ich of the following do yes?	you leave your community? (C	heck all that apply.) Where do you g	to to obtain these P.O. Box. That's willy we pay for i	1
	X	Shopping Sling	erlands			
	X	Personal needs	lmar			
	$\boxtimes$	Banking De	lmar			
	M	Employment Mu	enands		6	
		Social needs		- 48		
5.	Do you currently use local businesses in the community? Garage, Robertand, Quit Mart Store.  Yes No					
	If yes, \	Yes No	use them if the Post Office is d	scontinued?		
Nan	ne:	Bruce + Vicky 1	Plotsky			
Add	ress:	POBOX 322	· Clarksville, M	12041		
Tele	phone:	768-2679			-	
Date	): :	5/1/2011	\			
		5. 50			à.	

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2.



#### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		X		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	ANI			
f.	Buying money orders				$\overline{\mathbb{M}}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	oing or for r	ersonal ne	eds?
YES NO					-uu:
		I LES	K NO		20 364
	If yes, please explain:			-3 -	6
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3. 1	f you hav eceive P current se	ost Office box service o	will be no change to your de r general delivery service, co	livery service — proceed to question mplete this section. How will the pr	on 4. If you currently oposed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		ou leave your community? (	Check all that apply.) Where do you	go to obtain these
	K	Shopping			
	K	Personal needs			
	X	Banking			
		Employment			
	X	Social needs			
	If yes,	Yes No would you continue to u	use them if the Post Office is	discontinued?	
Name	e: 61	VESQUIETHAN	UOLUNTEER	FIRE CO, INC	<u> </u>
Addre	ess:	BOXE			
Telep	hone: =	518 768 285	2 (Homer)		
Date:	4/2	5/11			
comp	lete this	questionnaire.		and attach it to this form. Thank yo	
<b>L</b> ).	2 and	e the large	it mailer at	this office as	cooling to OIC.



### Postal Service Customer Questionnaire

. PI	ease check the appropriate box to indicate whether you use the CLARKSVILLE F	Post Office for	or each of the	ne following	Ģ	Dece
P	estal Services	Daily	Weekly	Monthly	Never	Decas
a.	Buying Stamps					X
b.	Mailing Letters					I
C.	Mailing Parcels					M
d.	Pick up Post Office box mail	Ø				
e.	Pick up general delivery mail		M			
f.	Buying money orders				X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M.	
h.	Sending Express Mail				A	
i.	Buying stamp-collecting material				M	
Ot	her Postal Services	(Notes				
a.	Entering permit mailings	YES	DINO			
b.	Resetting/using postage meter	YES	ANO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	₩ ио			
b.	Using for school bus stop	YES	1 NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	)XNO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?	
		YES	_ NO			
	If yes, please explain: Work near post office that		more			
	Convenient					



<ol> <li>receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?</li> </ol>	j
Better Just as Good No Opinion Worse  If yes, please explain: My PO Box I mits times to get	
carrier delivery, it will be much more convenient	- روم
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping many	_
Personal needs	
Banking Stingerlands	_
Employment Gulderlands	_
Social needs many	_
d and a second a second and a second a second and a second a second and a second an	
5. Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
X Yes No	
Name: Jeanine Dean	
Address: 11 Ingraham Lane Clarksvil	le
Telephone: 7682759	
Date: 4-29-11	

2.



# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		K		
b.	Mailing Letters		A		
c.	Mailing Parcels		N		
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail				X
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				$\boxtimes$
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	MNO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
_	The control of the co	<del></del>			
d.	Using public bulletin board	X YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		7 7		_



		general delivery service, comple	te this section. How will the	stion 4. If you currently proposed service compare to
	Better	Just as Good	No Opinion	Worse
f yes, ple	ase explain:			
or which or vices?	of the following do y	ou leave your community? (Chec	all that apply.) Where do y	ou go to obtain these
₹ s	hopping			
P	ersonal needs			
] В	anking			
JE	mployment			
s s	ocial needs			
o vou cur	rently use local bus	nesses in the community?		
	Yes No	*		
yes, wou	ld you continue to u	se them if the Post Office is disco	ntinued?	
	Yes No			
MR	4 MRS	RALPH CARP	ENTER	
31	OLIVE S	T. PO Box 2.	5 CLARKSV	16LE NY 12041
e: [5				/
GPR.	29. 201	/		
f S	yes, ple	Better  yes, please explain:  If which of the following do your continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you currently use local busing yes, would you continue to use of the following do you can be used to	Better	Better

DOCKET NO.	1358213-12041
ITEM NO.	27
PAGE	117

Dear Sir:

Now to run a community! Close the Post Office! I am a former employee of the Clarksville Post Office. I know what a community Post Office means to the people of Clarksville. When I let Varksville P.O. It was a their class office, serving not gust Clarksvelle, but as a condinent place to buy stamps, mail packages etc for people coming and going from Delmai / albany work places to komes in the hill towns. If Clarksville P.O. has lost business in the last pine mouths, it is because of the layy OIC there sow who has let it become a pig sty. Please do not close this office but give us back a Postmaster who, The those in the past, will respect his/her sol and do it well.

Clarksville Past office is centrally located for convenience of lats of people coming & gring. Very few people from Clarksville travel past the Fewra Bush Past Office. Personally we never go past it. It would be a hardship for everyone! We would have to change our addresses an every thing. We could

DOCKET NO.	1358213-12041
ITEM NO.	
PAGE	110

The MAP!

Leanine Carpenter

2.



### Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D		
b.	Mailing Letters	V			
C.	Mailing Parcels		V		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	12/			(B)
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail			W	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	U NO		
b.	Resetting/using postage meter	YES	UNO		
Nor	postal Services		1		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: with bad back fibromalsia + as	they	sing to	Com	panion
d.	Using public bulletin board	1 YES	☐ NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eeds?
	promitivos sum transferior de la compressión de	YES	UNO		
	If yes, please explain:				



3.	If you hav receive P current se	ost Office box service of	will be no change to your delivery or general delivery service, complet	service — proceed to question te this section. How will the prop	4. If you currently cosed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:	I could walk		
4.	For wh		ou leave your community? (Check	all that apply.) Where do you g	o to obtain these
	M	Shopping			
	W	Personal needs			
	4	Banking			
		Employment			
		Social needs			
5.	350	Yes No	sinesses in the community?		
	If yes,	Yes No	use them if the Post Office is discor	ntinued?	
Name	9;	Clyde	C Fu	man	
Addr	ess:	Box 1	97 clarks	110le - 1928	Delaware Turnpike
Telep	ohone:		8-2884		*
Date		4	-28-11	1.	

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### Postal Service Customer Questionnaire

Postal Services  Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up Post Office box mail  Pick up general delivery mail  Displaying special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Mailing Express Mail  Buying stamp-collecting material  Cother Postal Services  Bertifing permit mailings  Resetting/using postage meter  Picking up government forms (such as tax forms)  Using for school blue stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Mail Delivery Confirmation  Mail Delivery Confirmatio						
b. Mailing Letters  c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  Picking up government forms  a. Picking up government forms  (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    June 10   June 10   June 10	Pos	stal Services	Daily	Weekly	Monthly	Never
c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Library Adults  Other  If yes, please explain:  Library Adults  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?    YES   NO	a.	Buying Stamps			1	
d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  John Mail 2 Jane 1  John Mail 3 Jane 1  John Mail 4 Jane 1  John Mail 5 Jane 1  John Mail 7 Jens 1  John Mail 8 Jens 1	b.	Mailing Letters	M			
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Discrepancy Application  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	C.	Mailing Parcels				
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings b. Resetting/using postage meter  Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  January Lander  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO	d.	Pick up Post Office box mail				
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Librarmal S. A.	e.	Pick up general delivery mail	V			
Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  If yes, please explain:	f.	Buying money orders			19	
i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:	g.				W	
Other Postal Services  a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    WES NO   YES NO   YES NO   YES NO   YES NO   YES NO   NO   If yes, please explain:   WYES NO   WYES NO   YES NO	h.	Sending Express Mail			1	
a. Entering permit mailings  b. Resetting/using postage meter  Nonpostal Services  Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:	i.	Buying stamp-collecting material				w
b. Resetting/using postage meter    YES   NO     Nonpostal Services   Picking up government forms   YES   NO     No   No   YES   NO     No	Oth	er Postal Services		1		
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    June   June   June   June	a.	Entering permit mailings	YES	NO		
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:	b.	Resetting/using postage meter	YES	NO		
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:    Wes   NO	Nor	postal Services		1		
c. Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:		Picking up government forms	YES	NO		
If yes, please explain:    https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   https://www.nets.duks.   YES	b.	Using for school bus stop	YES	NO		
d. Using public bulletin board  e. Other  If yes, please explain:  Jos Unwanted mailing  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO	C.	Assisting senior citizens, persons with disabilities, etc.	5 YES	□ NO		
d. Using public bulletin board  e. Other  If yes, please explain:  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO  YES NO  YES NO			hu	rietal	dieks,	
e. Other  If yes, please explain:  Jos Warmen Long  Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO		presionalis, aspers	7:			
If yes, please explain:    John Unworted mailing   Living prings   Doy you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?    YES   NO	d.	Using public bulletin board	YES	□ №		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	e.	Other	YES	☐ NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  YES NO		If yes, please explain:	Liain	a 00	hasi	Dow
YES NO		tor unwinted mailines	······································	7 7	0	
01-mil 01-755 - 01-mil 01-755	Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	personal ne	eds?
If yes, please explain:			YES	NO		
		If yes, please explain:				

. 6



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: I wouldn't have to go out and drive -
	nesty wacher
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No
Nan	e: Martha Sue Steadman
Add	ess: PO Box 156-1928 Delaware Turnpike, Clarksville, My 13
Tele	phone: 768-2884
Dat	4/28/11

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#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\boxtimes$	
b.	Mailing Letters	M			
C.	Mailing Parcels	哲			
d.	Pick up Post Office box mail	Z			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO	12/1/2	
	If yes, please explain:			- 1	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	KNO		3
	If yes, please explain:				



			$\times$	
	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		o you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
Do yo	ou currently use local b	usinesses in the community?		
	ou currently use local b	usinesses in the community?		
	Yes No No would you continue to	usinesses in the community?	continued?	
	Yes No		continued?	
	Yes No No would you continue to	o use them if the Post Office is disc	continued?	
If yes	Yes No No would you continue to		continued?	·
If yes	Yes No No would you continue to	o use them if the Post Office is disc	continued?	r
If yes	Yes No No would you continue to	o use them if the Post Office is disc	continued?	·

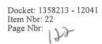


# Postal Service Customer Questionnaire

			Daily	Weekly	Monthly	Never
1	Post	tal Services			П	
1	a.	Buying Stamps	<u>/</u>			
	b.	Mailing Letters	IN			
	C.	Mailing Parcels	W			
	d.	Pick up Post Office box mail	W			
	e.	Pick up general delivery mail	I I			
	f.	Buying money orders			1	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail		D.		
	i.	Buying stamp-collecting material	$\Box$			
	Oth	er Postal Services		-/		
	a.	Entering permit mailings	YES	LINO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services		_/		
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	TNO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	-			
			YES	□ NO		
	d.	Using public bulletin board		_		
	e.	Other	YES	NO		
		If yes, please explain:				
0		you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	personal	needs?
2.	D	you pass another rost office dailing assured	YES	1 NO	)	
		If yes, please explain:				



3.	If you hav receive Po current se	ost Office box se	ry, there will ervice or ge	be no change to your deli neral delivery service, con	ivery service — p nplete this section	roceed to question 4. n. How will the propos	If you currently sed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
	-	24(31)					
4.	For wh	ich of the followi s?	ing do you l	eave your community? (C	heck all that appl	y.) Where do you go	to obtain these
		Shopping	Glenn	15n t			
		Personal need	ds				
	Y	Banking	Delmar	#11			
		Employment					
		Social needs					
5.		Yes Vould you contin	No nue to use t	nem if the Post Office is di	scontinued?		
Nam	ne: M	Year Dr.	In				
Addr	ress: P	0. Box 3	27	99			
		-		1			
Date	4	128/11		The same of the sa		9	
	-						



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# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		$\bowtie$		
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ мо		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for r	ersonal ne	eds?
	the formation of the state of t	X YES	0.000		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
_				
For w		o you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
III	Shopping			
	Personal needs			
K	Banking			
	Employment			
X	Social needs			
	Yes No	usinesses in the community?		
If yes		o use them if the Post Office is disco	ontinued?	
	Yes No			
¢	Rase X	ens		
	1975 )	lelaware 1	ph Clark	rull. Ny.
ss:	1111		r	Rich
				N9/14/
ss: hone:				N9/14/



#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following: Never Monthly Daily Weekly **Postal Services Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entering permit mailings YES Resetting/using postage meter b. Nonpostal Services Picking up government forms YES (such as tax forms) NO Using for school bus stop YES b. Assisting senior citizens, persons with disabilities, etc. YES NO If yes, please explain: YES NO Using public bulletin board YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:



<ol><li>rece</li></ol>	ou have eive Pos rent sen		there will be vice or gener	no change to al delivery se	o your delivery s ervice, complete	ervice — this secti	proceed to on. How w	o question 4. vill the propos	If you curre ed service o	ntly compare to
		Better		Just as G	Good		] No Opi	nion	□ \	Vorse
	If yes,	olease explain:	? Do	an't K	100 00)	now	it	ناللهد		
	or whices	?	g do you leav	e your comr	nunity? (Check a	all that ap	ply.) Wher	e do you go t	o obtain the	ese
_	8/	Shopping								
	$\sqrt{4}$	Personal needs	3							
		Banking								
	D/	Employment								
	Ŕ	Social needs								
5. [	Do you o	currently use loc	al businesses	in the comr	munity?					
	Z	Yes 🔲 1	No							
1	f yes, w	ould you continu	e to use ther	n if the Post	Office is discont	inued?				
	[	Yes N	No							
Name:	Le	Meer	Nol	m - (	mor-					
Address	P.	O. Bug	311 Lurae	Cla Tph.	Mesil	e, L	)y 1	20H1	·	
Telephor	ne: c	-18-4	21-190	02						
Date	26/	//			-		200 727 7		vs grs - 60 : 20	x 99
Please a complete	add any e this qu	additional commestionnaire.	ents on a se	parate piece	of paper and at	tach it to t	this form.	Thank you for	taking the t	time to

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# Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\boxtimes$	
b.	Mailing Letters		$\boxtimes$		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail	$\boxtimes$			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeds?
		YES	☐ NO		
	If yes, please explain:				



currents	ervice?		CI No October	M Wassa
	Better	Just as Good	No Opinion	∭ Worse
If yes	s, please explain:			
For wi		do you leave your community?	(Check all that apply.) Where do	you go to obtain these
⊠.	Shopping	DELMAR AND	GLENMONT	- GROCERIES
	Personal needs	11	71	
$\boxtimes$	Banking	DELMAR		***
	Employment		ETIRED	
	Social needs		- / / / /	2
If yes,	would you continue Yes No	to use them if the Post Office i		
ne:	AMBROSE	ALBERTS	(JUNE)	
ress:	Box 21	8 - CLARK	SVILLE	12041
ephone:	518-1	768-2056	0	
e;	4/29/	11		
	/			
nlete this	questionnaire		er and attach it to this form. Than	
-	IT WILL	L CERTAINLY	BE A HAR.	DSHIP AS EVERY DI ICE Of GA
			0.11	Die Die
E.	DON'T G	O GROCERY	SHOPPING	, EVERY DI

2.



# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\boxtimes$		
b.	Mailing Letters	$\boxtimes \leftarrow$	$\rightarrow \boxtimes$		
C.	Mailing Parcels		× <-	$\rightarrow \boxtimes$	
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail		X	$\rightarrow \boxtimes$	
f.	Buying money orders				$\boxtimes$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes \leftarrow$	→⊠
h.	Sending Express Mail		$\boxtimes \leftarrow$	$\rightarrow \boxtimes$	
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO 🔀		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	MO MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?
4.0000		YES	NO 🔀		
	If yes, please explain:				



3.	If you have receive P current se	ost Office box sen	there will be no change to your deliving or general delivery service, com	very service — proceed to question 4 plete this section. How will the proportion	I. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:	See atteche	el letter	
		<del></del>			
4.	For wh		g do you leave your community? (Ch	neck all that apply.) Where do you go	to obtain these
	$\mathbb{Z}$	Shopping	Bethlehemand	ther places	
	X	Personal needs	11 /4	" "	
	$\overline{\mathbb{X}}$	Banking	11		
	X	Employment	Albany and	Roncsolaer	
	$\boxtimes$	Social needs	Albany and S	cleverfoodly com	fies
	200		8		
5.	Do yo	u currently use loca	al businesses in the community?		
	If yes,	(	e to use them if the Post Office is dis	scontinued?	
		Yes N	lo		
Van	ne:	GEOFI	PREY N. ST	TEIN	
۸dd	ress:	P.O. 8	3 × 126 (1	a. Ksville, NY-1.	2041
ele	ephone:	768-	2936	-	
Date	e:	April	27, 2011	E	
		1070			

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P.O. Box 126 Clarksville, N.Y. 12041 April 27, 2011

Mr. Eric Tiemann Manager, Post Office Operations 30 Karner Rd. Albany, N.Y. 12288

Dear Mr. Tiemann:

In brief, I oppose your plan to close the Clarksville post office.

You note that the postmaster position has been vacant since March 2010. One can only ask why the position has not been filled. Certainly, it was not for post office customers to choose a postmaster; it certainly was, and is, the United States Postal Service to do so.

In your promoting the post office operations hours at Feura Bush, you do not note longer period box access in Clarksville (beyond clerk hours).

You claim that, after closing the Clarksville post office, rural route service "stamps and all other customary postal service" would be provided to Clarksville customers. That seems at best far fetched. Would one stand beside an owner's mail box to flag down a carrier to buy stamps or ship boxes?

Feura Bush is not far by miles from Clarksville (most travelers still needing three different roads between the two hamlets). But most people, who live in Clarksville, rarely travel to Feura Bush. For Clarksville residents, much of their traffic is to the northeast into Bethlehem and the Albany area, where such people work or shop or visit. Similarly, many people from Berne and other areas from the west often travel eastbound on State Route 443 through Clarksville (sometimes using the Clarksville post office).

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In short, while your letter in effect tells Clarksville customers that it's only a number of days until the post office is closed, I object and hope that the post office can be maintained. And I hope that most, if not all, current Clarksville customers will object to your plan.

Yours truly,

Geoffrey N. Stein

2.



### **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		0		
b.	Mailing Letters	V			
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			1	
E	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	₽ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:		5		
d.	Using public bulletin board	YES	_ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopr	ing, or for n	ersonal ne	eds?
20	The base allegior is on online during pastilless flours willing that still we	YES	NO		on more
	If yes, please explain:				



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently  3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compacurrent service?						
		☐ Better	Just as G	ood	No Opinion	Worse
	If yes	s, please explain:	See atto	eched		
4.	For wh		do you leave your comm	unity? (Check all tha	t apply.) Where do you	go to obtain these
	V	Shopping	Colonie,	Glenmo	nt	
	W	Personal needs	Slingerla	nds, Co	lonie	
	1	Banking				
		Employment				
	V	Social needs			W.	
5.		Yes No	to use them if the Post 0		?	
Van	ne:	Marilyn	Miles			
١dd	ress:	P.O. 30	x 76			
ele	ephone:	768-2			5	£ 4.0 = 5.0 = 7.0
Date		4-25-11			1	

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Question #3.	PAGE	134

I receive several hundred checks annually in memberships for several organizations. The security of having these delivered by rural carrier, seems to me, to be risky. In turn, I mail out several hundred receipts for these memberships. I am not comfortable about handling this sort of mailing via a mailbox at the end of the driveway and I am also not thrilled with the idea of having to drive 10 or more miles round trip every time I need to go to a P.O. This proposed change would also involve changing the address for these membership renewals to be sent to which has been printed on forms and published throughout the northeast for 25 years. I can foresee many people's checks going astray.

Secondly, I had rural delivery many years ago and gave it up as a bad idea for two reasons: 1. I was constantly repairing or replacing the mailbox due mostly to snowplow damage in winter, but also vandalism. and 2. There were many instances of someone else's mail being left in my box which made me wonder where mine was being left.

Third: I have a very long driveway (1100') and package delivery would be a problem. I have as many packages as possible delivered to the P.O. rather than via UPS or FedEx to avoid them being left out in the weather and/or hanging off the mailbox and up for grabs by anyone passing by. I would not want to have to drive to Feura Bush or anywhere else every time I had a package to pick up.

I am less than 2 miles from Clarksville P.O. less than five minutes. Round trip to Feura Bush is at least 12 miles, about 15-20 minutes each way.

2.



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			$\bowtie$		
b.	Mailing Letters		M			
C.	Mailing Parcels			M		
d.	Pick up Post Office box mail	×				
e.	Pick up general delivery mail	$\boxtimes$				
f,	Buying money orders				$\times$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$	
h.	Sending Express Mail				X	
i.	Buying stamp-collecting material				M	
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO NO			
b.	Resetting/using postage meter	YES	NO IX			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	X NO			
b.	Using for school bus stop	YES	X NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO			
	If yes, please explain:		e e e	4.1		
d.	Using public bulletin board	YES	X NO	1		
e.	Other	YES	NO			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
	The second seco		X NO			
	If yes, please explain:					



3.	rec	eive P	ve carrier delivery, lost Office box ser ervice?	there will be no vice or general	change to you delivery servic	ur delivery service, complete this	ce — proce section. Ho	ed to question 4. If ow will the propose	you currently d service com	pare to
			Better		Just as Good		☐ No	Opinion	<b>⊠</b> Wor	se
		If yes	, please explain:	A P.O.	Box a	T Feuna	Bush	Location	would	be
		Im	PRACTICAL							
4.		For wh		g do you leave	your communi	ty? (Check all th	at apply.) V	Vhere do you go to	obtain these	
		X	Shopping	20						
	7	[2]	Personal needs	S						
	20	X	Banking							
	Ç71		Employment						74	
		X	Social needs					381		
5.	j	5.	Yes \	No ue to use them i	f the Post Office		d?			
			P.O. Box			1/2 W	6 120	4/		
	epho		(518) 76							
Dat			4/18/11		41547000					



Within the past two months The Clareally area residents went through a period duing which the Bethlehem School Destrict conducted hearings the mesalt of which was the classes of the Clorheartle Elementony Achoul. Tourted a block from the Clerksmille Port office) how, the other show drops. Ile proposed clasur of the controls Port Office. O double blow to the community identity. It aren residents weally do not need this at this particular time. accepted favorably it your May 2 meeting.

2.



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			×	
i.	Buying stamp-collecting material				X
Oth	ner Postal Services	¥.000 <b>≈</b> 0.01			,
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	X NO		
	If yes, please explain:	1	<i></i>		
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for a	organal na	nde2
	the passe arrester is set office during business flours write traveling to or from we	YES	NO NO	ersonal net	3US ?
	If yes, please explain;	glooms, W. C. (1995)	ramed NAMES OF		
	Delman, Slingerlands				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	Residence of Signature Rejoint Matural will be difficult to
	Process
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping _ Albany, Delman.
	Personal needs / //
	Banking Delmar.
	Employment Entire Northeast Trusuel Armens.
	Social needs Capital Distance Amen_
5.	Do you currently use local businesses in the community?
J.	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nai	me: George Miller
	dress: P.O Box 106 Clanksville NY 12041-0106
	ephone: 518-768-2388
Da	5/2/2-11

2.



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	M			
f.	Buying money orders		M		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			$\forall$	
Ĭ.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	₩ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	₩ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
ď.	Using public bulletin board	₩ YES	☐ NO		
e.	Other	YES	M NO		
	If yes, please explain:	I Measure	1.21		
Day	ou pass another Post Office during business hours while traveling to or from wo	rk or shorn	ing or form	ereonal na	ode?
D0)	ou pass another rost office during pusitiess flours write traveling to or from wo		1000	ersonal ne	cus!
	If yes, please explain:	YES	M NO		



1	Better	Just as Goo	d	No Opinion	☐ Worse
If yes, p	olease explain:				
For whic services	h of the following d	o you leave your commur	nity? (Check all tha	at apply.) Where do you	go to obtain these
Y	Shopping	Delman	Alban		
5/	Personal needs		, , ,		
	Banking	. 6.6	۲ (		
	Employment				
	Social needs	11	1.6		
	Yes No	ousinesses in the commu	nity?		
1.00		o use them if the Post Off	fice is discontinue	d?	
	Yes No				
0	) 1	/	0	1 1/	
- 4	brenda	* doha			
2	PO Bo	24 Cla	rKswith	NY	204/

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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	50
a.	Buying Stamps			X		
b.	Mailing Letters			X		
C.	Mailing Parcels					,
d.	Pick up Post Office box mail	M				
e.	Pick up general delivery mail				M	
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail					,
i.	Buying stamp-collecting material				K	
Oth	er Postal Services					
a.	Entering permit mailings	YES	M NO			
b.	Resetting/using postage meter	YES	NO NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	NO			
b.	Using for school bus stop	YES	M NO			
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO	1		
e.	Other	YES	₩ мо			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?	
		YES	X NO			
	If yes, please explain:		,		-	



3.	receive Post current servi	Office box	service or (	general delivery service, cor	nplete this section	n, How will the pro	posed service compare to
	- [	Better		Just as Good		No Opinion	Worse
	Oct	diess	estoc	hange,	U		many
4.	For which services?		owing do yo	u leave your community? (C	heck all that app	ly.) Where do you	go to obtain these
	区	Shopping	Del	lmar or alba	ny		
	X	Personal n	eeds		σ		
	承	Banking	Wels	man & albani	y.		
		Employme		itten Reck			
		Social nee	ds	,			
5.		Yes [	No	esses in the community?  e them if the Post Office is o	discontinued?		
Nan	ne: M	12 T	nis De	wid Briscoe			h
Add	ress: 20	136 1	Delau	vare tph	POBOL	267	
Tele	ephone: 6	78) 7	27-	1609 or	768-24	107	
Date	e: 4/2	9/11					



#### Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following: 50me Monthly Never Daily Weekly TIMES Postal Services X **Buying Stamps** X b. Mailing Letters Mailing Parcels M Pick up Post Office box mail d. 3 Pick up general delivery mail e. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X Buying stamp-collecting material Other Postal Services YES Entering permit mailings YES Resetting/using postage meter Nonpostal Services Picking up government forms XYES a. (such as tax forms) YES Using for school bus stop b. Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: YES I NO Using public bulletin board d. M NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:



3.		Post Office bo				te this section. How		sed service compare to
		Better	ř	Just as	Good	No ○	pinion	Worse
		then.	77	Spice t	o love	way us	nol to	Mania
		eldress		17	7000	of the	great the	- Trace page
4.	For wh		owing do you	leave your com	munity? (Chec	all that apply.) Wh	ere do you go	to obtain these
	区	Shopping	Del	mar ol	albany			
	X	Personal r			1			
	承	Banking	Welr	ran & a	lbaner			
	$\square X'$	Employme	int Cl	ran & a ften Re	erk			
		Social nee		<i>V</i>				
5.	**************************************	Yes would you co	] No	esses in the com	entre de la company de la com	ntinued?		
Vam	e: 7	m 47	nis Pa	vid Bu	iscoe			V
Addı	ress: 6	2036 1	Delaw	are top	PC	3 Box 26 6	7	
Гele	phone:	(518) 7	27-1	609	or 76	8-2407		
Date	: 4/	129/11					3.9	

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- 1. We are retired and it is convenient forces.
- 2. The Leura Bush Post Office has shorten hour
- 3. The people in FB complain about the shorter hours. Its closed when people gots and from work.
- 4. Value of community will go down more with the closing of the school and now the post office.
- 5. For what its worth, we both vote NO for the closing.



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			<u>F</u>	
			$\preceq$	7	<u></u>
b.	Mailing Letters		124		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	D.			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		
h.	Sending Express Mail				
i.	Buying stamp-collecting material				X
Oth	er Postal Services	,			
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	X NO		
Noi	npostal Services		,		
a.	Picking up government forms (such as tax forms)	X YES	NO		
b.	Using for school bus stop	YES	NO K		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES YES	☐ NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eds?
		☐ YES	No		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	usy out it want want address changes Fevra Rush P.D.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Delmar
	Personal needs Delnge
	Banking De mar
	Employment NA ADME
	Social needs
5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No
Nan	ne: Debra Lobbell
Add	ress: P.O. Box 5) Clarksville NY 12.051
Tele	phone: 518 768 3334
Date	212/1
Plea	plete this questionnaire.  Please, don't close this post



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels				
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail			X	
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail				X
İ,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO X		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	🛛 ио		
b.	Using for school bus stop	YES	💢 ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO	. 8	
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES			a, 21,70°
	If yes, please explain:		-5 O <b>™</b> .1		





<ol><li>receiv</li></ol>	have carrier delivery, re Post Office box ser nt service?	there will be no change to your delivice or general delivery service, con	very service — proceed to question and applete this section. How will the properties	sed service compare to
	Better	Just as Good	No Opinion	Worse
If	yes, please explain:	*		
	which of the following vices?	g do you leave your community? (C	heck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs	S		
	Banking			
7e,	Employment			
X	Social needs			
5. Do	you currently use loc	al businesses in the community?		
<i>y</i> , <i>y</i>		No		
If y	es, would you continu	e to use them if the Post Office is d	iscontinued?	
	Yes N	No		
Name:	X			
Address:				
elephone		X		
Date:				



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps			₩ I	T
b.	Mailing Letters		X	П	П
C.	Mailing Parcels	П	П		П
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
f.	Buying money orders			$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				X
Oth	er Postal Services	0,5-0			5
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		\
	If yes, please explain:	Most	ner D	oesnt	Drive
d,	Using public bulletin board	X YES	□ NO		*
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		7		



	Better	Just as Good	No Opinion	Worse Worse
If yes	s, please explain:			
For wh		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
$\square$	Shopping Alb	any		
X	Personal needs			
	Banking Sel	mar		
1X	Employment A	bany		
X	Social needs			
Do you	u currently use local bus Yes No	inesses in the community?		
If ves	_	se them if the Post Office is disco	ontinued?	
, 550,	Yes No			
me:	Mary (	allins		
dress:	2004	Delaware	TPK. Clark	csville
ephone:	768-2	717	•	2
		///		2

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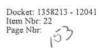


#### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			<b>\S</b> '		
	b.	Mailing Letters	X				
	C.	Mailing Parcels			X		
	d.	Pick up Post Office box mail	区				
	e.	Pick up general delivery mail	K				
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			12		
	h.	Sending Express Mail			1		
	i.	Buying stamp-collecting material				K	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	☐ NO			
	b.	Resetting/using postage meter	YES	☐ NO			
	Nor	postal Services					
	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	☐ NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO			
		If yes, please explain: Citizen and I need Help Few	I'm	sh i	sto	For	forme
	d.	Using public bulletin board	YES	☐ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	personal ne	eds?	
			YES	NO			
		If yes, please explain:					



3.	If you hav receive P current se	ost Office box	ery, there will service or ge	be no change neral delivery	to your delive service, comp	ery service – lete this sec	– proceed to questi tion. How will the p	on 4. If yo roposed s	ervice compare to
		Better		Just as	Good	Ī.	No Opinion	5,	Worse
	If yes	, please explai	n:						
4.	For wh		wing do you l	eave your con	nmunity? (Che	ck all that a	pply.) Where do yo	u go to ob	tain these
	4	Shopping	Gler	most					
	19	Personal ne	eds						
		Banking	Dol	men	5				
		Employmen	t						
		Social need	S						
5.	Do you	currently use	local husines	ses in the con	nmunity?				
J.	Do you	Yes [		11 the 601	initiality :				
	If yes,	would you con	tinue to use t	hem if the Pos	st Office is disc	continued?			
		Yes	No						
Nam	ne:	Seva	da	Dan	ckery	L			
Addı	ress:	PO E	OX	162					
Tele	phone:	768	-20	419					
Date	o:	5 - 3	2 —	//					





#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X.		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail		K		
e.	Pick up general delivery mail				
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			$\boxtimes$	
į,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES YES	☐ NO		
	If yes, please explain: someone topick-up mai	Moth	en is	a ser	vor Kares
d.	Using public bulletin board	✓ YES	☐ NO	1	9
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
1,01704	<ul> <li>* asset is a second at the contract of the contr</li></ul>	YES			
	If yes, please explain:				



3. r	f you hav receive P current se	ost Office box service or g	ill be no change to your delivery eneral delivery service, comple	te this section. How will the propo	sed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	191		2-00-00 THE OF THE 77-00		
4.	For wh		leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	$\times$	Shopping Glenmi	ent		
	X	Personal needs Gle	nmont		
	X	Banking Delma	~		
	$\boxed{\times}$	Employment Cla	rksville		
	X	Social needs Cla	rksuille		
5.	Do yo	u currently use local busin	esses in the community?		
	,	Yes No			
3	If yes,	would you continue to use	them if the Post Office is disco	ntinued?	
		Yes No			
Namé	Ri	ta Hogan			H
Addre	ess: PO	Box 279			
Telep	hone:	168-2685			
Date:	11.	2/11		:	
	- 1	1			



### Postal Service Customer Questionnaire

Postal Services			Weekly	Monthly	Never			
a.	Buying Stamps		$\boxtimes$					
b.	Mailing Letters	$\boxtimes$						
C.	Mailing Parcels							
d.	Pick up Post Office box mail	$\boxtimes$						
e.	Pick up general delivery mail				$\boxtimes$			
f.	Buying money orders			$\boxtimes$				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$				
h.	Sending Express Mail				$\boxtimes$			
i.	Buying stamp-collecting material				$\boxtimes$			
Oth	er Postal Services	1000 <del>4-</del> 200						
a.	Entering permit mailings	YES	⊠ NO					
b.	Resetting/using postage meter	YES	⊠ NO					
Nor	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	NO					
b.	Using for school bus stop	YES	⊠ NO					
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO					
	If yes, please explain:							
d.	Using public bulletin board	X YES	☐ NO		-			
e.	Other	X YES	☐ NO					
	If yes, please explain:	BROCHURE	DISTRIB	UTION F	FOR_			
Doy	HISTORICAL SOCIETY; CANNED FOOD DRIVE DONATION you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal nee	eds?			
	The state of the s	YES		orsonal nee	Juo 1:			
	If you whome combine				ron er			
	If yes, please explain:	IN SLING	ERLANDS	DELM	AR,			
	COLONIE, ETC.							

# UNITED STATES POSTAL SERVICE®

		rvice?    Better
	3	
	-	please explain: See notes below; what are the costs of the
	_ 00	ifferent options what will our address change?
4.	For whi service	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	$\boxtimes$	Shopping DELMAR, COLONIE, SLINGERLANDS, LATHAM, GUILDERLAND
		Personal needs CAPITAL DISTRICT AREA
	$\boxtimes$	Banking DELMAR
		Employment
	$\boxtimes$	Social needs CAPITAL DISTRICT AREA
		CHITTIE
5.	Do you	currently use local businesses in the community?
		Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		▼ Yes  No
		Yes No
Name	e Wil	
Name	e: W11	LIAM AND MARIE HORNICK
Addr	ress: P.o.	BOX 144 (20 SLINGERLAND AVENUE), CLARKSVILLE, NY 12041
	ress: P.o.	LIAM AND MARIE HORNICK
Addr Telep	phone: (	BOX 144 (20 SLINGERLAND AVENUE), CLARKSVILLE, NY 12041
Addr	phone: (	BOX 144 (20 SLINGERLAND AVENUE), CLARKSVILLE, NY 12041
Addre Feler Date	phone: (	BOX 144 (20 SLINGERLAND AVENUE), CLARKSVILLE, NY 12041

COMULATIVELY EXPENSIVE AND PROHIBITIVE IN WINTER WEATHER IN THIS RURAL AREA, HAVING POSTAL NEEDS FIVE MILES AWAY WOULD BE A GREAT, RECURRING INCOMENIENCE, ESPECIALLY FOR OLDER

PEOPLE AND THOSE WHO DO NOT DRIVE.

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2.



### Postal Service Customer Questionnaire

Po	estal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			À	П
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material	П		П	
Ot	ner Postal Services	M	t-		1
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services	\$2.000	(e.1-1-1-1)		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO	715-4-4-5( <u>E</u> WI	
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for p	ersonal nec	eds?
		YES	Mo No	orgonial rice	, dg
	If yes, please explain:		F		



	3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
		Better Just as Good No Opinion Worse
age of in	den rali	If yes, please explain: Loss of Secure & convenient mad service. SECUPE in It it Theft, & my frequent though away from home. CONVENIENT K Feura Bush bears NO Nelation to my travel route, requiring a For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?  [] Shopping  Shopping
		Personal needs
		Banking
		Employment
		Social needs
	5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  No
	Addr	DO BOX 334 Chatevilla K14 12011
	Tele	phone: 518-768-2554
	Date	may 2, 2011
Al B	comp	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.  4 otalled, if this change occurs, chy best aption  11 be to go with e-mail delivery + bypass  stal service altogether. Soing paperless is Going  EEN.



### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\mathbf{X}$		
b.	Mailing Letters	$\boxtimes$			
C.	Mailing Parcels		$\boxtimes$		
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				$\square$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\boxtimes$		
h.	Sending Express Mail			$\boxtimes$	
i,	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services	5			
a.	Entering permit mailings	YES	No     No		
b.	Resetting/using postage meter	YES	<b>⊠</b> NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	K NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:		·=:		
Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal nee	eds?
		YES			
	If yes, please explain:		16mm		



If you have 3. receive Pocurrent so	ve carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently cost Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?	
	Better Just as Good No Opinion Worse	
If ves	s, please explain: As a beinger owner I lily on the reconst.	
47	a pairal mail bor, nothin them stationy to an orrestor i	60
	500	miller
<ol> <li>For what service</li> </ol>		The
	Shopping Califal Victille	Frin
Z.	Personal needs Court Uitue	
X	Banking Driman or Vunharville	
	Employment	
N	Social needs CALIFAL DILLIA	
5. Do you	u currently use local businesses in the community?	
	Yes No	
If yes,	would you continue to use them if the Post Office is discontinued?	
5040 <del>-6</del> 40.57019	would you continue to use them if the Post Office is discontinued?  Yes No _   Might   No _   Might   No _   No _	1/2/1
	I / NL	Ų.
lame:	OTON YENNEN LAN UTTICES	'nr
ddress:	1.0, Bur 726, Clasticalle, N.Y. 120-11	MYIN
elephone:	518-768 -8232	Au
ate:	5/2/11	V -U/1

PRY ATTAILITY

### PETER HENNER

#### ATTORNEY AND COUNSELOR AT LAW

P.O. BOX 326 CLARKSVILLE, NEW YORK 12041-0326

> (518) 768-8232 Fax: (518) 768-8235 peter@peterhenner.com

WEB SITE: peterhenner.com

PAGE

DOCKET NO. 1358213-12041

May 2, 2011

#### COMMENTS ON POSSIBLE CLOSURE OF CLARKSVILLE POST OFFICE

I have maintained a full-time solo law practice in the capital district since August 1984. My practice is a statewide litigation practice, and I rely upon my ability to maintain efficient communications, including mail communications, with major cities in New York State, as well as Washington DC.

Since December 1995, my office has been located immediately adjacent to my residence on Scutt Road, approximately 2 road miles from the Clarksville post office. One of the reasons that I was able to consider having an office here, rather than in a developed area, was the existence of a postal facility in Clarksville.

I frequently receive mail which cannot readily be delivered by carrier to an outside mailbox. located on deserted rural road, approximately 900 feet from my office. Some of the mail that I receive is confidential, in some cases I receive important and valuable documents which I cannot afford the risk of losing or not receiving, and, on occasion, I receive checks for considerable sums of money. The security of a postal box in a secure facility is essential to my practice.

Furthermore, I commonly receive mail which requires a signature, and which I must receive as soon as possible. If such mail is delivered at a time when either my secretary or myself are not present to sign for it, it may not be delivered for several days. In contrast, if such mail is delivered to a postal box, I know that I can always sign for it when I go to the post office to pick up the mail.

I also send out considerable volumes of mail on a daily basis. Much of the mail that I send consists of bulky documents, such as court papers, which typically needs to be weighed before mailing, to properly assess the postage. Normally, my secretary can mail everything on her way home. It would be a considerable hardship for either of us to have to travel an additional 5 miles to go to the Feura Bush post office.

The closure of the Clarksville post office would make it very difficult for me to continue my office in this rural location.

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2.



## Postal Service Customer Questionnaire

F	ostal Services	Daily	Weekly	Monthly	Never			
а	. Buying Stamps		$\boxtimes$					
b	. Mailing Letters							
С	Mailing Parcels	П	П					
d	Pick up Post Office box mail	×	П					
e.	Pick up general delivery mail		П					
f.	Buying money orders		П	,— []				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		П					
h.	Sending Express Mail		П	<u>'</u>				
i.	Buying stamp-collecting material							
Ot	her Postal Services	1	1	1				
a.	Entering permit mailings	YES	⊠ NO					
b.	Resetting/using postage meter	YES	X NO					
No	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	NO					
b.	Using for school bus stop	YES	X NO					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	XI NO					
	If yes, please explain:		9,000.00					
d.	Using public bulletin board	YES	⊠Î NO					
e.	Other	YES	∏ NO					
	If yes, please explain:	1 123	NO					
Do :	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		YES	1 /	originicou	<b>V</b> 1			
	If yes, please explain:	_  1E9	⊠ ио					



3. 1	f you have receive P current se	ost Office b	livery, there ox service or	will be no change to your deliver general delivery service, compl	ry service — proceed to ques ete this section. How will the	proposed service comp	are to
		☐ Bette	er	Just as Good	No Opinion	X Worse	е
	If yes	, please exp	olain:				
4.	For wh			ou leave your community? (Che			
	X	Shoppin	g SLI	NGERLANDS, AG	BANY, DELMAR		
	M	Persona	I needs /	AREA MALZS			
	M	Banking	HSI	BC WESTERNAUE	*		
		Employr	ment	(RETIRED)			
		Social n	eeds				
5.	Do vo	u currently i	use local bus	inesses in the community?			
0.	50,0	Yes		,			
	If yes,	would you	continue to u	se them if the Post Office is disc	continued?		
		X Yes					
Nam	e:	AL	EXAND	ERR. + JOAN	J. GRO	NÉ	
Addi		20	140 Z	ELAWARE TU	RNPIKE, P.O. F	BOX 295, CLA	RRSULLE, 1
Tele	phone:	518	768	3-2045			12071-02
Date		2 M,	AY 21	11/			

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2.



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		M		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
ĵ,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	MNO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	Z NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠(NO		
e.	Other	YES	☐ NO		
	If yes, please explain:		-		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
	7. The second se	YES	-		
	If yes, please explain:		20 20-		



current se	ervice?	Just as Good	No Opir	nion	Vorse
If yes	s, please explain:	77 3031 23 3000			
-	- "				
4. For wh		you leave your community? (Che	ck all that apply.) Wher	e do you go to obtain the	ese
A	Shopping	elenmont			
M	Personal needs	Guilderland, Al	bany		
X	Banking D	elmar	1		
X	Employment T	2e/mar			
X	Social needs	Albany, Delmar			
5. Do you	. /	usinesses in the community?			
If yes	Yes No	use them if the Post Office is disc	continued?		
	Yes No	rade them who i out office is also	STATION 1		
lame: C	atherine	Vanhie		A	
Address:	5 Ingra	ham lane /P.	0.B0x171	Clarksville	NY 1204
elephone:	518-76	8-2228			
) ata	4/28/	11			
Date:	4/28/1	'/			

Docket: 1358213 - 12041 Item Nbr: 22 Page Nbr: | | me Need our local P.O.



#### Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	X		1	
	C.	Mailing Parcels	Z		1   	
	d.	Pick up Post Office box mail	5d			
	e,	Pick up general delivery mail		Ø.		$\Box$
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				Z
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	A NO		
	b.	Resetting/using postage meter	YES	Z NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO K		
	b.	Using for school bus stop	YES	A NO		
	¢.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	₩ NO		
	e.	Other	YES	Z-NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
			YES	X NO		
		If yes, please explain:				



3.	receive F current s	Post Office box service	re will be no change to your delivery or general delivery service, comple	te this section. How will the proportion	osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
				11111111111111111111111111111111111111	
4.	For wiservice		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	X	Shopping			
	N	Personal needs			
	A	Banking			
		Employment			
	X	Social needs			
5.	Do yo	u currently use local b	usinesses in the community?		
	If yes,	75.7	use them if the Post Office is disco	intinued?	
		Yes No			
Nar	ne: 5	THA Rel	yen		
Add	ress: F	DO BOX I	78 Clarksvi	The NY 1204	
Tele	ephone:	768-231	7		
		42,2011			



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	枚			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				$\boxtimes$
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	Ø-NO		
b.	Resetting/using postage meter	YES	<b>⊠</b> NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	≥ NO		
b.	Using for school bus stop	YES	NO 🖾		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ ио		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
	value and the second state of the second state and the second se	YES			
	If yes, please explain:				



3.	If you have receive P current se	ost Office box serv	here will be no ice or general	change to your deli- delivery service, com	very service — aplete this section	proceed to question 4. If yon. How will the proposed	you curre service	rently compare to
		Better		Just as Good		No Opinion		Worse
	If yes	, please explain:						
4.	For wh		do you leave	our community? (Cl	neck all that app	oly.) Where do you go to d	obtain th	nese
	Ø	Shopping	Sling	ulado, D	elmae			
	Ø	Personal needs	au	any				
	M	Banking	Sleng	ulado, De	Inec.			
	B	Employment	Tro					
	X	Social needs	alla	ny area				
-	D		l businesses in	the assumit 2				
5.	Do you	u currently use loca		the community?				
	If yes,			the Post Office is di	scontinued?			
		Yes N	0					
Van	ne:	JEffer	y + I	EboRA	huem	<i>;</i>		
Add	ress:	2031	DE Gu	ARE TO	ikapike	; -, Clareks	21	1/E
Γele	ephone:							
Date	e:	5/2/11				=		



### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		V		
	b.	Mailing Letters	Ø			
	C.	Mailing Parcels		V		
	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail				
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail			V	
	i.	Buying stamp-collecting material				W
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	M NO		
	b.	Resetting/using postage meter	YES	NO NO		
	Nor	npostal Services				
	a.	Picking up government forms NOT AVAILABLE (such as tax forms)	YES	MNO		
	b.	Using for school bus stop	YES	MNO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shonr	oing, or for	personal ne	eeds?
2.	DU	you pass another 1 ost office during ousiness flours willow have my to or from we	YES	NO		
		If yes, please explain:				



3.	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ceive Post Office box service or general delivery service, complete this section. How will the proposed service compare to rrent service?	
	Better Just as Good No Opinion Worse	
4.	If yes, please explain: We are the Clarkswills taxt offer to receive all sexetime of the three male, The service is secure and reliable. With the North East writers using the clarks much clarks much clarks much clarks much clarks for which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these for preservices?	ville
	Shopping ) CATP log orders ) all received	_
	Personal needs & BANK STATEMENTS (Through PO B	act
	Banking SSF POUSEONS / and Bills pard	hy
	[ Employment & fixed mail at clarks	or the
	Social needs-Seldanin Post Office	
5.	Do you currently use local businesses in the community?	
	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?  Yes A No Arabably rat	
Nam	CIRO & MARION D. DEGENNARO	
Add	: Po Boy 349 Clarkeville NY 12041	
Tele	one: 518-768-2922	
Date	05/02/2011	



Even during the current place ing of new hausing and sales of homes clarkerite has continued to graw in contract to many wher communities. The advantages of living in this community are many; clase to services and shapping.

The Clarkerite fort office helps define the cammunity and is a vital fact,

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### Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				d
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services		9		
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eeds?
· Car	DU	you pass another 1 set office during eachiese hears thine seatoning to a first the	YES	NO		
		If yes, please explain:				



3, 1	f you hav receive P current se	ost O	rier delivery, there wil iffice box service or go?	ll be no change to eneral delivery se	your delivery service rvice, complete this	e — procee section. Ho	ed to question 4. If you will the proposed :	ou curr service	ently compare to
			Better	Just as G	ood	☐ No 0	Opinion		Worse
	If yes	, plea	ise explain;						
4.	For wh		f the following do you	leave your comm	unity? (Check all tha	it apply.) W	here do you go to ol	otain th	nese
		Sh	opping \$\frac{\partial}{2}\l	OVER					
	Z	Pe	ersonal needs Cle	NMONT +					
	V		inking Del						
		En	nployment						
		So	cial needs Dinne	er once	is H w	hile	DiFferent	Lo	OCATIONS
5.	Do you		ently use local busine	sses in the comm	nunity?				
	If yes,	1	yeu continue to use Yes  No	them if the Post (	Office is discontinued	1?			
			F, Julian						
Addre	ss:P.O	. 13	30x 243	2064	DelAWAT	e 7	PK.		
ГеІер	hone: -	51	8 - 768	7-2482					
Date:	7 7 7	5	12/11				>		



### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters				
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				De la
f,	Buying money orders	×- []			A med
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\Box$ (	- sometimes
h.	Sending Express Mail				-pomet mice
Ĭ.	Buying stamp-collecting material				
Of	ther Postal Services				
a.	Entering permit mailings	YES	NO	2	
b.	Resetting/using postage meter	YES	NO		
N	onpostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	T		35	
d.	Using public bulletin board	YES	NO	5	
e.	2 %	YES	NO NO	4.	
	If yes, please explain:				
_	o you pass another Post Office during business hours while traveling to or from wo	ork or shoo	ping, or/for	personal n	needs?
. D	o you pass another Post Office during business flours write travelling to or from wi	YES	NO.	E S I S S I I I I	
	If yes, please explain:				



f yes	, please explain:	not a secure -
or wh		ommunity? (Check all that apply.) Where do you go to obtain these
V	Shopping	
d	Personal needs Shopping	+ Banking are Personal Needs
V	Banking	
	Employment	
V	Social needs	
	Yes No  Yes No  Yes No  Yes No  No  Yes No	
	Yes No would you continue to use them if the Po Yes No Barhara + Victor	ost Office is discontinued?  Hansen
	Yes No would you continue to use them if the Po Yes No Barhara + Victor	ost Office is discontinued?



### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels	X			
d.	Pick up Post Office box mail	$\boxtimes$			
e.	Pick up general delivery mail				
f,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				□/or
h.	Sending Express Mail				□5
i.	Buying stamp-collecting material				K
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	ĭ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	X NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
20	Yan burnanan ana ana ana ana ana ana ana ana a	☐ YES	NO NO		
	If yes, please explain:			10-2	



3.	receive P	ost Office box service	or general delivery service, complete this sec	– proceed to question. How will the	proposed service compare to	
		Better	Just as Good	No Opinion	Worse	
	Ter	raBush Pl	to mail of is always	4.		e place
4.	For wh		you leave your community? (Check all that a	pply.) Where do y	ou go to obtain these	
	$\boxtimes$	Shopping				
	X	Personal needs				_
	X	Banking				_
		Employment	· · · · · · · · · · · · · · · · · · ·			
		Social needs				
5.	20	Yes No	usinesses in the community?  use them if the Post Office is discontinued?			
Van	ne:	Petrusk	a e			_
Add	ress:	28 Verd	a Ave POB2	28	C/K' 1204	<u> </u>
Гele	phone: 5	18-768-2	485			_
Date	9:	5/2/11		1		_
		7 0				



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X.	
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
f.	Buying money orders			K.	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			, A	
h.	Sending Express Mail				X
į,	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO	7	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO	7.7	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	A NO		
	If yes, please explain:	971	16 3	56	
d.	Using public bulletin board	YES YES	□ NO	y y	
-	Other ?	YES	☐ NO		
e.	SAMERIC N.	1 123		, ,	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
		YES	NO NO		
	If yes, please explain:	-			



<ol><li>re</li></ol>	eceive Pourrent ser	st Office box service or	will be no change to your delivery general delivery service, comple	te this section. How will the prop	posed service compare to
	.75	Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	- 72				
4.	For which		ou leave your community? (Check	k all that apply.) Where do you g	o to obtain these
	X	Shopping			
	X X	Personal needs			
	X	Banking			
		Employment			
1.		Social needs			
5.	12.254		nesses in the community?		
		Yes No	e them if the Post Office is disco	ntinued?	
	[	Yes 📈 No			
Name:	10	Minnie Tu	rner		
Addres			Delaware Toke	. Clarksuille 1	N. Y. 12041
Teleph	none:	518 768-21			J
		4-21-11	7		Y
Date:		7-2[-]	The second secon		



## Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	OCCASIONAL
	a.	Buying Stamps					
	b.	Mailing Letters					
	C.	Mailing Parcels					
	d.	Pick up Post Office box mail	Z				
	e.	Pick up general delivery mail				5	*
	f.	Buying money orders					_
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					~
	h.	Sending Express Mail					
	į,	Buying stamp-collecting material				1	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO			
	b.	Resetting/using postage meter	YES	NO			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO			
		If yes, please explain:					
	d.	Using public bulletin board	YES	□ №			
	e.	Other	YES	☐ NO			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, of shop	ping or for	personal n	eeds?	
			VYES				
		If yes, please explain:					



3. re	you haveceive Purrent se	ost Office box service	re will be no ch or general del	ange to your delive very service, comp	ery service — proceed to question 4 lete this section. How will the propo	If you currently used service compare to
		Better	Ju	st as Good	No Opinion	Worse
	If yes	, please explain:				
	Faruda	ich of the following de	ven leave ven	er community2 (Cha	eck all that apply.) Where do you go	to obtain these
4.	service		you leave you	i community? (One	sek all that apply.) Where do you go	, to obtain those
	V	Shopping				
	I	Personal needs				
		Banking				
		Employment				
	4	Social needs				
5.	Do you	u currently use local b	usinesses in th	e community?		
		Yes No				
	If yes,	would you continue to	use them if th	e Post Office is dis	continued?	
		Yes No				
		7 4 -				
Name	: (7	Ardino	ANNE	<u>/</u>		
Addre	ss: (	944 Wel	AWAVE	COK.	( 'IArKswire h	1.4-12045
Telepl	none:	- P.	O. BOU	177		
Date:	5-	2-11				
			and in the supplemental popular of the supplemental popular supplemental s		I was the big force Theretown f	for taking the time to
compl	ete this	questionnaire.			d attach it to this form. Thank you f	
J	f 2	he Chong	e to -	rural	delinery is	hade the
F	00	tal Sers	eec s	lhouse !	ferries all	resident
to	6	Zeopu a	2 De Dre	es Chan,	a hortice to	les would
_	lion	e to sen	0.			



#### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	A.			
b.	Mailing Letters	1			
C.	Mailing Parcels			2	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	,		<u> </u>	
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
h.	Sending Express Mail				2
i.	Buying stamp-collecting material			V :	
Oth	ner Postal Services				
a.	Entering permit mailings	YES	V NO		
b.	Resetting/using postage meter	YES	NO	3	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	W NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	V NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	NO		
	If yes, please explain:				_
				4. 11. 4	



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: We will have to drive 14 miles Round Trip for
	The Post Office Services We Require
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Cavalogs , Malls
	Personal needs Same As Above
	Banking electronically
4	Employment DNA
	Social needs Having contact WFriends + Neighbors at the last Gec.
5.	Do you currently use local businesses in the community?
	Yes \ No @ Post Office
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	ne: Aicharder Blanche Stickley
Add	ress: F.O. Box 145
Tele	phone: 768-2475
Dat	5/2/11
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to aplete this questionnaire.
	lose the Post Office just Saturdays



# Postal Service Customer Questionnaire

			in and the second	io ronowing	1
P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		П
C.	Mailing Parcels		П		
d.	Pick up Post Office box mail	×	П		
e.	Pick up general delivery mail	-	П		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Д
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				X
Otl	ner Postal Services		11510000		Freed
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services	-	facility .		
a.	Picking up government forms (such as tax forms)	X YES	NO		
b.	Using for school bus stop	YES	ĭ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:	(	12.5		
d,	Using public bulletin board	X YES	□ NO		_
e.	Other		∐ NO		
	If yes, please explain:	YES	NO		
Dov	COULD DOOR ON THE PROPERTY OF				
БО у	ou pass another Post Office during business hours while traveling to or from wo	rk, or shoppi	ing, or for pe	rsonal need	ls?
		YES	☐ NO		
	If yes, please explain:				
	once or twice a week I go to	Glen	mon	ſ	
	or Delman for shopping.				



3.	receive	ave carrie Post Offi service?	er delivery, the ce box service	re will be no or general	change to your delivery service	delivery service, complete this s	e — proceed to que cection. How will to	uestion 4. If yo he proposed s	ou currently service compare to
			Better		Just as Good		No Opinior	1	Worse
	If ye	s, please	e explain:						
	8-11-								
4.	For w		he following do	you leave	your community	? (Check all tha	t apply.) Where d	o you go to ob	tain these
	$\boxtimes$	Shop	oping						
	X	Pers	onal needs						
	×	Bank	king						
		Emp	loyment						
		Soci	al needs						
Nome	V	, would y	/es No /ou continue to /es No		f the Post Office	is discontinued			
Name	s. CN	ay.	J1038-, K	shose	182 (C		hnson		
Addre	ess:	PO	BOX 2	1001					
Telep	hone:	76	8-216	0					
Date:	4	-/2	12011		- Hannes-			C 40 - 17	
		ny addition		on a sepa	rate piece of par	per and attach it	to this form. Than	nk you for taki	ng the time to
		T	heyve	tak	en au	cay It	u schoo	ol-nc	)w)
	`	the	post	offic	e - H	nere's	very lu	ttle le	FT
		oh	Clauke	oulle	-		986		



	Better	Just as Good	No Opinion	Worse
If you	s, please explain:		1 903 91 (34-3382-30)	
ii ye.	s, piease explain.			
For w		ou leave your community? (Ch	eck all that apply.) Where do you o	go to obtain these
$\boxtimes$	Shopping			
	Personal needs			
	Banking			
	Employment			
П	Social needs			
Do yo	32 Y Y	51 5 W2 12 SE		
	u currently use local bus	inesses in the community?		
		sinesses in the community?		
If ves	Yes No		scontinued?	
If yes	Yes No	inesses in the community? use them if the Post Office is dis	scontinued?	
If yes	Yes No		scontinued?	
If yes	Yes No No Would you continue to u			110
	Yes No No Would you continue to u	use them if the Post Office is dis	Johnson	T
	Yes No No Would you continue to u	use them if the Post Office is dis		
بال	Yes No No Would you continue to use Yes No	boson + Carc	Johnson	
s:	Yes No  Would you continue to use of the Gross - No  Po Box 20  768-2160	boson + Carc	Johnson	
s:	Yes No  Would you continue to use of the Gross - both Poss 20  768-2160	boson + Carc	Johnson	
s: one:	Yes No  Would you continue to use of the Grose-by  Po Box 20  768-2160	boson + Caro	Johnson	u for taking the time to
s: one:	Yes No  Would you continue to use the world of the world	on a separate piece of paper a	Johnson	now

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#### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

	Po	estal Services	Daily	Weekly	Monthly Never
	a.	Buying Stamps			
	b.	Mailing Letters		X	
	C.	Mailing Parcels			
	d.	Pick up Post Office box mail			
	e.	Pick up general delivery mail			
	f,	Buying money orders			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X	
	h.	Sending Express Mail			X D
	Î.	Buying stamp-collecting material			
	Oth	ner Postal Services			- /-
	a.	Entering permit mailings	YES	⊠ NO	
	b.	Resetting/using postage meter	YES	MNO	
	Non	npostal Services		r-t	
	a.	Picking up government forms (such as tax forms)	YES	□ NO	
	b.	Using for school bus stop	YES	NO	
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	
		If yes, please explain:		/-	
	d.	Using public bulletin board	YES	□ NO	
	e.	Other	YES	□ NO	
		If yes, please explain:			
2.	Do y	ou pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for pe	ersonal needs?
		The second contraction of the second contrac	t /vec		
		If yes, please explain:	A LES	☐ NO	
		Sometimes I shop in De	Imar	4 pas	S That P.
		y .	700	1	7 7

Margaret M Pepe 30 Karner Rd A16/2288-9996



3. re	you have ca eceive Post urrent service	Office box service or	will be no change to your deliver general delivery service, compl	y service — proceed to question 4 ete this section. How will the proper	If you currently psed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes, ple	ease explain:			
4.	For which services?	of the following do y	ou leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	7 -	Shopping			
	F	Personal needs	mar		
	F =	Banking			
	E	Employment	<del></del>		
	the s	Social needs			5
5.	X	Yes No	inesses in the community? se them if the Post Office is disc	ontinued?	
Name	: Del	bra Sue Zi	nimerman		
Addre	ss: 71 (	Cass Hill	Rd. Voorheesu	ille, NY. 12186	
Telepi	none: (5)	18) 768-8	070		
Date:	5/	5/2011			
	ete this que:	stionnaire.		I attach it to this form. Thank you f	
	I	would 1	hate to lose	This post o	ffice
	as i	if is so	Varishnerille	to our home	2. Bur own
	Post	office 4	maris is no	t as inconver	rient, a but
	althi	ough Dell	ing us Anon	ially so will	be travelling
	gas	15 RIII < + 1855.	ing us time		e. Our own ously inconvenient obut but be travelling



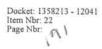


#### Postal Service Customer Questionnaire

			.5)				
Pos	stal Services	- 6		Daily	Weekly	Monthly	Never
a.	Buying Stamps	17			$\Delta$		
b.	Mailing Letters				X		
C.	Mailing Parcels						
d.	Pick up Post Office box mail			Ø			
e.	Pick up general delivery mail		jį.			A	
f.	Buying money orders						
g.	Obtaining special services, including Certified Mail, Registered Mail, I Mail, Delivery Confirmation, or Signature Confirmation	nsured					
h.	Sending Express Mail						
i.	Buying stamp-collecting material						$\boxtimes$
Oth	er Postal Services						
a.	Entering permit mailings			YES	Ŋ NO		
b.	Resetting/using postage meter			YES	M NO		
Nor	npostal Services						
a.	Picking up government forms (such as tax forms)		Ē	YES	☐ NO		
b.	Using for school bus stop		Γ	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.		Γ.	YES	NO K		
	If yes, please explain:		_				
4,50							
d.	Using public bulletin board		Ī,	YES	☐ NO		
e.	Other		Γ.	YES	☐ NO		
	If yes, please explain:		_				
Doy	you pass another Post Office during business hours while traveling to o	r from v	vork	or shopp	ing, or for p	ersonal nee	eds?
		e tooditii	[	9299	NO NO		
	If yes, please explain:		_				



cur	rent service?		ete this section. How will the pro		
	Better	Just as Good	No Opinion	₩ Worse	9
	If yes, please explain:			Sn n	
	I. Cange	my moil larly an		the state of the s	arre
10	to dados	nd one con get to	1		38 300
	or which of the following doservices?	you leave your community? (Che	ck all that apply.) Where do you	go to obtain these	1
	Shopping				-1
		2000			
	Personal needs	2 cosch lea	076		
	Banking	my Delevant	of needs	Draw.	
	Employment	7	er Street .		
	Social needs				
5.	30 a n	usinesses in the community?			
	Yes No				
1	f yes, would you continue to	use them if the Post Office is disc	continued?		_
	Yes No				
Name:	Joan Bai	ngert			
	191	0	Jarksville, 1	).Y. 1204	/
Address	: 10 OLIVE	31. 0040/, (	19175VIIIC, I	0.7.1007	
Telepho	ne: 510-76	8-2087			
relepito	ne. 512-10				
Date:	5/2/11				
	/ /				
Please a	add any additional comment	s on a separate piece of paper and	d attach it to this form. Thank yo	u for taking the time t	0
complet	e this questionnaire.			8	0 Kg 1
				7	GX Ch
				N	Or Ces
				80	1 8 /
				No ch	Le of
				and the	E 40
				W. 60 8	16
				W. O. E.	7 4
				W W	W.
				1600	Dy all



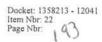


## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		V		
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				1
f,	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail			1	
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	MNO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	T VES	-/NO		
		YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for pe	ersonal nee	eds?
		☐ YES	NO		
	If yes, please explain:	100000 000000	100000		



3. r	f you hav receive P current s	ost Office box service	re will be no change to your delivery or general delivery service, comple	y service — proceed to question 4 te this section. How will the propo	s. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	V	Shopping			
	1	Personal needs			
	5	Banking			
		Employment			
		Social needs			
-	D=	v averantly upo local by	usinesses in the community?		
5.	Бо ўо	Yes No	isinesses in the community?		
	If yes,	would you continue to	use them if the Post Office is disco	ontinued?	
		Yes No			
Name	e: b	CARLO			
Addre	ess: Pl	Box 20	79		84
Telep	ohone:				
Date:	51	14/11			





## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			15	
b.	Mailing Letters		T		
C.	Mailing Parcels		¥		
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail				4
f.	Buying money orders			4	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				
i,	Buying stamp-collecting material			П	4
Oth	er Postal Services			0.1. <del>00.000</del>	
a.	Entering permit mailings	YES	4 NO		
b.	Resetting/using postage meter	YES	UNO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	W NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	WNO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	POST Y	MRD SAL	ES ET	<u>c</u>
Do v	ou pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	ersonal nee	de2
10%	The pass and the second during business flours while traveling to or from we		NO NO	orsonal nee	uo:
	If yes, please explain:				
	PASS DELMAR PO ON WAY	TO W	ear	ATT	JE AN



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain: FUERA BUSH BO IS A ISMILE ROUND TRIP
	CLARKSVILLE PO IS A 4 MILL ROTAR TRIP - DO THE MOTH!
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	& Shopping CLARKSVILLE AND DELMAR
	Personal needs DELMAR
	9 Banking DELMAR
	Employment CLARKSTILLE & DELMAR
	4 Social needs DELMAR, ALBANY, GUILDERLAND
5.	Do you currently use local businesses in the community?  Yes No  If yes, would you continue to use them if the Post Office is discontinued?  Yes No  E: JAMES LODER
Addre	ess: POBOX 127 CLARKS VILLE 12041
Telep	phone: 768-2825
Date	5-2-2011
Pleas	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
	FUERA BUSH R.O. 18 NOT OPEN WHEN I
9 -212-	GO TO WORK IN THE NORWING AND IS CLOSED BEFORE
	I GET OFF WORK AT NIGHT! I'VE HOD X.
	POBOX IN CLARKSVILLE OVER 30 YEARS AND
	GET BUSINESS CHECKS MALLED THERE

FUERA BUSH BOST OFFICE IS 71/2 MILES ONE WAY FROM MY HOME?



## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	$\bigvee$			
c.	Mailing Parcels		X		
d.	Pick up Post Office box mail				$\boxtimes$
e.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail		X		
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	¥ YES	NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	√ NO		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	☐ NO		
e.	Other	YES	× NO		
	If yes, please explain:				
D.	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ning or for	nersonal ne	eeds?
Do	you pass another Post Office during business hours write travelling to or from we	YES	NO	20.00.101	
	If yes, please explain:				

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2.



## Postal Service Customer Questionnaire

Postal Services			Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters	$\bigvee$			
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail				$\boxtimes$
e.	Pick up general delivery mail				X
f.	Buying money orders			$\times$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\leq$	
h.	Sending Express Mail		X		
i.	Buying stamp-collecting material				$\boxtimes$
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	✓ YES	NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	√ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	▼ NO		
	If yes, please explain:				
					4-0
Do	you pass another Post Office during business hours while traveling to or from wo	YES	NO	personal n	eeas?
	If yes, please explain:				



3. r	f you hav receive P current se	ost Office box service	or general delivery service, compl	ry service — proceed to question a ete this section. How will the propo-	osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
		Shopping			
	I	Personal needs			
		Banking			
		Employment			
		Social needs			
5.	If yes,	Yes No would you continue to Yes No	use them if the Post Office is disc	continued?	
Nam	e: (:	=112d beth	T. Hansen		
Addr	ess: /	1885 Delawar	el Turnpike De	Imer, 114 12054	
Telep	(518/ ohone:	1 768-200		,	
Date	. 5	13/4			
Pleas	se add ar	ny additional comment		d attach it to this form, Thank you	for taking the time to
comp	olete this	questionnaire.			

USPS 30 OLD Karner Rd Albany, NY 12288 Vo margaret Pepe



3.	If you have receive Pourrent se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?
		Better Just as Good No Opinion Worse
	If yes	, please explain:
	91	
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these as?
		Shopping
	I	Personal needs
		Banking
		Employment
		Social needs
5.	If yes,	recurrently use local businesses in the community?  ☐ Yes ☐ No would you continue to use them if the Post Office is discontinued? ☐ Yes ☐ No ☐ No ☐ Lizabeth T. Housen
Nan		
Add	ress: /	885 Delaword Turnpike Delmer, 114 18054
Tele	(518) ephone:	
Date	_	3/1/
	1	



#### Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail		M	$\Box$	
e.	Pick up general delivery mail			A	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V,
h.	Sending Express Mail		$\Box$ .		×
i.	Buying stamp-collecting material				X
Oth	ner Postal Services		0		
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	DNO		
b.	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
			×		
d.	Using public bulletin board	YES	NO.		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eds?
50	you pass another those saming bearings are made and a second great warming to be a second great and a second	YES	□ NO		
	If yes, please explain:				



3.	If you hav receive Po current se	ost Office box s	y, there will be ervice or genera	no change to your deli al delivery service, con	very service - nplete this se	proceed to question ction. How will the properties.	4. If you curr posed service	ently compare to
		Better		Just as Good	1	No Opinion		Worse
	If yes,	please explain						
	-							**************************************
4.	For wh		ing do you leav	e your community? (Cl	heck all that a	apply.) Where do you g	go to obtain th	nese
		Shopping						
	Ø,	Personal nee	ds					
	ď,	Banking						
	ď,	Employment						
	I	Social needs				F.		
_			and the color and a	i			*	
5.	Do you	Yes 7		in the community?				
	If yes, v	would you conti	nue to use them	n if the Post Office is di	scontinued?			
		Yes [	No					
Name	a: L	isaVani	VIC					
Addre	ess:	is Cass	HillRd	Clarksvill	e ny			
Telen	hone:							
Date:		4/29/11						



#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	$\checkmark$			
C.	Mailing Parcels		$\square$		
d.	Pick up Post Office box mail	$\vee$			
e.	Pick up general delivery mail				<b>V</b>
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Y	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	Y NO		
b.	Resetting/using postage meter	YES	W NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🗹		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for i	personal ne	eds?
50	year page arrestlers. See onless saving sacrificed reads white stateling to a more than	YES	_VNO		
	If yes, please explain:				- 10



	Better		Just as Good		No Opinion	Worse
If	yes, please explain:					T. 18-10 To 18 18 18 18 18 18 18 18 18 18 18 18 18
_						
	r which of the following do vices?	you leave	your community? (Che	eck all that appl	y.) Where do you go	o to obtain these
<u></u>	Shopping /	1/2011	1 delan	1 DCG	1 Can a	m ( Parlant)
	Personal needs	sony,	DUIL CULLY CY L	C SOFT	para	a) warn
-	Banking					
<u></u>	Employment	Troy	8:20-1	-pm		
	Social needs					
	· ·					
Do	you currently use local b	usinesses ir	the community?		UF.	
Do		uoiiiesses II	the community?			
	Yes No					
If y	es, would you continue to	use them i	f the Post Office is disc	continued?		
	Yes V No					
	Tes W No					
	Section (Section)					
	Section 10 Historian					
SS:						
SS:						
SS:						
SS:						
ss:						
ss: none	d any additional comment	s on a sepa	rate piece of paper and	d attach it to th	is form. Thank you f	for taking the time to
ss: none	d any additional comment his questionnaire.					
ss:	d any additional comment his questionnaire.	104	fice (ab)	k/ 6c	2 mai	·
ss:	d any additional comment his questionnaire.	104	fice (ab)	k/ 6c	2 mai	·
ss: hone added	any additional comment his questionnaire.  A HIS POUR ON CONCE	t of	fice www.	k1 &c 120	2 maj 11- C/ar	exsuite mo
sss:  none  a addete ti	any additional comment his questionnaire.  A HIS POUR PORTONICACE.	t Ofi Arci	fice www.	kl & 120 121/1	2 maj 11- (%) regsik t	KSVILLE MO
ete t	any additional comment his questionnaire.  A HIS POUR PORTONICACE.	t Ofi Arci	fice www.	kl & 120 121/1	2 maj 11- (%) regsik f	KSVILLE MO
sss:  none  a addeded to the state of the st	any additional comment his questionnaire.  A this particular of the particular of th	t OFT Arci ngci cicha	fice www.  I if the  CXISTS O	1c1 &c 120 2011/1 0001	2 maj 11- (%) regsik f	KSVILLE MO
sss:  none  a addeded to the state of the st	any additional comment his questionnaire.  A HIS POUR PORTONICACE.	t OFT Arci ngci cicha	fice www.  I if the  CXISTS O	1c1 &c 120 2011/1 0001	2 maj 11- (%) regsik f	cor Ksville Me Hours of til

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## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters	M			
C.	Mailing Parcels	M			
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	M			
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail		X		
i)	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO K		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services			4.	
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO X		
	If yes, please explain:			9	





3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	Hyes, please explain; The mail Carried will be handling much bulk Mail from my business. Plus if & HAVE TO Drive TO FEURA BUSK, That's an inconvenience
4.	HAVE TO Drive To Feura Bush, That's An inconvenience  For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	I Shopping weekly - Varheesille
	Personal needs weetly - Chennant
	Banking - weethy - westerto
	Employment -
	Social needs - wherever
5.	Do you currently use local businesses in the community?  Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	ne: Clarke Heating + Cooling
Addı	ress: Po, By 148, Clarks with My 12081
Tele	phone: 768-300/
Date	5-3-11



#### Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	
a,	Buying Stamps			X P	naylot
b.	Mailing Letters				X
C.	Mailing Parcels				×
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				N
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	ANO		
b.	Using for school bus stop	YES	MNO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do y	you pass another Post Office during business hours while traveling to or from we			ersonal ne	eds?
	If yes, please explain: to + from work	YES	□ NO		



4.	-	please explain:			
4.	Farms				
4.	Farinh				
	service		ou leave your community? (Check	all that apply.) Where do you go	to obtain these
	X	Shopping	Albany		
	A	Personal needs	1. Dolmar		
	M	Banking	Colonit	2	
	Ø	Employment /	Guilder	-land	
	W7	Social needs	Voorbee	suille	
	( 4				
5.	Do you	$\mathcal{A}$ –	nesses in the community?		
		Yes No	- the self the Deat Office is discoun	tious d2	
	If yes,	$\rightarrow$	se them if the Post Office is discon	unded?	
		Yes No	v		
Name:		OKI G. B	Syron		
Addres	s;	916 Clark	ssuille So. Rd	., Feura Bush	1, NY 1206T
Teleph	one:	518-768	8-2087		
Date:		5/5/201	Î	ra .	

& have learned, much to my utter disappointment that plans are being made to Clase the Clarksmille Post office Please do not let this kappen. Let it one of the relacitles les have left in our town. I like the part office regularly and it

PAGE would be a real hardskepi Jn Me to dreue to a different falelety. and a lot of peneary find the post office to be rutal link to our well being, Senterely, BohveH RURAL DELIVERY 5 UPPER FLAT ROCK RDE DELMAR, NY 13054

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UNITED STATES
POSTAL SERVICE

2.

## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			X		
b.	Mailing Letters		X			
C.	Mailing Parcels			X		
d.	Pick up Post Office box mail	区				
e.	Pick up general delivery mail				X	
f.	Buying money orders				X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\bowtie$		
h.	Sending Express Mail			X		
î.	Buying stamp-collecting material				$\boxtimes$	
Oth	er Postal Services					
a.	Entering permit mailings	YES	⊠ NO			
b.	Resetting/using postage meter	YES	⊠ NO			
Nor	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	₩ NO			
b.	Using for school bus stop	YES	NO 🔀			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO			
	If yes, please explain:					
d.	Using public bulletin board	₩ YES	☐ NO			
e.	Other	YES	⊠ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?	
		[] WE0	[] NO			
	If yes, please explain:	Son	netime	s, ho	talus	my!



3. 1	f you have receive Po current se	e carrier delivery, there will be no change to your deliver ost Office box service or general delivery service, compl rvice?	ry service — proceed to question 4. lete this section. How will the propo-	If you currently sed service compare to
		Better Just as Good	No Opinion	Worse
	If ves.	please explain: workbe terrible	Completeli	wont of
	me		the wrong do	brection !
	-	1	J	
4.	For whi	ich of the following do you leave your community? (Che s?	ck all that apply.) Where do you go	to obtain these
	M	Shopping Slingerland	or Dels	war
	×	Personal needs Suilderle	and	
	X	Banking Slingerlands	or Delm	rar
	X	Employment p-t Church	h job in Re	nsselaer
	×	Social needs Delmar	, allan	4
			· · · · · · · · · · · · · · · · · · ·	
5.	- 3	currently use local businesses in the community?  X Yes No general	- store (por	tofe)
	If yes, v	would you continue to use them if the Post Office is disc	continued?	
		Yes No		
Name	9:	Sharon Stein		
Addre	ess:	P. O. BOX	126 (2 Slin	gerlands ave,
Teler	hone:	768-2936	Clar	bsville_/
	nace of the transfer of the tr	, , , , , , , , , , , , , , , , , , , ,		
Date:		5-06-11		

% Margaret repe 30 OLD Karner Rd Albany N.Y 12288

(518) 756-9670



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# JOSEPH T. HOGAN APPLIANCE AND ELECTRIC SERVICE

HOT WATER HEATERS . 220 VOLT SERVICE . NEW & OLD WIRING

JOE HOGAN Owner P.O. BOX 0113 CLARKSVILLE, NEW YORK 12041

May 5, 2011

Eric Tiemann Manager, Post Office Operations 30 Karner Road Albany, New York 12288-9992

Dear Eric Tiemann,

A few days after the public meeting on May 2, 2011, a group of people, mostly business owners, had an informal meeting. We all agreed with the following.

We are not going to Feura Bush. 99% of the Clarksville area residents travel from Clarksville to Delmar by way of SR443. Then they go towards Slingerlands, Glenmont, or into Delmar. We will not use the Delmar Post Office, but we would rather go to Ship Copy & More on Delaware Ave. for our shipping needs. We have held off using e-checking and e-invoicing and e-bill paying, so we can support our local post office and community. If the post office is closed, we will move to the e-technology. With this move, we will eliminate the need for a secure lock box.

We would rather support the Clarksville Post Office and the Clarksville Community. Please keep our post office open.

Sincerely,

Joseph T. Hogan

Owner

P.S. We had another meeting last night and came to two conclusions:

FIRST: We were shocked that Clarksville Post Office is operating at

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a loss. Since the retirement of our last PM, we have all had several occasions that we could not purchase rolls of stamps and other items. This is still happening. You need to train your OIC how to manage an inventory. You are driving business out the door.

SECOND: Since the retirement of our last PM, you have not offered the position to anyone. There are several people interested in filling the position.

We like the current OIC, but he does not have the experience and is driving business out the door. We are trying to support our post office and the OIC is working against us. You need to train the OIC. I have supported the post office for over thirty years and never had to go to another post office. You need to look at the numbers before our last PM retired.

We feel that the post office operating at a loss and no PM is self inflicted by the USPS. You are causing the post office downfalls and we are supporting the post office. We need to all be on the same page. Let's support the post office and keep it open.

Sincerely,

Joseph T. Hogan

Owner

## ONESQUETHAW UNION CEMETERY ASSOCIATION, INC.

Post Office Box 113

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20

Clarksville, New York 12041-0113

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211

(518) 756-9670

Joseph T. Hogan

Superintendent

May 4, 2011

Eric Tiemann Manager, Post Office Operations 30 Karner Road Albany, New York 12288-9992

Dear Eric Tiemann,

4 4 - 1 - 1 - 1

I volunteer as the Superintendent at the Onesquethaw Union Cemetery. For the most part, my job entails the following: supervise the contractors, sell lots, produce deeds, work with Funeral Homes and Monument Companies, research records for families and for Genealogy(can take days-on index cards-not by name), uphold the Rules and Regulations, and correspond with the NYS Division of Cemeteries.

Ireceive contracts from Monument Co. and send paper work to Monument Co. and Funeral Homes. I also receive mail from Funeral Homes. I mail deeds and other paper work to lot owners.

I am not going to tackle the huge job of getting my contact information "out there". I would not know where to begin. I recently received a letter from Amarillo, Texas 79120. How they found my address is beyond me. I put in an enormous number of volunteer hours now, if the post office closes, I will step down from my position. I can not devote any more time to my cemetery job. The cemetery is on the verge of closing, but I can not add any more to my hectic life.

I am also a business owner and the President of the Clarksville Historical Society. I would like to continue helping the cemetery. Please keep Clarksville Post Office open. We receive mail from all over the United States.

Sincerely,

Joseph T. Hogan Superintendent Docket: 1358213 - 12041 Item Nbr: 22 Page Nbr: 212

2.



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\boxtimes$	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	Ŋ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	/ou pass another Post Office during business hours while traveling to or from wo	ork, or shoon	oing, or for n	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		30 8		



		Better	Just as Good		No Opinion	v	Vorse
	If yes,	, please explain:					
	For whi service		o you leave your community	y? (Check all that	t apply.) Where do you	go to obtain the	Se
	X	Shopping	Delmon				
	A	Personal needs	V				
	X	Banking	11				
		Employment	Resina				
	X	Social needs	Delma	1			
00 ×							
5. I	Do you	Yes No	ousinesses in the communit	y?			
1	If yes, v	2-4	o use them if the Post Office	e is discontinued	?		
		Yes No					
Name:		Phyllis	GROESBER	:F			
Address	:	215 0	GROESBECK	rd,	Feura Bi	ish ny	120-6)
Telepho	ne:	518-	768-2949	,		,	
Date:		5/4/	(				
		7 1					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

USPS 30 OLD Karner Rd Albany, NY. 12288 & margaret Pepe

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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	$\bowtie$			
	c.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	$\boxtimes$			
	e.	Pick up general delivery mail				1
	f,	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
	h.	Sending Express Mail		X		
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	₩ ио	20	
	b.	Resetting/using postage meter	YES	<b>⋈</b> NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	<b>⋈</b> NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:	Two 8	Adin	FROM	my Oloa
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
			YES	NO		
		If yes, please explain:				

## UNITED STATES POSTAL SERVICE®

		Better	Just as Good	No Opinion	Worse
	If ye:	s, please explain:			
	(				
1.	For wi		you leave your community? (Cl	neck all that apply.) Where do you	go to obtain these
	X	Shopping			
		Personal needs			
		Banking			
		Employment			
	X	Social needs			
		,			
j,	Do yo		inesses in the community?		
	If was	Yes No	and the mail the Deat Office is di		
	ii yes,	Yes No	use them if the Post Office is di	scontinued?	
		1	11		-
ame	e: /	BOB VA	N Alstyar		
ddre	ess:	56 Nont	r Old.	PoBox 115	
elep	hone:	518-768	-2233		
	5	-12/12			
ate:		12/11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



AUDREY H. CARL

PO BOX 98 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MICHELINE HOUCK PO BOX 143 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



WILLIAM & SUSAN MORRIS BOX G 1977 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



DENNIS D. LUEKER PO BOX 273 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BONNIE, RICHARD, CHRISTOPHER & MATTHEW SLATCHER PO BOX 332 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



C. PIERCE PO BOX 81 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JUDITH E. KIMES
PO BOX 251
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



VENESSA INGRAHAM

PO BOX 302 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**BRENDA & SEAN DWYER** 

PO BOX 124 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JOSEPH T. HOGAN
PO BOX 0113
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



RUSSELL SHAVER, SUSAN DEE & SUSAN DEE ASSO.

PO BOX 291 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



KEVIN BESTLER PO BOX 167 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARY MORIARTY PO BOX 222 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

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09/28/2011

J. BURLINGER

NO ADDRESS CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



NANCY & DON CASS

PO BOX 335 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5 miles away.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

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09/28/2011

E. LEVERONI PO BOX 73 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ROB BREEN
PO BOX 348
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN Manager, Post Office Operations

30 Karner Rd

Docket: 1358213 - 12041 Item Nbr: 22 Page Nbr: 18



09/28/2011

**ANONYMOUS** 

NO ADDRESS CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BRIAN J. EGAN
PO BOX 85
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JAMES CARELLA 2067 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARY BLESSING

PO BOX 137 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



DAVE & LINDA INGRAHAM PO BOX 6 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



LARRY & DEBBY STORM PO BOX 21 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BRUCE LASHER

10 HART TERRACE
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



DONALD SLINGERLAND PO BOX 185 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**ANONYMOUS I** 

NO ADDRESS CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



KEITH LEONARD
PO BOX 142
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN Manager, Post Office Operations

30 Karner Rd Albany, NY, 12288-9992



HELDERBERG SIDING INC.

BOX J CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



FRANCIS E. FERRO PO BOX 11

CLARKSVILLE, NY 12041

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ROBERT H. EULER 24 ROWES HILL ROAD CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARY VAN ALSTYNE 50 NORTH ROAD CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



PETER & MARY VERHAGEN PO BOX 101 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ELISE M. VOORHAAR

PO BOX 202 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



DUNSTON'S PAINTING CONTRACTOR PO BOX 191 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BARBAR LOVEDAY

PO BOX 195 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Docket: 1358213 - 12041 Item Nbr: 22 Page Nbr: 36



09/28/2011

**ANONYMOUS II** 

NO ADDRESS CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ROGER SMITH

15 OLIVE ST. CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



PATTY PIETRO

PO BOX 231 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



SHIRLEY TROSSBACH PO BOX 198 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**ELLEN & JOHN FLANIGAN** 

PO BOX 34 CLARKSVILLE, NY 12041

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ANONYMOUS III NO ADDRESS

CLARKSVILLE, NY 12041

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MANDY KIRK

PO BOX 53 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JOSEPH T. HOGAN
PO BOX 91
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
  delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
  made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
  administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is
  helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses
  and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JOSEPH E. & PATRICIA M. WELLER PO BOX 216 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN Manager, Post Office Operations

30 Karner Rd



GAILE & CHUCK VAN WIE PO BOX 248 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
  delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
  made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
  administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BONNIE ERNO & NORMAN DONALDSON PO BOX 236 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is
  helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses
  and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BRUCE & VICKY PLOTSKY PO BOX 322 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ONESQUIETHAW VOLUNTEER FIRE CO., INC BOX E CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JEANINE DEAN 11 INGRAHAM LANE CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JEANINE & RALPH CARPENTER PO BOX 25 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is
  helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses
  and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



CLYDE C. FURMAN PO BOX 197 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARTHA SUE STEASHMAN PO BOX 158 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARY ANN HENDRICKSON PO BOX 344 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARK WILSON

PO BOX 327 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**ROSE KENNS** 

PO BOX 161 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



KATHLEEN NOLAN-CONOR PO BOX 311 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



AMBROSE & JUNE ALBERTS PO BOX 218 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



GEOFFREY N. STEIN

PO BOX 126 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARILYN MILES PO BOX 76 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN Manager, Post Office Operations

30 Karner Rd



EARL C. MILLER
PO BOX 224
CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**GEORGE MILLER** 

PO BOX 106 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

### In response to your letter:

• Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BRENDA & JOHN COMSTOCK PO BOX 24 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MR. & MRS. DAVID BRISCOE PO BOX 267 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
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If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**DEBRA LOBDELL** 

PO BOX 57 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ANONYMOUS IV NO ADDRESS CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



MARY COLLINS 2004 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**NEVADA DANCKERT** 

PO BOX 162 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
administrative postmaster for more information.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



RITA HOGAN PO BOX 279 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
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made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
administrative postmaster for more information.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



WILLIAM & MARIE HORNICK PO BOX 144 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
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  determination is made to close or consolidate this office.
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- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
  delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
  made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
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If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



SALLY UNDERWOOD

PO BOX 334 COBLESKILL, NY 12043

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ALEXANDER R. & JOAN Z. GRONE PO BOX 295 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



PETER HENNER

PO BOX 326 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

# **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAII**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN Manager, Post Office

Manager, Post Office Operations

30 Karner Rd



CATHERINE VANWIE

PO BOX 121 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



S & A RELYEA PO BOX 178 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JEFFREY & DEBORAH NURMI 2031 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



CIRO & MARION D. DEGENNARO PO BOX 349 CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's
  normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this
  purpose.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
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If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ARTHUR, JULIANNE & WILLIAM VAN PRAAG PO BOX 243 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

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If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**BARBARA & VICTOR HANSEN** 

PO BOX 229 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**PETRUSKA** PO BOX 228 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

- · Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

**ERIC TIEMANN** Manager, Post Office Operations

30 Karner Rd



MINNIE TURNER

PO BOX 96 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



**GARDINER TANNER** 

PO BOX 177 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
determination is made to close or consolidate this office.

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Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



RICHARD & BLANCHE STICKLEY PO BOX 145 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JUDY GROSE-JOHNSON & CAROL JOHNSON PO BOX 204 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



DEBRA SUE ZIMMERMAN 71 CASS HILL ROAD VOORHEESVILLE, NY 12186

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JOAN BANGERT
PO BOX 87
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Docket: 1358213 - 12041 Item Nbr: 22 Page Nbr: 86



09/28/2011

**DICARLO** 

PO BOX 299 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JAMES LODER
PO BOX 127
CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ELIZABETH T. HANSEN 1885 DELAWARE TURNPIKE DELMAR, NY 12054

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



LISA VANWIE 55 CASS HILL ROAD CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



ANONYMOUS V NO ADDRESS CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



CLARKE HEATING & COOLING PO BOX 148 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



LORI G. BYRON 916 CLARKSVILLE SOUTH ROAD FEURA BUSH, NY 12067

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JUNE BOLUCH 5 UPPER FLAT ROCK ROAD DELMAR, NY 12054

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
administrative postmaster for more information.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



SHARON STEIN

PO BOX 126 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



JOSEPH T. HOGAN
PO BOX 113
CLARKSVILLE, NY 12041

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



PHYLLIS GROESBECK 215 GROESBECK RD FEURA BUSH, NY 12067

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd



BOB VAN ALYSTYNE 56 NORTH RD, PO BOX 115 CLARKSVILLE, NY 12041

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Clarksville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Clarksville Post Office should be pursued, a formal proposal will be posted in the Feura Bush Post Office and Clarksville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

# Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the CLARKSVILLE Post Office on 04/22/2011. Additionally, during the survey period, questionnaires were available at the CLARKSVILLE Post Office to walk-in retail customers.

#### Number of Questionaires

Total questionnaires distributed	214
Favorable to proposal	11
Unfavorable to proposal	53
Expressing no opinon	33
Total questionnaires received	97

#### Postal Concerns

#### The following postal concerns were expressed

#### Concern (No Opinion):

# Customers asked why their post office was being discontinued while others were retained

#### Response

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

#### Concern (No Opinion):

# Customers questioned the economic savings of the proposed discontinuance

#### Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

#### Concern (No Opinion):

#### Customers were concerned about a change of address

#### Response

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address, ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

#### Concern (No Opinion):

# Customers were concerned about mail security

#### Response

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

#### Concern (No Opinion):

# Customers were concerned about senior citizens

#### Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

# Concern (No Opinion):

# No Concern

#### Response

# Concern (No Opinion):

#### You were concerned about having to travel to another post office for service

#### Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

# Concern (UnFavorable):

# Customer expressed a concern about package delivery and pickup

#### Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport.

# Concern (UnFavorable):

#### Customers expressed concern about having to erect a rural mailbox

#### Response

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5 miles away.

#### ... Concern (UnFavorable):

# Customers were concerned about obtaining services from the carrier

#### Response:

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps

and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

#### Concern (UnFavorable):

Customers were concerned about the mailboxes being damaged by snowplows

#### Response

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

#### Concern (No Opinion):

Customers expressed concern for loss of community identity

#### Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

# Community Meeting Roster

		1258	213-12041 Date: 05/02/2011
Postal Service Respresentive	(Names and Titles):	DOCKET NO. 1358	Date: 05/02/2011
Eric Tiemann POOM		ITEM NO.	Time 5:30 pr
Lee Ann K Alessi In	vestigative Coordinator	PAGE	
Sean Collins In	vestigative Coordinator		
margaret Pepe	manager of ma	rketing	
V Total Number of Customers Pr	resent: 63	Clarksville	Community Church (Reformed), are Turnpike, Clarksville, NY 1204
Post		11000	
Names of Customers Preser		Zip Code	Phone Number
Name	Mailing Address (optional)	Zip Code	21/2 2201/
PARI Lahrell	V.OBOKS7	12041	768-2534
Debra Lobdell	PO Box 57	1204/	768-2334
rebral about	70	12041	768-2823
Superior oil ING BOLDUNISTON	5 60 Bux 328	12041	7688075
Janie Crookes	PO BOX 92	12041	768-2902
ENESSA INGRAHAM	POBOX 302	12041	872-3611
ALEXANDER GRAVE	P.O. Box 295	12041	768-2045
Mary Collins	PO130X 301	12041	768-27/7
Julianne Vantra	4 POBOL 243	12041	768-2482
11/10/10/10	12	, ,	14.0

204

# **Community Meeting Roster**

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Postal Service Respresentive (Names and Titles):		DOCKET N ITEM NO.	24	Date: 05	5/02/2011	
Eric Tiemann	POOM	15-0	- PAGE	2	Time_	5:30 pm
Lee Ann K Alessi	Investigative	Coordinator		3.1.11		
Sean Collins	Investigative	Coordinator	_			
Total Number of Custo	mers Present:	0	CI Place: 199	arksville Community C 7 Delaware Turnpike,	Church (Re Clarksville	formed), , NY 12041

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Déanis à Dottino	P.O. Box 44	12041	(518) 378-7760
Tom DoLin	2029 New Scotlan 5 Linger LANDS NY	12154	(518) 439-4889
Gardiner Januar	0	16041	768-2047
Grace Petruska		12041	768-2485
George Petrusk		4	• (
Toe Hogas	PO Box 113	12041-0113	518756-9670 work
RUSSELL SHAVER	PO BOX 291	12041-0291	518-768-2158
George Millen	PO Bex 106	12041-0106	5H-768-2388
PAUF INGRAHAM	P.O 6	12041	768-2897
Linda Ingraham	PO Box 6	12041	768.2897
Carol Lathan	P.D. Box D	12041	768-2320
Tiffany Silvano	Po Box 74	12041	768-2004
Bethi Latham	P. O. BOX8	12041	768-2320
MARION DEGENUA	Ro PO Bay 349	12041	768-2922
DOUGLAS LAGRANGE	120 LAGRAME LW.	12067	768-2022

# **Community Meeting Roster**

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Postal Service Respresentive (Names and Titles):			1/	0.1358213-120	Date: 0	Date: 05/02/2011	
Eric Tiemann	POOM		DOCKET NO.	24	Time_	5:30 pm	
Lee Ann K Alessi	Investigative	Coordinator	PAGE	3			
Sean Collins	Investigative	Coordinator	PAGE				
Total Number of Custor	mers Present:	0	Clark Place: <u>1997</u>	ksville Community Delaware Turnpike	Church (Re e, Clarksville	formed), e, NY 12041	

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Parilyn Miles	P.O.Box 76	12041	518-768-2870
Caren Plens		12041	
Kavin Pierce	Po Box 81	12041	
Thris Pierce	Po Box (1	1204/	368-253/
Robert UANA	layon 56 North	1 1204	768-2233
1,000			
	*		

# **Community Meeting Roster**

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DOCKET NO. 1358213-1204 Date: 05/02/2011 Postal Service Respresentive (Names and Titles): ITEM NO. POOM 5:30 pm Eric Tiemann Time PAGE Investigative Coordinator Lee Ann K Alessi Investigative Coordinator Sean Collins Clarksville Community Church (Reformed), 0 Place: 1997 Delaware Turnpike, Clarksville, NY 12041 Total Number of Customers Present: Post

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
FRANK FERRO	# 11	12041	768 2960
Jean Briscoe	# 267	12041	768-2467
DaveBriscoe	4 267	12041	727-1609
Victor HANSEN	# 229	12041	768-8123
BARB HANSEN	#229	12041	768-8123
Minnie Turner	IF 96	12041	718-2119
Base Kern	# 161	12041	768-4649
Richard Stickley	# 145	12041	768-2475
buche Stikley	#145	12041	768-2475
lan Hoadland	# 37	12041	168-2256
Joan Durited	,	12186	768-2282
Lucille Riere	\$205	12041	768-2437
May then alityne	#115	12041	768-2459
ather Relie	#7	1204/	768 2317
Tolley Aprino	#741	12041	768-2547

# **Community Meeting Roster**

	resentive (Names and Titles):	DOCKET No.	NO. 1358213-12041 24	3-1-1-1-1
Lee Ann K Alessi	Investigative Coordinator	PAGE	5	Time5:30 pm
Sean Collins	Investigative Coordinator			
			Clarksville Community (	Church (Reformed),

Total Number of Customers Present: Place: 1997 Delaware Turnpike, Clarksville, NY 12041 Post

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Delinh Hurni	PU Box 241	12041	748-2547
Skirley Rolyon	PO BOX 178	12041	768-2319
Googe Tutrus	P332 228	18041	76+2875
WILLIAM F. HORNICK	PO BOX 144	12041	768-2933
MRIE F. HORNIYC	PO BOX 144	12041	768-2933
Sherry Fink	P.D.Box 74	12041	768-200Y
DRUID W. VAN VIE	Po Box 121	12041	768-2228
Judy Edic	PO BOX 266	12041	768-2465
	Church POBOXF	12041	768-2916
Paule Van Wis	PoBla 3818	12041	768-2-51
Rita Hogan	Pox 219	12041	768-2685
PUTER HUNGA	1.0. Pur 326	12041	168-8232
SFOPFREY STEIN	AO.Bex126	12041	768-2936
Sharon Stein	P.O. Box 126	12041	768-2936
June ALBERTS	P.O. Box 218	12041	768-2056

#### Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### Postal Concerns

Concern (No Opinion):

Customers were concerned about mail security

Response

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (No Opinion):

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Concern (No Opinion):

Customers asked why their post office was being discontinued while others were retained

Response

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (No Opinion):

 Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (No Opinion):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (No Opinion):

Customers were concerned about having to make an address change on their bank checks and stationery

Response

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Concern (No Opinion):

Customers felt the cost of postage was increasing while service was decreasing

Response:

You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not

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immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (No Opinion):

Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Concern (No Opinion):
 Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (No Opinion):

12. Customers were concerned about the limited hours of operation at the post office

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted indicated the office had declined from an EAS- to an EAS- level office, qualifying for hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

Concern (No Opinion):

Customers were concerned about later delivery of mail

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about a change of ZIP Code

You expressed a concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary due to 911 addressing requirements.

#### Nonpostal Concerns

Concern (No Opinion):

Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.



May 12, 2011

RE: Clarksville NY

Memo to the record. This is a place card for item 26 <u>Community meeting letter (If community meeting held prior to questionnaire)</u> Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay Post Office Review Coordinator



A Office							
	KSVILLE HEAST strict; NY 21			strict:	State: NATION STATES ALBANY PFC Albany	1Y Z	Zip Code: 12041
EAS Grade:	13				Finance Nur	nber: 35	1590
Post Office:		Classified Station			Classified Branch		сро 🗍
This form is a pla	ce holder for nu	mber 27. There was not a	petition recie	ved.			
Prepared by:	Nadine Tren					Date:	05/12/2011
Title: Tele No:	ALBANY PF (518) 452-4	C Post Office Review Co 085	ordinator			Fax No:	(518) 464-7429



A. Office	<u> </u>					
Name:	CLARKSVII			State: NY	Zip Code:	12041
rea:	NORTHEAS		District:	ALBANY PFC Albany		
Congress	sional District:	NY 21 13	County.	Finance Number:	351590	
AS Grad	172				CP	0 []
Post Office	ce:	✓ Classified Statio	n	Classified Branch		
		older for number 28. There was i	no Congressional inquire	<i>t</i> :		
nis form	n is a place no	ider for number 26. There was i	io congressional inquiry	M.		
		SERVICE AND THE PROPERTY OF TH			Date:	05/12/201
Prepare	ed by:	ladine Tremblay				
Prepare		Nadine Tremblay  ALBANY PFC Post Office Review	w Coordinator			

Docket: 1358213 - 12041 Item Nbr: 29 Page Nbr: 1

#### **Proposal Checklist**

## Responsiveness to Community Postal Needs Section I Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Effect on the Community Section II Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Effect on Employees Section III Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell

whether the reassignments are voluntary.

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	\$ 36,381
	Fringe benefits 33.5%	\$ 12.188
	Rental costs, excluding utilities	\$ 10 382
	Total annual costs	\$ 58 951
	Less estimated cost of replacement service	- 37 430
	Total annual savings	\$26521
4	will be/was incurred for installation of CBUs and parcel lockers.	
A one-time expense of \$	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
	Does postinaster saidly relies the same in	
Section V	Other Factors	
1/	The Postal Service has identified no other factors for consideration (if approp	riate).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	that available why the closing or a	consolidation is
	The proposal must include a brief summary that explains why the closing or necessary and an assessment of how those factors supporting the need for	change outweigh any
	negative factors. In taking competing considerations into account, the need to	o provide a maximum
	degree of effective and regular service must be paramount.	
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal properties at that time.	on. If a final occess will be provided
Velice of District on Section 1997	1 1	
Checklist Completed By:	5/12/2011	
Juding Trem	Date Date	
Investigative Coordinator	) Date	
Reviewed and Certified By:	~1 /	
A A COM	5/12/2011	
District PO Review Coordinato	Date	
District 1 O Neview Cooldinate	V	

Docket: 1358213 - 12041 Item Nbr: 30 Page Nbr: 1



05/16/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the CLARKSVILLE Post Office Docket No. 1358213

This is to advise you that on 05/17/2011, I will post for public comment a proposal to close the CLARKSVILLE Post Office in Albany, Congressional District No. NY 21.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN District Manager ALBANY PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



05/16/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of CLARKSVILLE Proposal Docket No. 1358213 - 12041

Please post the enclosed proposal to close the CLARKSVILLE Post Office in the lobby. The proposal must be posted in a prominent place from 05/17/2011 through close of business on 07/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

#### UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Clarksville Post Office:

The Postal Service is considering the close of the Clarksville Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Clarksville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

( Conan

ERIC TIEMANN 30 KARNER RD

ALBANY, NY 12288-9992

DOCKET NO.	1358213-	12041
ITEM NO.	_33	
PAGE		

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE CLARKSVILLE, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

Docket: 1358213 - 12041 Item Nbr: 33 Page Nbr: 2

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. Feura Bush Post Office is 5 miles away

The Clarksville Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday, 09:00 to 11:00 Saturday and lobby hours of 07:30 to 17:00 on Monday - Friday and 08:00 to 11:30 on Saturday to 214 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 31 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$80,569 ( 210 revenue units) in FY 2008; \$74,195 ( 194 revenue units) in FY 2009; and \$65,391 ( 171 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On May 02, 2011, representatives from the Postal Service were available at Clarksville Community Church (Reformed), 1997 Delaware Turnpike, Clarksville, NY 12041 to answer questions and provide information to customers. 63 customer(s) attended the meeting.

On April 22, 2011, 214 questionnaires were distributed to delivery customers of the Clarksville Post Office. Questionnaires were also available over the counter for retail customers at the Clarksville Post Office. 97 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 11 favorable, 53 unfavorable, and 33 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Feura Bush Post Office, an EAS-15 level office. Window service hours at the Feura Bush Post Office are from 08:30 to 11:30 and 13:00 to 16:45, Monday through Friday, and 09:00 to 11:00 on Saturday. There are 137 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5 miles away.
4.	Concern:	Customers questioned the economic savings of the proposed discontinuance
	Response:	Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
5.	Concern:	Customers were concerned about a change of address

Docket: 1358213 - 12041 Item Nbr: 33

Response:

6. Concern:

Response:

Concern:

Response:

8. Concern:

Response:

9. Concern:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about mail security

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the mailboxes being damaged by snowplows

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Response: 10. Concern: Response: 11. Concern: Response: 12. Concern: Response: 13. Concern: Response: 14. Concern: Response:

Concern:

16. Concern:

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers felt the cost of postage was increasing while service was decreasing

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary due to 911 addressing requirements.

Customers were concerned about having to make an address change on their bank checks and stationery

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about having to travel to another post office for service

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Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted imidicated the office had declined from an EAS- to an EAS- level office, qualifying for hours hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

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6.

2.

#### Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

2. Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Clarksville is an unincorporated community located in Albany County. The community is administered politically by New Scottland. Police protection is provided by the Albany County Sheriff. Fire protection is provided by the Onnesquethan Fire Co.. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Clarksville Elementary School Clarksville Community Church, Super Oil, Master Seal of Albany, Matt's Sons industrial, Heldeburgh Siding, Dunsten Painting, Onesquethan Fire Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Clarksville Post Office will be available at the Feura Bush Post Office. Government forms normally provided by the Post Office will also be available at the Feura Bush Post Office or by contacting your local government

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Concern: 1.

Customers expressed concern for loss of community identity

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster retired on March 31, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 26,521 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	+ \$ 10,382
Total Annual Costs	\$ 58,951
Less Annual Cost of Replacement Service	<u>- \$ 32,430</u>
Total Annual Savings	\$ 26.521

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster retired on March 31, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Clarksville Post Office provided delivery and retail service to 214 PO Box customers and no delivery route customers. The daily retail window transactions averaged 31. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$26,521 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Clarksville Post Office and Feura Bush Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

05/17/2011	
Date	
	05/17/2011 Date

Docket: 1358213 - 12041 Item Nbr: 34 Page Nbr: 1

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the CLARKSVILLE Post Office.

1.	Effect on Your P believe the propos	ostal Services. Descr sal would have on the	ibe any favorable or regularity or effec	or unfavorable effect tiveness of your pos	ts you tal services.
2.	Effect on Your C you believe the pr	C <b>ommunity.</b> Please de coposal would have or	escribe any favoral nyour community.	ble or unfavorable ef	fects that
3.	Other Comment Postal Service sho	s. Please provide any ould consider in decid	other views or infi ing whether to add	ormation that you be opt the proposal.	elieve the
Name o	f Postal Customer		Signat	ture of Postal Custon	ner
Mailing	Address				
City, Sta	ate, and ZIP Code			Date	



07/15/2011

#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

NADINE TREMBLAY

Post Office Review Coordinator

30 KARNER RD

ALBANY, NY 12288-9992



A. Office Name: Area:	CLARKSV	AST			District:	State: N	Zip C	ode: 12041
Congress EAS Gra	sional Distric	t: NY 21			County:	Albany Finance Numl	per: 351590	)
Post Office		<u> </u>	Classified Station			Classified Branch		сро П
							( <u>—</u>	,
his form	n is a place h	nolder for nu	mber 36. The round dated	d copies of	the propo	osal have been receiv	red.	
						d		
D	are	Madin - Tr	mbles				Date:	07/22/2011
Prepare Title:		Nadine Trei	TO Post Office Review Co	ordinator			Date.	UTIZZIZUTI
Tele No	9	(518) 452-4					Fax No:	(518) 464-7429

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ITEM NO. 36
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# PROPOSAL TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

Docket: 1358213 - 12041 Item Nbr: 32 Page Nbr: 1

Date of Posting: 05/17/2011

EM NO. 36

Date of Removal: 07/18/2011

#### UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE JUL 18 ZUII

To the customers of the Clarksville Post Office:

The Postal Service is considering the close of the Clarksville Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Clarksville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN 30 KARNER RD

ALBANY, NY 12288-9992

ITEM NO. 34 PAGE 4

Date of Posting: 05/17/2011



Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE CLARKSVILLE, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

Docket: 1358213 - 12041 Item Nbr: 32 Page Nbr: 1

Date of Posting: 05/17/2011

UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE



Date of Removal: 07/18/2011

To the customers of the Clarksville Post Office:

The Postal Service is considering the close of the Clarksville Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address,

Thank you for your assistance.

ERIC TIEMANN 30 KARNER RD

ALBANY, NY 12288-9992

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#### NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/15/2011

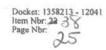
Postal Customers of the Clarksville Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Clarksville Post Office, which was posted 05/17/2011 through 07/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Clarksville Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

ERIC TIEMANN 30 KARNER RD

ALBANY, NY 12288-9992



2.



## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the CLARKSVILLE Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\square$		
b.	Mailing Letters		M,		
C.	Mailing Parcels		M		
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				M
f.	Buying money orders		M		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				$\Box$ ,
i.	Buying stamp-collecting material				$\nabla$
Oth	er Postal Services				
a,	Entering permit mailings	YES	MO NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	☐ NO	W. H	7.
	If yes, please explain:				



3.	If you have carri receive Post Off current service?	ice box service or ger	be no change neral delivery	e to your delivery service service, complete this	ce — proceed to q section. How will	uestion 4. If you on the proposed ser	currently vice compare to
		Better	Just as	Good	No Opinio	n [	Worse
	If yes, pleas	e explain:					
4.	For which of t services?	the following do you le	eave your cor	mmunity? (Check all th	at apply.) Where o	do you go to obtai	n these
	Sho	pping					
	Pers	sonal needs					
	Ban	king					
	Emp	ployment					
	Soci	al needs					
5.		ntly use local busines	ses in the cor	nmunity?			
	If yes, would		3	st Office is discontinue	d?		
Nan	ne: ROBER	T & BEV	. Pou	ERS		-	
Add	Iress: /0'30	Clarks	ille	50. Rel.			
Tele	ephone: 768	8-2924					8
Date	e:5/7/11						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1358213-12041 ITEM NO. PAGE

May 11th, 2011

Dear Mr. Tiemann, regarding the potential closing of the Clarksville Post Office, I want to express my concerns and disappointment . We have home delivery out of the Feura Bush P.O., and we appreciate having our mail delivered. But, I use the Clarksville P.O. at least two times a week, for mailing certain bills I wouldn't trust leaving out in our roadside mailbox waiting for our carrier to come . I use the Clarksville P.O. for money orders , sending packages , buying stamps , sending certified letters, etc.

I can not see that our mail carrier would be able to handle these things in a timely manner, certainly not the way I can take care of it at the post office in town . I want to handle it myself , where I can see it being done . I can't imagine having to leave detailed notes for my carrier, plus figuring out the costs for packages and many other details . And also , the carrier would be burdened with so much extra work and alot more to keep track of .

The Feura Bush post office is "5 miles " from Clarksville . That is from the Clarksville post office, we live approximately 2 more miles away. So that is 7 miles round trip, too far to be considered reasonable, especially for the people who would have to get their mail from Feura Bush post office . Not only would it be extremely inconveinient, but the high cost of gas and the extra wear on our vehicles, plus winter weather.

Please do not close our Clarksville post office . Please look for other ways to cut costs . We think ending Saturday delivery would be a good place to cut costs. Please make your best effort to keep the Clarksville Post Office open for our village . I can't put in words how much it will mean to everyone out here , but please know, it means ALOT to all of us.

Sincerely, Bev Powers

Ber. Powers 1030 Clarksville South Road Feura Bush NY 12067

768 - 2924

**Optional Comment Form** 

Following are comments I wish to make concerning the proposed discontinuance of the CLARKSVILLE Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal
services.

considering the quanty and quality of my mail A Rural Route Delivery is out of the question. A 13,2 mile round trip to Feura Bush is unreasonable,

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

IV will have A Negative expect on Like in Clarksville.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We have had this P.O. Box Fox 61 years and our life has been adjusted around this Fact. There are Many Times when unexpected Trips For 1002 days are required. I would not want my mai? To pile upin my rura? Delivery Box, An example is my prescription medicine

Name of Postal Customer	Signature of Postal Customer
Richard Stickley	
Mailing Address	
P.O. Box 145	
City, State, and ZIP Code	, Date /
Clerks ville, N.Y. 12041-0145	5/21/11
8 <b>*</b>	

DOCKET NO. 1358213-12041 ITEM NO. 38 PAGE 28

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the CLARKSVILLE Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

(See attached)

DOCKET NO. 1358243-1204 ITEM NO. PAGE

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

( See attached)

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

(See Attached)

GEGFFREY N. STEIN
Name of Postal Customer

Signature of Postal Customer

CLeiksville N.Y. 12041 June 17, 2011 City, State, and ZIP Code Date

DOCKET NO.	1358243-1204
ITEM NO.	38
PAGE	_30

Optional Comment Form attached by Geoffrey Stein, Clarksville:

1) Certainly a lack of a post office in Clarksville will deteriorate mail service. There is much more to a post office then delivery of mail. Shipping and receiving of packages are important to Clarksville and area residents.

The Postal Service agents in Albany claim the post office in Feura Bush would be a suitable replacement for residents in Clarksville. While the distance is only five miles, Clarksville residents have no desire to deal with the constricted post office facility or any other activity in Feura Bush.

- 2) The post office in Clarksville, now 200 years, has been a community center even beyond the receiving and sending of letters. The desire to maintain the post office is held by many local residents.
- 3) The "proposal" has been a joint argument and decision by the Albany area Postal Service. While residents in the Clarksville have urged the post office remain, in effect, the Albany Postal Service officials are both proponents and judges in deciding to close the post office. I hope that officials in Washington might learn beyond the "evidence" couched by Albany Postal Service management to close the Clarksville post office. And to know directly in Washington that Clarksville residents wish to have their post office remain.



RE: Clarksville Station NY Docket# 1358213 - 12041 Item 38 Page 3

May 26, 2011

Memo to the record. On 05/25/11 at 1:06 pm, received a call from Nevada Danckert, at 518-768-2419.

On 05/26/11, at 3:30 pm, returned call. She wanted to know where service would move to (Feura Bush), and I informed her that rural delivery would be an additional option. She would like to have the box in front of her house as oppose to down on the main road (her road is a dead end). I advised her to call her Postmaster/OIC for mailbox placement information and county 911 for correct physical address information.

Nadine Tremblay

Nadine Tremblay Post Office Review Coordinator Docket | 358213-1204/ Page 38 Item **3**2



July 22, 2011

RE: Clarksville NY Docket# 11358213-12041

Memo to the record. Item 38 Customer comments and Postal Service response letters.

On 05/17/2011, at 10:34 a.m., received a call from Minnie Turner (518) 768-2119.

Customer received to exact letters as response to questionnaires. She felt is was a waste of time and money.

Customer also felt the decision has already been made to close the Post Office.

Customers comments have been added to the official record.

Nadine Tremblay

Nadine Tremblay Post Office Review Coordinator Docket 14358213 - 12041 Page 38 Item 33



July 22, 2011

RE: Clarksville NY Docket# 11358213-12041

Memo to the record. Item 38 Customer comments and Postal Service response letters.

On 05/06/2011, at 9:59 a.m., received a call from Sherry Hartman (518) 768-2067.

Customer did not leave a message.

Returned call on 05/10/2011 at 2:46 p.m. and got an answering machine. Left message to acknowledge the call and advised to call back with detailed message in order to be of further assistance.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

Docket 1 1358213-1204/ Page 38 Item 34



July 22, 2011

RE: Clarksville NY Docket# 11358213-12041

Memo to the record. Item 38 Customer comments and Postal Service response letters.

On 05/18/2011, at 10:50 a.m., received a call from Jeffrey Stein (518) 768-2936, PO Box 126.

Customer interested in info contained in docket at office and would like to examine.

Returned call at 05/18/2011 at 4:05 pm. Explained that the docket can be examined at the retail counter, but can not be removed. Is copies are requested, it would be free for the 1<sup>st</sup> 100 pages then 15 cents per page thereafter. Contents are doublesided and are approximately a ream of paper, so estimated cost would be \$60.00.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1358215-1268 ptional Comment Form

ITEM owing are compats I wish to make concerning the proposed discontinuance of the CLARKSVILLE Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I have bed a Post Office Box at Charksville for the past 40 years. Ruaal delivery, in recentyears, for my physical Location is available via the Voorhersville Post Office. To saitch my P.O. Box to Frura Bush would create a handship for me. Like most in the Charksville area, I have Little or no reason to travel through Fenra Bush. It is not on a direct route from Charksville.
- Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Most P.O. Box holders at Charksville are physically Located on Rural Routes out of Feura Bush, Voonheesville, Delman and Selkink. I doubt it the Charksville P.O. Box 15 given up infavor of Rural Delevery, that the Name "Clanksville" will be included in the address.

3. \*Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Myself, and most Clarksville P.O. Box holders, will continue to hold P.O. Boxes until such time as it is evident that our new rural Roule addresses are known to all personal and business contacts. Then the two Clarksville P.O. Box at Feura Bush will be closed.

IN your economic savings computation have you allowed For The Los's of income From these P.O. Box Rentals? \*\*

Name of Postal Customer

Signature of Postal Customer

Egozl C. Miller

Elcmith

Mailing Address

P.O. Box 224

7/12/11

City, State, and ZIP Code

Date

CLARKSU:11e, N.Y. 12041

\*If Chanksville P.O. 15 closed

\*\* I will not be vasiting the Feura Bush Post Office on a daily basis. Frequently my D.O. Box does'nt have room for a single day's mail. Have you allowed Fra the cost of handling the overflow of mail because of this?



THOMAS H. WATTHEWS 309 STOVE PIPE ROAD VOORHEESVILLE, NY 12186

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



**POOL** 

2139 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



MELANIE ERNST PO BOX 250 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

### In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



DONNA E. MARTIN

2436 DELAWARE TURNPIKE VOORHEESVILLE, NY 12186

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



ANITA UMHOLTZ NO ADDRESS CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann Manager, Post Office Operations 30 Karner Rd



**BRIAN CARE** 

1979 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
  use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
  Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



TRACEY NAUTEL
77 CASS HILL ROAD
VOORHEESVILLE, NY 12186

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



JOAN PLUNKETT NO ADDRESS VOORHEESVILLE, NY 12186

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

### In response to your letter:

- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office
  for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application
  forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



DANIEL E. SMITH 2082 DELAWARE TURNPIKE CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



GEORGE C. LEOMBRUNO PO BOX 93 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Feura Bush Post Office located 5 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



KAREN WILLIAMS

PO BOX 237 CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann Manager, Post Office Operations 30 Karner Rd



CANON LAW PROFESSIONALS 29 LOWER COPELAND HILL ROAD FEURA BUSH, NY 12067

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



ROBERT & BEV POWERS 1030 CLARKSVILLE SOUTH ROAD FEURA BUSH, NY 12067

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient
  means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more
  cost effective manner.
- Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



RICHARD STICKLEY
PO BOX 145
CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient
  means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more
  cost effective manner.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a
  post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the
  area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann Manager, Post Office Operations

30 Karner Rd



GEOFFREY N. STEIN

PO BOX 126

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

### In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
  case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
  investigate the feasibility of providing service by alternate means.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations

30 Karner Rd



EARL C. MILLER
PO BOX 224
CLARKSVILLE, NY 12041

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Clarksville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

### In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. Because ZIP Codes and delivery boundaries were established to provide the most economical use of postal resources, they do not always conform to official or traditional community boundaries that may otherwise define cities, towns, fire precincts or related entities. ZIP Codes are not assigned solely to provide local community identity. Today, nearly 40 million Americans will enjoy the professional services of a rural letter carrier -- considered a post office on wheels for flexibility of services that a rural carrier can provide. We are very proud to offer this service to Clarksville residents who desire regular delivery of mail closer to home. And, for those who elect post office box service but not in Feura Bush, we can encourage them to visit the online post office box locator at www.usps.com, which shows current box availability, sizes and price.
- You expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The
  Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the
  county's 911 coordinator
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Across the U.S., Postal Service™ PO Boxes are available in five sizes. However, not all Post Office locations have every size. Be sure to select the right size for your mail volume and schedule. Our smallest box (Size 1) fits 10–15 letter-sized envelopes or up to two rolled magazines. Start with a Size 2 box if you receive more than 15 mailpieces a week. Size 3, 4, or 5 is recommended if you receive magazines and catalogs. ACCUMULATED MAIL We encourage you to empty your box regularly. You can make a special arrangement with the postmaster if you are not able to pick up your mail. Complete PS Form 8076, Authorization to Hold Mail, or create your request online at usps.com, and we'll take care of it. Hold Mail orders are good for only 30 days. If the volume of your incoming mail repeatedly exceeds the capacity of the box you are using, we may require that you use Business Pickup (Caller) Service, change to a larger box (and pay the applicable fees), or apply for one or more additional boxes. Your service may also be suspended.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann Manager, Post Office Operations 30 Karner Rd



A. Office							
Name: Area:	CLARKSV	ST		District:	State: NY ALBANY PFC Albany	Zip C	Code: 12041
Congress EAS Grad	sional Distric de:	t: NY 21 13		County.	Finance Number	351590	0
Post Offic		r	Classified Station		Classified Branch		СРО 🗌
This form	n is a place h	nolder for num	nber 39. There was not a	premature appeal r	received.		
Prepare		Nadine Trem				Date:	07/22/2011
Title:		ALBANY PF	C Post Office Review Co	ordinator			(518)
Tele No	o:	(518) 452-40	)85			Fax No:	464-7429

### Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	17
Favorable comments	0
Unfavorable comments	12
No opinon expressed	5
Total comments returned	17

### Postal Concerns

The following postal concerns were expressed

### Concern (Favorable)

Customers expressed concern about having to erect a rural mailbox

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Feura Bush Post Office located 5 miles away.

### Concern (Favorable):

No Concern

### Response:

### Concern (Favorable):

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience

### Concern (No Opinion):

Customers expressed a concern about package delivery and pickup

### Response:

For carrier pick up of pacakges, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

### Concern (No Opinion):

Customers expressed concern for loss of community identity

### Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post

Concern (No Opinion):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner

### Concern (No Opinion)

Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carner service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

### Concern (No Opinion): No Concern

### Response:

### Concern (No Opinion):

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox, Stemps by Mail and Money Order Application forms are available for customer convenience.

### Concern (UnFavorable)

Customer concerned that frequently thie PO Box doesn't have room for a single day's mail. Wonder if the USPS has allowed
fo the cost of handling the overflow of mail if new location is visited less frequently.

Response:

Across the U.S., Postal Service to PO Boxes are available in five sizes. However, not all Post Office locations have every size. Be sure to select the right size for your mail volume and schedule. Our smallest box (Size 1) fits 10–15 letter-sized envelopes or up to two rolled magazines. Start with a Size 2 box if you receive more than 15 mailpieces a week. Size 3, 4, or 5 is recommended if you receive magazines and catalogs. ACCUMULATED MAIL We encourage you to empty your box regularly. You can make a special arrangement with the postmaster if you are not able to pick up your mail. Complete PS Form 8076, Authorization to Hold Mail, or create your request online at usps.com, and we'll take care of it. Hold Mail orders are good for only 30 days. If the volume of your incoming mail repeatedly exceeds the capacity of the box you are using, we may require that you use Business Pickup (Caller) Service, change to a larger box (and pay the applicable fees), or apply for one or more additional boxes. Your service may also be suspended. additional boxes. Your service may also be suspended.

Concern (UnFavorable):
 Customer expressed a concern about their 911 address.

### Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Concern (UnFavorable): Customers asked why their Post Office was being discontinued while others were retained.

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

## 13. Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

### Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manne

Concern (UnFavorable): Customers expressed concern over the dependability of rural route service.

### Response

Rural letter carners perform a vital function in the United States Postal Service serving thousands of families and businesses Rural letter carners perform a vital function in the United States Postal Service serving thousansis of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carniers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day

15. Concern (UnFavorable): Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance, Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Concern (UnFavorable): Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Camer service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

# 17. Concern (UnFavorable): No Concern

Response

Concern (UnFavorable): You were concerned about a change of address.

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. Because ZIP Codes and delivery boundaries were established to determination is made to close or consolidate this office. Because ZIP Codes and delivery boundaries were established to provide the most economical use of postal resources, they do not always conform to official or traditional community boundaries that may otherwise define cities, towns, fire precincts or related entities. ZIP Codes are not assigned solely to provide local community identity. Today, nearly 40 million Americans will enjoy the professional services of a rural letter camer — considered a post office on wheels for flexibility of services that a rural camer can provide. We are very proud to offer this service to Clarksville residents who desire regular delivery of mail closer to home. And, for those who elect post office box service but not in Feura Bush, we can encourage them to visit the online post office box locator at www.usps.com, which shows current box availability, sizes and once. shows current box availability, sizes and price.

Concern (UnFavorable): You were concerned about having to travel to another post office for service

### Response

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

### Nonpostal Concerns

### The following nonpostal concerns were expressed

## Concern (No Opinion):

Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

## Concern (No Opinion):

Customers were concerned about growth in the community

### Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

### Concern (No Opinion):

No Concern

### Response:

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

## 5. Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

### Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences

DOCKET NO.	1358213-12041
ITEM NO.	41
PAGE	

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE CLARKSVILLE, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1358213 - 12041

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. Feura Bush Post Office is 5 miles away

The Clarksville Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday, 09:00 to 11:00 Saturday and lobby hours of 07:30 to 17:00 on Monday - Friday and 08:00 to 11:30 on Saturday to 214 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 31 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$80,569 ( 210 revenue units) in FY 2008; \$74,195 ( 194 revenue units) in FY 2009; and \$65,391 ( 171 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On May 02, 2011, representatives from the Postal Service were available at Clarksville Community Church (Reformed), 1997 Delaware Turnpike, Clarksville, NY 12041 to answer questions and provide information to customers. 63 customer(s) attended the meeting.

On April 22, 2011, 214 questionnaires were distributed to delivery customers of the Clarksville Post Office. Questionnaires were also available over the counter for retail customers at the Clarksville Post Office. 97 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 11 favorable, 53 unfavorable, and 33 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Feura Bush Post Office, an EAS-15 level office. Window service hours at the Feura Bush Post Office are from 08:30 to 11:30 and 13:00 to 16:45, Monday through Friday, and 09:00 to 11:00 on Saturday. There are 137 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

37	0	Customer expressed a concern about package delivery and pickup.
١.	Concern:	
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5 miles away.
4.	Concern:	Customers questioned the economic savings of the proposed discontinuance

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

Customers were concerned about a change of address

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about mail security

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern:

Response:

15. Concern:

9 Concern: snowplows Please contact the administrative postmaster to determine the proper Response: mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. You were concerned about having to travel to another post office for 10. Concern: service Services provided at the post office will be available from the carrier, and Response: customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer concerned that frequently thie PO Box doesn't have room for a single day's mail. Wonder if the USPS has allowed fo the cost of handling 11. Concern: the overflow of mail if new location is visited less frequently. Across the U.S., Postal Service™ PO Boxes are available in five sizes. Response: However, not all Post Office locations have every size. Be sure to select the right size for your mail volume and schedule. Our smallest box (Size 1) fits 10-15 letter-sized envelopes or up to two rolled magazines. Start with a Size 2 box if you receive more than 15 mailpieces a week. Size 3, 4, or 5 is recommended if you receive magazines and catalogs. ACCUMULATED MAIL We encourage you to empty your box regularly. You can make a special arrangement with the postmaster if you are not able to pick up your mail. Complete PS Form 8076, Authorization to Hold Mail, or create your request online at usps.com, and we'll take care of it. Hold Mail orders are good for only 30 days. If the volume of your incoming mail repeatedly exceeds the capacity of the box you are using, we may require that you use Business Pickup (Caller) Service, change to a larger box (and pay the applicable fees), or apply for one or more additional boxes. Your service may also be suspended. Customer expressed a concern about their 911 address. 12. Concern: 911 addresses are generally given by the county's 911 coordinator. The Response: Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator Customers expressed concern over the apparent lack of interest by the 13. Concern: Postal Service for the needs of the community The Postal Service is required to provide each community with regular Response: and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers expressed concern over the dependability of rural route 14. Concern: service. Rural letter carriers perform a vital function in the United States Postal Response: Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural

Customers were concerned about the mailboxes being damaged by

carriers are required to serve the route expeditiously each day.

are not able to go to adminoffice Post Office to pick up their mail

Customers expressed concern for those customers with disabilities who

Response:

16. Concern:

Response:

17. Concern:

Response:

18 Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers felt the cost of postage was increasing while service was decreasing

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary due to 911 addressing requirements.

Customers were concerned about having to make an address change on their bank checks and stationery

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted imidicated the office had declined from an EAS- to an EAS- level office, qualifying for hours hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

2.

6

Some advantages of	f the proposa	are:
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The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3. customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1.

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2.

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### II. EFFECT ON COMMUNITY

Concern:

Clarksville is an unincorporated community located in Albany County. The community is administered politically by New Scottland. Police protection is provided by the Albany County Sheriff. Fire protection is provided by the Onnesquethan Fire Co.. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Clarksville Elementary School Clarksville Community Church, Super Oil, Master Seal of Albany, Matt's Sons industrial, Heldeburgh Siding, Dunsten Painting, Onesquethan Fire Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Clarksville Post Office will be available at the Feura Bush Post Office. Government forms normally provided by the Post Office will also be available at the Feura Bush Post Office or by contacting your local government

age	ency.	
The	e following nonpostal concerns were expres gressional inquiry:	sed from questionnaires, the community meeting, on the petition, and on the
1.	Concern:	Customers expressed concern for loss of community identity
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers questioned the economic savings of the proposed discontinuance
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
3.	Concern:	Customers were concerned about growth in the community
	Response:	The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a

post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

> Customers were concerned about the loss of a gathering place and an information center.

Residents may continue to meet informally, socialize, and share Response: information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 31, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 26,521 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 36,381 \$ 12,188 + \$ 10,382
Total Annual Costs Less Annual Cost of Replacement Service	\$ 58,951 - \$ 32,430
Total Annual Savings	\$ 26.521

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster retired on March 31, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Clarksville Post Office provided delivery and retail service to 214 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 31. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$26,521 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Clarksville Post Office and Feura Bush Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

ERIC TIEMANN
Manager, Post Office Operations

05/17/2011
Date

Post Office Name CLARKSVILLE  District, Customer Service ALBANY PFC  NORTHEAST  Reason for Proposal to Discontinue  [9, PO Emergency Suspend	3. State and ZIP + 4 Code		05/16/20
District, Customer Service ALBANY PFC  5. Area, Customer Service NORTHEAST			3100
ALBANY PFC NORTHEAST	NY, 12041-1223 6. County	17. Congres	sional District
Reason for Proposal to Discontinue 19 PO Emergency Suspend	Albany	NY 21	
fice is currently vacant, management tated study to determine if regular and fective service can be provided through emate means, Feura Bush Post Office is 5 les away		). Proposed Permane	ent Alternate Service
11. Staffing		2. Hours of Service	
PM Vacancy Reason & Date: retired	a. Time M-F 07:30 to 11:30 and 13:00 to 16:45	Sat 09:00 to 11:00	Total Window Hours Per Week
OIC Career Non-Career	a. Lobby Time M-F 07:30 to 17:00	Sat 08:00 to 11:30	40.75
Current PM POSITION Level (150) Downgraded from EAS-13		Į.	l,
No of Clerks- 0 No of Career- 0 No of Non-Career- 0	1		
. No of Others- 0 No of Career- 0 No of Non-Career- 0			
13. Number of Customers Served	14.	Daily Volume (Pieces	)
. General Delivery 0	Types of Mail	Received	Dispatched
. P.O. Box 214	a, First-Class	434	94
City Delivery 0	b. Newspaper	246	5
. Rural Delivery 0	c, Parcel	14	10
. Highway Contract Route Box 0	d. Other	0	0
Total 214	e. Total	694	109
No. Receiving Duplicate Service 0	f. No. of Postage Meters		
Average No. Daily Transactions 30.80	g. No. of Permits	- 1	1
nances a. FY 108 109 100 16a	Receipts \$ 80,569 \$ 74,195 \$ 65,391	b. EAS Step 1 PM Basic Salary (no Cola) \$ 36381	c. PM Fringe Benefit (33.5% of b.) \$12,188
	Victed? Yes No (in Suitable alternate quarters availal 19, Administrative/Emanatin Name FEURA BUSH Window Service Hours: M-F1	g Office (Proposed):  EAS Level 15 8:30 to 11:30 and 3:00 to 16:45	No
8. Businesses in Service Area; No: 6	20. Nearest Post Office (if di Name FEURA BUSH Window Service Hours: M-F	EAS Level 5	Miles Away 5.0 SAT 09:00 11:00
	PO Boxes Available: 0		Telephoce No. 187
iding, Dunsten Painting, Onesquethan Fire Co.	PO Boxes Available: 0		Telephone No. AC (



07/22/2011

## MEMO TO THE RECORD

SUBJECT: Certification of the Record

CLARKSVILLE

Docket Number 1358213 - 12041

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

EDWARD PHELAN District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

BANY PFC BANY 21  Close Consolidate red ral Route Service
BANY 21  Close Consolidate red ral Route Service
Close Consolidate red ral Route Service
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4
4
11 1 5 1 6 7
Number Returned: 97
33
district 10 days before the 60-day posting (PS Form 4920
distinct to days soldie the set day peening (1 5 t till 122
-dated.
nd-dated.
livery and Retail, and copy of transmittal letter to vice
nd-dated.
sent to Headquarters.
sent to rreadquarters.
0372-199
Withdrawn:
report. Effective date:
(518) 452-4085
Telephone Number
(518) 452-4085
dir



07/29/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Clarksville Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Eric Tiemann Manager Post Office Operations.

EDWARD PHELAN DISTRICT MANAGER 30 KARNER RD ALBANY, NY 12288-9992

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1358213.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Docket: 1358213 - 12041 Item Nbr: 46 Page Nbr: 1

# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the CLARKSVILLE was received by 08/14/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO.	1550215 12091
	41
ITEM NO.	1
PAGE	

Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

DOCKET NO.	- 15 8213-12041
ITEM NO.	_ 47
PAGE	
RESPONSIVENE	SS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 31, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. Feura Bush Post Office is 5 miles away

The Clarksville Post Office, an EAS-13 level, provides service from 07:30 to 11:30 and 13:00 to 16:45 Monday - Friday, 09:00 to 11:00 Saturday and lobby hours of 07:30 to 17:00 on Monday - Friday and 08:00 to 11:30 on Saturday to 214 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 31 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$80,569 ( 210 revenue units) in FY 2008; \$74,195 ( 194 revenue units) in FY 2009; and \$65,391 ( 171 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On May 02, 2011, representatives from the Postal Service were available at Clarksville Community Church (Reformed), 1997 Delaware Turnpike, Clarksville, NY 12041 to answer questions and provide information to customers. 63 customer(s) attended the meeting.

On April 22, 2011, 214 questionnaires were distributed to delivery customers of the Clarksville Post Office. Questionnaires were also available over the counter for retail customers at the Clarksville Post Office. 97 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 11 favorable, 53 unfavorable, and 33 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Feura Bush Post Office, an EAS-15 level office. Window service hours at the Feura Bush Post Office are from 08:30 to 11:30 and 13:00 to 16:45, Monday through Friday, and 09:00 to 11:00 on Saturday. There are 137 post office boxes available.

The proposal to close the Clarksville Post Office was posted with an invitation for comment at the Clarksville Post Office and Feura Bush Post Office from May 17, 2011 to July 18, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:

Customer concerned that frequently thie PO Box doesn't have room for a single day's mail. Wonder if the USPS has allowed fo the cost of handling the overflow of mail if new location is visited less frequently.

Response:

Across the U.S., Postal Service™ PO Boxes are available in five sizes. However, not all Post Office locations have every size. Be sure to select the right size for your mail volume and schedule. Our smallest box (Size 1) fits 10–15 letter-sized envelopes or up to two rolled magazines. Start with a Size 2 box if you receive more than 15 mailpieces a week. Size 3, 4, or 5 is recommended if you receive magazines and catalogs. ACCUMULATED MAIL We encourage you to empty your box regularly. You can make a special arrangement with the postmaster if you are not able to pick up your mail. Complete PS Form 8076, Authorization to Hold Mail, or create your request online at usps.com, and we'll take care of it. Hold Mail orders are good for only 30 days. If the volume of your incoming mail repeatedly exceeds the capacity of the box you are using, we may require that you use Business Pickup (Caller) Service, change to a larger box (and pay the applicable fees), or apply for one or more additional boxes. Your service may also be suspended.

2. Concern:

Customer expressed a concern about their 911 address.

Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator

Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

	DOCKET NO. 1358213-12641	
	PAGE 41	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4.	Concern:	Customers expressed concern over the dependability of rural route service.
	Response:	Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
The f	following nonpostal concerns were expressed from questional inquiry:	uestionnaires, the community meeting, on the petition, and on the
1.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Feura Bush Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5 miles away.
4.	Concern:	Customers questioned the economic savings of the proposed discontinuance
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
5.	Concern:	Customers were concerned about a change of address
	Response:	Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.
6.	Concern:	Customers were concerned about mail security
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7.	DOCKET NO.	1358213-12041	Customers were concerned about obtaining services from the carrier
	ITEM NO. Response: PAGE	<u> </u>	Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
			PURCHASING STAMPS BY MAIL  The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
			PURCHASING POSTAL MONEY ORDERS  Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
			SPECIAL SERVICES Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.
			HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
8.	Concern:		Customers were concerned about senior citizens
	Response:		Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9.	Concern:		Customers were concerned about the mailboxes being damaged by snowplows
	Response:		Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
10.	Concern:		You were concerned about having to travel to another post office for service
	Response:		Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

	DOCKET NO.	1358213-12041	Customers expressed concern for those customers with disabilities who
11.	ConcernITEM NO.	<u> </u>	are not able to go to adminoffice Post Office to pick up their mail
	ResponseAGE	5	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
12.	Concern:		Customers felt the cost of postage was increasing while service was decreasing
	Response:		The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
13.	Concern:		Customers were concerned about a change of ZIP Code
	Response:		The customer expressed a concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary due to 911 addressing requirements.
14.	Concern:		Customers were concerned about having to make an address change on their bank checks and stationery
	Response:		Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.
15.	Concern:		Customers were concerned about later delivery of mail
	Response:		The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
16.	Concern:		Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

	DOCKET NO.	137043-12091	
17.	Concern:TEM NO.	47	Customers were concerned about the limited hours of operation at the post office
	PAGE Response:		The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of

deliveries and revenue. A workload analysis conducted imdicated the office had declined from an EAS- to an EAS- level office, qualifying for hours hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

# Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail. 2.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4. customers.
- Customers opting for carrier service will not have to pay post office box fees. 5.
- Saves time and energy for customers who drive to the post office to pick up mail.

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# Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or 1. contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

Clarksville is an unincorporated community located in ALBANY County. The community is administered politically by New Scottland. Police protection is provided by the Albany County Sheriff. Fire protection is provided by the Onnesquethan Fire Co.. The community is comprised of retirees, self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Clarksville Elementary School Clarksville Community Church, Super Oil, Master Seal of Albany, Matt's Sons industrial, Heldeburgh Siding, Dunsten Painting, Onesquethan Fire Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Clarksville Post Office will be available at the Feura Bush Post Office. Government forms normally provided by the Post Office will also be available at the Feura Bush Post Office or by contacting your local government

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the

e following nonpostal concerns were expressed from quagressional inquiry:	destionnantes, the community meeting, on the potition, and or the
Concern:	Customers expressed concern for loss of community identity
Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Feura Bush Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
Concern:	Customers questioned the economic savings of the proposed discontinuance
Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
7	gressional inquiry:  Concern:  Response:  Concern:

		DOCKET NO.	1358213-1204	ı
3.	Concern:	ITEM NO.	47	Customers were concerned about growth in the community
	Response:	PAGE	7	The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4.	Concern:			Customers were concerned about the loss of a gathering place and an information center.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

## III. EFFECT ON EMPLOYEES

Response:

The postmaster position became vacant when the postmaster retired on March 31, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 26,521 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 36,381 \$ 12,188 + \$ 10.382
Total Annual Costs Less Annual Cost of Replacement Service	\$ 58,951 <u>-</u> \$ 32,430
Total Annual Savings	\$ 26,521

# V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

	DOCKET NO.	1358213-12041
	ITEM NO.	<u> </u>
VI. SUMMARY	PAGE	8

This is the final determination to close the Clarksville, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Feura Bush Post Office, located five miles away.

The postmaster retired on March 31, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Clarksville Post Office provided delivery and retail service to 214 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 31. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$26,521 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Clarksville Post Office and Feura Bush Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Clarksville Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Clarksville Post Office and Feura Bush Post Office during normal office hours.

Hand Handolm	08/19/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



08/23/2011

OFFICER-IN-CHARGE/POSTMASTER Clarksville Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Clarksville Post Office Final Determination Docket No. 1358213 - 12041

Please post in the lobby the enclosed final determination to close the Clarksville Post Office. The final determination must be posted in a prominent place from 08/23/2011 through close of business on 09/24/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/25/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

NADINE TREMBLAY

POST OFFICE REVIEW COORDINATOR

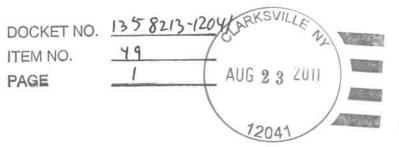
30 KARNER RD

ALBANY, NY 12288-9992

Item Nbr. 48 Page Nbr. 2

Enclosures:

Final Determination Official Record



Date of Posting: 08/23/2011

Date of Removal: 09/24/2011



FINAL DETERMINATION TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

DOCKET NO. 135 8213 -12041

ITEM NO. 49

PAGE 2

AUG 2 3 2011 Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

SEP 2 4 2011

FINAL DETERMINATION TO CLOSE THE CLARKSVILLE, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1358213 - 12041

Docket: 1358213 - 12041 Item Nbr: 50 Page Nbr: 1

# Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

## Post Office Final Determination Posting Dates\*

Date posted: 08/23/2011 Date removed: 09/24/2011 No. of days posted: 32 Actual discontinuance date: Official discontinuance date: (Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: CLARKSVILLE, NY

ZIP Code: 12041-1223 Finance no: 351590

County: ALBANY

Type of discontinuance:

Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office (X)

Classified Station ( ) Branch ( )

Community Post Office (CPO) ( )

Coordinator name: NADINE TREMBLAY

Telephone: (518) 452-4085

## AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: FEURA BUSH

ZIP Code: 12067-9998 Finance no: 352820

County: ALBANY

Original name retained? Yes ( X ) No ( )

New last line of customer address is:

CLARKSVILLE NY, 12041

## Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: ALBANY PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: ( ) TL ( ) HS

<sup>\*</sup>Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.



09/23/2011

DISTRICT MANAGER ALBANY PFC 30 KARNER RD ALBANY, NY, 12288-9992

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the CLARKSVILLE, 12041-1223 Docket No. 1358213 - 12041

This is to advise you that an appeal to the final determination to discontinue the CLARKSVILLE has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

cc:

Vice President, Area Operations NORTHEAST Area Government Relations and Public Policy